

SILICON VALLEY
ANIMAL CONTROL AUTHORITY

AGENDA ITEM

Annual Report of SVACA Activities and Accomplishments for Fiscal Year 2017-2018

RECOMMENDED MOTION

That the Annual Report of SVACA Activities and Accomplishments for Fiscal Year 2017-2018 be received and filed.

DISCUSSION

This Annual Report will focus on SVACA activities and accomplishments for Fiscal Year (FY) 2017-18 in the areas of Budget and Finance, Outreach and Education, Field Services, and Shelter Services.

Budget and Finance

Overall

Staff once again displayed great fiscal responsibility throughout the year in an effort to keep all line items at or below budget. For the thirteenth consecutive year SVACA closed the fiscal year under the approved operating budget; 8.6% or \$192,443. Revenue, including licensing, program fees and interest finished at 1.1% or \$24,440 more than budgeted.

Please keep in mind that these figures and the accompanying reports have not yet been reconciled by our auditor, Maze and Associates. The final audited reports will be presented to the Board of Directors upon completion of the audit.

Donations

Staff accepted \$78,579 in donations for the Animal Assistance Fund, up 64% from the previous year, with \$8,500 raised through the Room Sponsorship Program.

The Friends of SVACA raised \$31,999 for SVACA's animals. They attended 28 events including Bark in the Park and Fall Furry Flurry. Friends continued their relationship with businesses like Pet Food Express to raise funds and awareness. They continued to offer a spay/neuter voucher program for low income residents which has been instrumental in helping to alter more pets in our communities. They helped SVACA purchase supplies for our Foster Program as well as logo merchandise for our outreach efforts. Friends co-sponsored our first annual fundraising event, Pour for Paws, as well as our second held at a local beer garden in Mountain View. The effort to produce and execute this event has not only been a financial

success to SVACA and Friends, but it brings our community together in a positive way and allows us to bring awareness to our cause.

Collectively, \$110,578 was raised in 2017-18 which was a 62% increase.

Grants

\$16,687 of past Maddie's Fund grants were used to offset the operational costs of our adoption program.

SVACA received an Innovation Grant from Maddie's Fund in the amount of \$5,000. We used the funds to update our 14 Kitty Kondos, each in a different theme some painted by a local artist. A leash cutting ceremony was held to debut the finished rooms, complete with tablets loaded with cat apps and videos for them to watch. Another local artist and his young students, ages 8 through 17, painted a beautiful mural in our Ya-Ya Room as part of the project.



Community Outreach

Janet Alexander, our Outreach Coordinator, continued to connect with the community increasing awareness, managing our volunteer program, helping to promote the animals and the center as well as coordinating fundraising efforts.

We attended quite a few member agency events and celebrations during the year.

- In Santa Clara, we attended events like the Art and Wine Festival, Senior Health & Wellness Fair, and the Arbor Day/Earth Day Celebration. We also collaborated with the Northside Library for a day for *It's Reading Cats and Dogs*, with the Bookmobile making a visit to SVACA for the event.
- In Mountain View, we attended events like the Art and Wine Festival as well as four sessions of Thursday Night Live summer series.

- Campbell's events included Boogie on the Avenue, the Easter Egg Hunt and Bunny Parade, and Oktoberfest. We also attended two sessions of the Campbell Summer Concert Series and held a reading program at the Campbell Library.
- In Monte Sereno, we attended the annual BBQ for residents, attended a city council meeting and met with the Youth Commission to collaborate on a project to raise funds and awareness for SVACA.



We were invited to and tabled at some large events such as Main Street Cupertino, South Bay VegFest and Christmas in the Park in downtown San Jose. We continued to participate in regular adoption events at the Mountain View and Campbell Pet Food Express locations throughout the year. Corporate events during the year included Volunteer Days for Cisco, 49ers Community Foundation, Intel, Google and Apple. We presented to seven Scout troops and six classrooms, including Wilcox High School's Pet Club and Career Day at Mountain View Academy.

We've been actively posting to social media websites to keep the public informed and to promote animals and programs.

We continue to grow the Kiddies to Kitties program through a collective outreach effort. We hosted two birthday parties for kids and tabled at Silicon Valley Bank's Health and Safety Fair, Santa Clara University's Public Safety Awareness Day, and Ulistac Wildflower Day.

We introduced the AdoptMe App that enables volunteers to post stories and pictures of adoption animals to their profiles online.



We produced several digital signs that have been posted near Great America Parkway and 101, some promoting Spay/Neuter, and special events such as Clear the Shelters, Home for the Holidays and Pour for Paws.

Our first annual Pour for Paws fundraising event, co-sponsored by Friends of SVACA, was held at Big Dog Winery in September of 2017. We brought together our friends (and their dogs) for a fun evening and to raise money for a great cause. We raised nearly \$20,000 through ticket sales and auctions. As of this writing, we are planning our second annual Pour for Paws event, to be held at Steins Beer Garden in Mountain View on September 21. We hope to have another successful event at this dog-friendly venue, make new friends and raise needed funds.



The staff continued to work with all four cities to promote SVACA programs wherever possible. Staff sent various media releases throughout the year in an effort to publicize SVACA's programs and services which lead to features in various media outlets.

We forged new relationships with several local rescue groups who helped us with special needs cases and difficult to place pets. We also joined forces with Bay Area Rescue

Coordinator Group, a collective effort by most shelters serving the Northern California area to share information and ideas when working with various rescues.

Volunteer and Foster Programs

Monthly volunteer orientations were held during the year and we welcomed and trained 325 new volunteers. We now have 602 active volunteers who logged a total of 6,130 hours in FY2017-18; a 9% increase over the previous year. We trained several volunteers to help with animal care chores, further developed our event team and trained volunteers to work with unsocial kittens in our Happy Meower Program. We had a local dog trainer professional teach quarterly handling classes for volunteers.

Our annual Volunteer Appreciation luncheon took place in April. Friends of SVACA paid for lunch for attendees and we recognized our top performers with certificates of appreciation.

Our annual Foster Kitten Kickoff was held in the spring at the beginning of the busy season to help generate interest for the program. Staff continued to build the foster program which helped to give many animals a second chance. We recruited 13 new foster volunteers and sent 213 animals into foster care. We currently have 50 families who help with foster care. We expect to see continued success in the number of lives saved due to their good work. Staff involvement for the program has been fine-tuned with the addition of the Outreach position, which gives our volunteers a stronger support system.

Field Services

Service Calls

SVACA Animal Control Officers performed 7,087 service calls compared to 6,850 the previous year. Please note that this does not reflect the number of calls reported by the public.

Dangerous Dogs

SVACA continued to place the highest level of importance on dangerous animal complaints. During the period, three dogs were deemed dangerous. SVACA will continue to be proactive in all aggressive animal cases that threaten the health and safety of our residents and their animals.

Animal Licensing

Total Licenses Sold and Revenue Comparison

Animal Licenses	2014-15	2015-16	2016-17	2017-18
Total Sold	4,853	4,686	4,853	4,847
Total Revenue	\$157,161	\$150,799	\$151,849	\$151,095

Licenses sold and revenue held steady when compared to last year.

Highlights

The following are specific cases that help to paint a picture of what our Animal Control Officers do day in and out. The following cases outline only a small fraction of the calls responded to by our staff.

- In Campbell, Officer Morris responded to a call of an unknown animal stuck under a slab of concrete. The reporting person stated that he was able to hear the animal screaming. Officer Morris responded and observed a 6 inch PVC pipe sticking out of the ground by approximately 4 inches. With the use of her flashlight she was able to see down the pipe and observed an adult squirrel that had fallen down the pipe and was stuck. With the use of an animal control pole she was able to retrieve the squirrel from the pipe and after a brief evaluation the squirrel was released.



- In Mountain View, Officer Tucker conducted a Dangerous Dog investigation involving an English bulldog that attacked 2 dogs and bit the owner of one of the dogs. The dog was impounded and a hearing was held at SVACA and a Hearing Officer determined the dog to be dangerous. The owner of the dog complied with all requirements and the dog was returned to its owner.
- In Mountain View, Officer Tucker responded to a police assist involving a small dog that was tethered to a vehicle in the parking lot of a condominium complex. The dog was entangled in the tether which was restricting its movement to a point where it was endangering its safety. Officer Tucker impounded the dog in order to protect its health and safety. Seizure paperwork was posted to the front door of the dog owner's condominium advising of the impoundment. After the reclaim time had elapsed and multiple attempts to contact the dog owner had failed, the dog was considered

abandoned. The dog owner was later issued a citation for animal abandonment. The dog with her new name, Gemma, was adopted a short time later.



- In Santa Clara, Officer Truong responded to a Saint Bernard that was found roaming a neighborhood and confined by a concerned citizen. She conducted, "Project Reunite," where found animal flyers are posted and people in the neighborhood are talked with to see if anyone knows the dog or where s/he lives. Field Services Manager Pedrotti remembered a Saint Bernard that had been impounded in the past. It was determined that the dogs were a match and the owner was notified of the impoundment. This was the second time that the dog had been impounded and per Santa Clara City Code required to be neutered before it would be returned to the owner. The owner complied with all requirements and the dog was returned.



- In Santa Clara, Officer Vargas responded to a stray cat that was confined to the garage of a home. Officer Vargas safely confined the cat to a carrier and transported him to SVACA. We were able to match 'Ringtail' to a lost report completed by a Santa Rosa family who had been staying with relatives in Santa Clara as they waited out the horrendous fires. He had been missing for about a month and the family had to return to Santa Rosa without him. We notified the family and they immediately made the trip back to Santa Clara to be reunited with their beloved pal.



- In Campbell, Officer Morris responded to a report of a stray roaming tortoise. The reporting party was standing by trying to prevent the tortoise from wandering into the road. Upon arrival Officer Morris located the owner and they were able to confine the 70 pound tortoise back to its property. Officer Morris educated the owner on proper confinement for "Sully."



Shelter Services

Aside from attempting to reduce the number of homeless animals in our community, SVACA is also working to keep animals in their current homes. Staff is available to counsel and offer tips and resources to the SVACAS members and previous adopters. Staff also continues to work with a private dog trainer to hold onsite training for the public's companions.

Project reunite was once again a successful program as 60% of dogs were returned to their owners in 2017-18.

Total Incoming Live Animals Comparison

	2012-13*	2013-14	2014-15	2015-16	2016-17	2017-18	Difference 17 v. 18
Campbell	324	312	306	224	250	289	16%
Monte Sereno	9	23	15	8	10	5	-50%
Mountain View	183	401	354	332	361	363	.5%
Santa Clara	1212	1111	1288	1276	1186	1072	-10%
Other	53	53	69	71	52	57	10%
Total	1781	1900	2032	1911	1859	1786	-4%

* Services for Mountain View began on November 2, 2012.

Live incoming animals declined by 4% and continued on an overall downward trend. Staff believes SVACA's programs and services continue to make a difference in reducing the overpopulation problem.

Live Release Rate

	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18
Dogs	92%	92%	92%	96%	97%	98%	97%
Cats	82%	79%	88%	89%	90%	94%	95%
Others	95%	97%	91%	98%	100%	99%	100%
Total	86%	84%	90%	92%	93%	95%	96%

SVACA once again had an exceptional dog and cat Live Release Rate (LRR) of 95% which measures the animals returned to their owner, placed with a 'rescue' group, or adopted.

Clearly our programs have had a positive impact on our LRR as we maintained at least 90%. Looking as far back as 2008-09, we saved 50% of our animals which is about the national average. Over the years, we have added programs like Feral Freedom and bolstered others which led to the fantastic rates achieved this past year.

SVACA has now operated a "No Kill" center for several years as "No Kill" is typically defined as one that saves 90% or greater. This is quite an accomplishment for an open admission shelter that receives all animals from our member agencies including those that are injured, sick, aggressive or feral.

Overall, staff continued to focus on adoptions, our foster program, and altering as many animals as possible at our low cost spay/neuter clinic. Staff continued to work with behaviorally and medically challenged animals thus giving many a second chance.

Adoption Program

Staff found new homes for 443 animals. We continued to work with even more animals than in the past that may not have been considered adoptable because of a behavioral or medical issue.

The following are a few examples of some memorable adoptions.

- Sweet Macy is a senior dog who was found wandering on her own. Her fur was dirty, dry and matted. Staff bathed and groomed her and after a check-up by our veterinarian, she was placed in the adoption gallery. She quickly became a favorite among the staff and volunteers due to her loving personality. She caught the attention of everyone, but her age was a concern for most potential adopters. One gal who came to visit decided that age is just a number so Macy is now living the life with her forever family!



- Peter Parker was found just up the street from SVACA by a young woman who worked nearby. He was malnourished and weighed a few pounds less than he should, and had some old wounds that were in the process of healing. Even in this condition, Peter Parker was immediately so friendly with the receiving tech that she had quite a time trying to vaccinate him as he was purring, head-butting and strutting his handsome self on the exam table. Needless to say, the staff fell in love with him within a couple of days. Knowing that the area he was found is mostly industrial and populated with community cats, it was no surprise that this super friendly guy went unclaimed. After just a few weeks with SVACA, Peter Parker had put on some good weight and his long gorgeous fur cleaned up very nicely. Every transition Peter Parker went through, he handled it like the mellow, well-adjusted feline he is. It wasn't too long before he stole the hearts of his fur-ever family!



- SVACA received a call from a Campbell resident who saw an injured chicken in his yard. Animal Control Officer Vargas was able to safely confine her to a carrier and bring her to the Care Center for further evaluation. The chicken's overall appearance didn't seem well as she had missing feathers and several small wounds. SVACA's medical team quickly went into action and provided her with a basic care as well as a course of antibiotics. After several days of not eating or perching, she started to come around and show her true spunky personality. One of our veterinarians fell in love with her antics and decided to make her a member of their family. They report that Bertha is 100% healed and loving life!



- Escobar, a 6 year old English Bull Dog, was picked up as a stray in the field and brought to SVACA. He arrived with a host of medical conditions specific to the breed: an under-bite, skin and ear issues, as well as abnormal conformation of his limbs. He also had some mild skin conditions that appeared linked to parasites (flea allergy dermatitis) and his vision seemed impaired due to corneal scarring. Prior to being placed into adoptions, his ears were cleaned and he was started on antibiotics. He was initially very resistant to handling but as his conditions resolved, so did his pain and sensitivity. We continued treatment and he was placed up for adoption and potential families were made aware that his conditions were considered chronic and needed life-long management. He was quickly adopted by a Santa Clara resident!



Medical Services

The public low cost spay/neuter clinic continued to operate at a high capacity as 785 animals were altered during the year which was 150 or 24% more than in 2016-17. The Santa Clara County voucher program has helped SVACA spay and neuter animals for an even more reduced cost, making the program that much more attainable for residents; the clinic used 626 vouchers. Staff continued working on other endeavors such as holding low cost rabies vaccination clinics every first and third Friday,

While the bulk of our patients are healthy, and the vast majority of our surgeries are routine sterilizations, we do see some unusual cases from time to time. Our public spay and neuter program offers an affordable solution where residents still receive individual attention. Last fiscal year, SVACA's medical team worked with animal guardian's to obtain exams and medical records prior to surgery to better understand patients' unique needs and assess any on any specific medical protocols necessary. This can also be the case for our shelter animals.

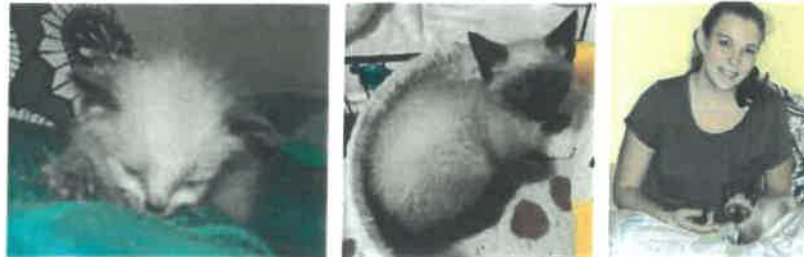
Aside from placing all of our adoptable animals, staff makes every effort possible to make 'unadoptable' animals, adoptable. The following are just a few specific animal stories that help to describe our efforts.

- Ellie, an adorable Maltese mix stole our hearts in July 2017. She was found running at large with another dog and neither were reclaimed. On the day of her spay, the medical team found her in the kennel in status epilepticus, in other words having a seizure and anticonvulsant drugs were immediately administered. She stayed in the clinic for observation and seemed to bounce back fairly quickly. She was monitored over the next few days and showed no evidence of any additional activity. A drug protocol was created to reduce the chance of seizure activity at her spay and she was sterilized a few days later. She had no complications but because of the seizure history, the medical staff placed her into foster care. Her foster mom, once a student in the clinic on rotation from Carrington College, has fostered a number of animals, adopted from SVACA and is very attentive to animals with medical concerns. She did not experience any additional activity and, despite believing she ran the foster household, she was returned to SVACA and adopted at the 2017 Clear the Shelters event.



- Emerald, a Siamese mix, was part of a newborn litter brought to SVACA in September. She and her littermates were quite unwell when they arrived. Emerald was the runt of

the group and her siblings soon outgrew her. She was treated for coccidia, a protozoan infection – twice, and an upper respiratory infection. She took it all in stride and enjoyed the attention during her recovery. She met several new foster siblings and her forever family during the Thanksgiving holiday. Family members of her foster mom fell in love with her while visiting and adopted her the following weekend!



- Corey a 3-4 month old Jack Russel Terrier/Dachshund mix, was brought to SVACA with a badly injured paw. We suspected there was a carpal (wrist) or metacarpal (finger) fracture present; he was immediately started on pain control and anti-inflammatory medication in addition to kennel rest. The reviewing veterinarian determined that all his digits were broken but the bones would heal and a few weeks into his treatment plan he began using his fractured foot almost normally. Once he was made available for adoption he found his forever family in a matter of days!



CONCLUSION

2017-18 proved to be SVACA's most successful year yet as a 96% Live Release Rate was achieved. One of SVACA's goals since its inception was to develop, construct, and operate a state-of-the-art facility that would become a place that the public would use for a variety of purposes and offer homeless animals a second chance. SVACA continues to provide solid proof that various government bodies can work together to provide what our residents and their animals need and want.

DOCUMENTS ATTACHED

Income & Expenses Budget vs. Actual - FY 2017-2018 (Unaudited)
Balance Sheet as of June 30, 2018 (Unaudited)
Annual Services Report – FY 2017-2018

SVACA
Income & Expenses Budget vs. Actual (Unaudited)
 July 2017 through June 2018

	Jul '17 - Jun 18	Budget	% of Budget
Ordinary Income/Expense			
Income			
Capital Contribution	120,000.00		
Licensing			
License Fees (SVACA Collected)	183,990.10		
License Penalty (SVACA Collect)	1,250.00		
Licensing - Other	0.00	195,000.00	0.0%
Total Licensing	185,240.10	195,000.00	95.0%
Program Fees			
Disposal Fees	2,750.00		
Spay/Neuter Voucher Discount	37,718.00		
Spay/Neuter Clinic	55,207.00		
HTL	1,250.00		
Training Deposit	5,600.00		
Adoption Fees	55,190.00		
Reclaim Fees	37,779.00		
Surrender Fees	11,120.00		
Impound Fees	135.00		
Board Fees	88.00		
Field Service Charge	9,350.00		
Quarantine Fees	8,150.00		
Other	1,364.01		
Program Fees - Other	0.00	217,000.00	0.0%
Total Program Fees	225,701.01	217,000.00	104.0%
Interest	26,529.11	15,000.00	176.9%
Returned Check Fee	150.00		
Miscellaneous Revenue	13,820.81		
SVACA Member City Contributions	1,820,287.00	1,820,286.00	100.0%
Total Income	2,391,728.03	2,247,286.00	106.4%
Gross Profit	2,391,728.03	2,247,286.00	106.4%
Expense			
Maddie's Fund Grant-\$5,000	1,769.19		
FYE 6-30-17 surplus	54,270.43		
Maddie's Pet Adoption Grant	16,686.88		
Return to Owner Hardship Fund	210.00	2,000.00	10.5%
Salaries and Benefits			
Wages/Salaries, Regular	1,369,884.18	1,335,856.00	102.5%
Wages/Salaries, Overtime	31,509.60	38,000.00	82.9%
Health Insurance	120,090.71	243,000.00	49.4%
Dental	18,637.59	18,552.00	100.5%
Vision Insurance	2,476.05	3,024.00	81.9%
Life Insurance	1,006.94	1,441.00	69.9%
LTD/STD	4,099.51	3,341.00	122.7%
CalPERS Expense	100,988.84	132,074.00	76.5%
1959 Survivor Expense	1,690.47	1,361.00	124.2%
Payroll Taxes-SUI & Medicare	24,743.07	73,501.00	33.7%
Salaries and Benefits - Other	0.00		
Total Salaries and Benefits	1,675,126.96	1,850,150.00	90.5%
Professional Fees/Services			
Contract Veterinarians	15,729.52	16,000.00	98.3%
Investigations	2,650.00	1,000.00	265.0%
Accounting Services	12,877.04	13,700.00	94.0%
IT	10,999.92	15,000.00	73.3%
Payroll Services	3,314.61	3,500.00	94.7%
Wildlife Center Contract	25,437.00	25,437.00	100.0%
Total Professional Fees/Services	71,008.09	74,637.00	95.1%
Facility Expenses			
Utilities			

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Accrual Basis

SVACA
Income & Expenses Budget vs. Actual (Unaudited)
 July 2017 through June 2018

	Jul '17 - Jun 18	Budget	% of Budget
Electric	47,393.19		
Gas	19,653.48		
Refuse	5,183.28		
Water & Sewer	14,908.47		
Total Utilities	87,138.42		
Custodial Service			
Janitorial	13,980.00		
Supplies	3,044.30		
Custodial Service - Other	0.00	18,000.00	0.0%
Total Custodial Service	17,024.30	18,000.00	94.6%
Bldg. Maintenance/HVAC Contract	38,231.22	38,000.00	100.6%
Facility Expenses - Other	0.00	76,000.00	0.0%
Total Facility Expenses	142,393.94	132,000.00	107.9%
Communications			
Wireless Communications	6,116.98	6,600.00	92.7%
Telephone & Fax	6,912.96	8,600.00	80.4%
Total Communications	13,029.94	15,200.00	85.7%
Advertising	694.08	6,000.00	11.6%
Bank Service Charges			
Credit Card Fees	18,837.46		
Return Check Charge	24.00		
Bank Service Charges - Other	9,166.74	11,000.00	83.3%
Total Bank Service Charges	28,028.20	11,000.00	254.8%
Computer Costs			
Hardware	1,160.54		
Software	4,483.49		
Computer Costs - Other	0.00	14,000.00	0.0%
Total Computer Costs	5,644.03	14,000.00	40.3%
Dues and Subscriptions	1,799.88	1,500.00	120.0%
Equipment-Non Fixed Asset	0.00	1,500.00	0.0%
Equipment Rental (Copy Machine)	8,569.83	10,000.00	85.7%
Insurance			
Liability Insurance	23,330.68	24,200.00	96.4%
Workers' Comp	24,959.73	19,100.00	130.7%
Total Insurance	48,290.41	43,300.00	111.5%
Office & General Supplies	2,767.91	2,500.00	110.7%
Postage and Delivery	7,581.21	6,000.00	126.4%
Printing and Reproduction	1,633.08	3,500.00	46.7%
Recruitment and Testing	98.00	500.00	19.6%
Animal Care			
Animal Rabies Exam	850.00		
Adoptions & Supplies	50.03		
Cleaning Supplies	128.97		
Disposal	3,300.00		
Food	1,384.86		
Medical Supplies	17,267.18		
Veterinary Equipment Maint.	1,829.53		
Veterinary Care	731.00		
Animal Care - Other	0.00	25,000.00	0.0%
Total Animal Care	25,541.57	25,000.00	102.2%
Outreach & Education	3,277.15	4,500.00	72.8%
Volunteers	3,982.31	5,000.00	79.6%
Training and Education	529.07	3,000.00	17.6%

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Accrual Basis

SVACA
Income & Expenses Budget vs. Actual (Unaudited)
July 2017 through June 2018

	Jul '17 - Jun 18	Budget	% of Budget
Travel (Air, Car, Hotel, M,E&I)	2,491.04	4,000.00	62.3%
Uniforms	170.11	2,000.00	8.5%
Vehicle Expenses			
Gasoline	9,631.54		
Maintenance and Repair	9,918.69		
Other	1,867.00		
Vehicle Expenses - Other	0.00	30,000.00	0.0%
Total Vehicle Expenses	21,417.23	30,000.00	71.4%
Total Expense	2,137,010.54	2,247,287.00	95.1%
Net Ordinary Income	254,717.49	-1.00	-25,471,749.0%
Other Income/Expense			
Other Income			
Animal Assistance Fund	78,578.71		
Chubz Fund-Donations	50.00		
Total Other Income	78,628.71		
Other Expense			
Bad Debt	5,386.50		
Depreciation Expense	156,249.19		
Total Other Expense	161,635.69		
Net Other Income	-83,006.98		
Net Income	171,710.51	-1.00	-17,171,051.0%

SVACA
Balance Sheet (Unaudited)
 As of June 30, 2018

	Jun 30, 18
ASSETS	
Current Assets	
Checking/Savings	
Bank of America-PayPal	83,199.67
Bank of America-Payroll	85,447.33
Bank of America-Vendor	612,664.32
LAIF	1,883,937.72
Total Checking/Savings	2,665,249.04
Accounts Receivable	
Accounts Receivable	4,690.00
Total Accounts Receivable	4,690.00
Other Current Assets	
Deferred Outflow	381,071.00
Petty Cash	
Customer Care	-100.00
General Office	200.11
Petty Cash - Other	300.00
Total Petty Cash	400.11
Postage Machine	5,241.21
Undeposited Funds	1,822.31
Total Other Current Assets	388,534.63
Total Current Assets	3,058,473.67
Fixed Assets	
Building	
Thomas Road Building	5,578,066.73
Building-Accum. Depreciation	-1,813,762.11
Building - Other	-161,530.16
Total Building	3,602,774.46
3370 Thomas Road	
Construction Fees	54,958.30
Architectural Fees	341,255.78
Total 3370 Thomas Road	396,214.08
Computers & Equipment	
Equipment	68,093.71
Equipment - Accum Depreciation	-76,883.27
Computers & Equipment - Other	20,021.00
Total Computers & Equipment	11,231.44
Furniture & Fixtures	
FF&E	401,524.06
FF&E- Accumulated Depreciation	-395,580.78
Total Furniture & Fixtures	5,943.28
Vehicles	
Vehicles - Trucks & Vans	104,547.17
Vehicles - Accum. Depreciation	-103,645.65
Total Vehicles	901.52
Total Fixed Assets	4,017,064.78
TOTAL ASSETS	7,075,538.45
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	

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Accrual Basis

SVACA
Balance Sheet (Unaudited)
As of June 30, 2018

	Jun 30, 18
Accounts Payable	
Accounts Payable	14,199.81
Total Accounts Payable	14,199.81
Other Current Liabilities	
Deferred Inflow	91,595.00
Direct Deposit Liabilities	-0.06
Accrued Compensated Absences	132,702.21
Miscellaneous	20.58
Payroll Liabilities	
CalPERS 457 Payable	915.11
1959 Survivors Payable	2,777.40
CalPERS Tax Payable	-30,537.40
Fed Payroll Tax Payable	8,397.25
ST Payroll Tax Payable	41,688.69
Payroll Liabilities - Other	33,259.06
Total Payroll Liabilities	56,500.11
Pending Licensing Refunds	-0.50
Total Other Current Liabilities	280,817.34
Total Current Liabilities	295,017.15
Long Term Liabilities	
Net Pension Liability	488,291.00
Total Long Term Liabilities	488,291.00
Total Liabilities	783,308.15
Equity	
Retained Earnings.	
Maddie's Fund	61,438.28
Shelter Project	338,855.22
Capital Project Improvement Fnd	34,000.00
Operating Reserve Fund	197,968.13
Animal Assistance Fund	826.50
Chubz Fund	4,486.49
Reserve for Unknown Losses	15,848.64
Vehicle Replacement Fund	102,503.55
Undesignated Reserve	109,743.85
Retained Earnings. - Other	2,562,703.00
Total Retained Earnings.	3,428,373.66
Retained Earnings	2,692,146.13
Net Income	171,710.51
Total Equity	6,292,230.30
TOTAL LIABILITIES & EQUITY	<u>7,075,538.45</u>



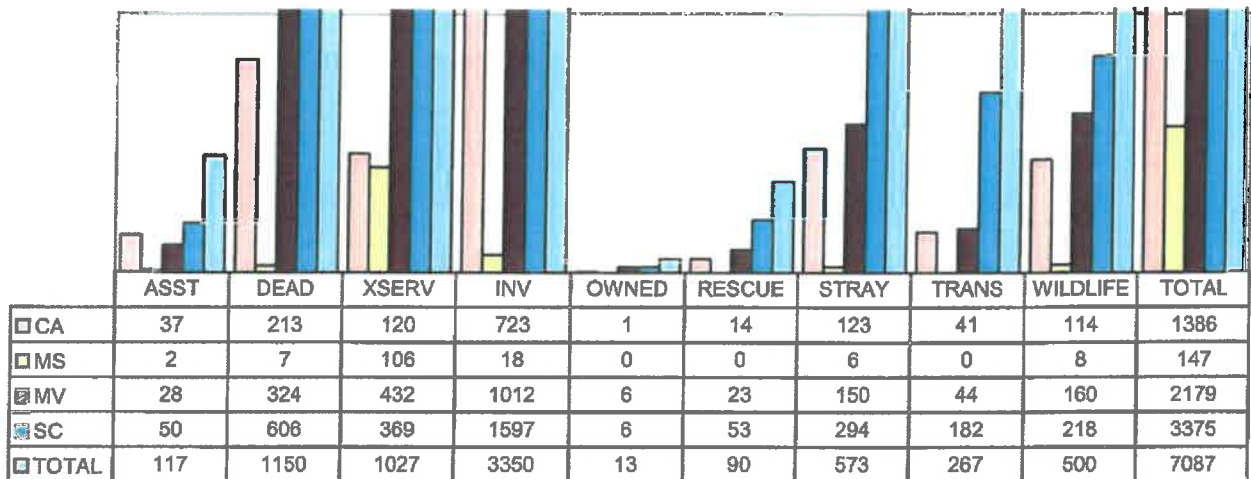
SERVICES ANNUAL REPORT FY 2017-18

Introduction

This report provides graphs, tables and explanatory narratives covering five categories of information: field service calls, violations and citations, animals received at the center, animals licensed, and animal outcomes.

Field Service Calls

Graph 1 - Total Service Calls by Jurisdiction and Type



ASST = ASSISTANCE XSERV = EXTRA SERVICE CALL INV = INVESTIGATIONS TRANS = TRANSPORT

Comparison of Service Calls for FY 2018 and FY 2017

Table 1 - FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	78	127	123	91	94	84	110	151	166	126	128	108	1386
MS	3	4	3	5	17	12	22	41	13	4	7	16	147
MV	174	193	179	215	215	186	156	181	179	177	141	183	2179
SC	288	327	289	250	216	262	283	277	272	298	323	290	3375
TOTAL	543	651	594	561	542	544	571	650	630	605	599	597	7087

Table 2 - FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	100	118	121	119	108	93	87	77	81	78	86	87	1155
MS	12	12	1	55	14	19	4	11	17	10	18	5	178
MV	124	103	121	144	208	191	175	178	220	216	204	245	2129
SC	273	316	225	378	386	278	240	225	283	297	262	225	3388
TOTAL	509	549	468	696	716	581	506	491	601	601	570	562	6850

Violations and Citations

Comparison of Violations for FY 2018 and FY 2017

Table 3 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	4	0	7	0	6	1	2	0	2	12	3	9	46
MS	0	0	0	0	0	0	0	0	0	3	0	0	3
MV	3	1	3	0	7	5	2	8	8	7	1	2	47
SC	15	11	6	5	8	7	9	4	16	31	1	19	132
TOTAL	22	12	16	5	21	13	13	12	26	53	5	30	228

Table 4 – FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	3	3	3	3	5	0	0	4	10	8	0	0	39
MS	0	0	0	0	6	0	1	0	0	0	0	0	7
MV	1	0	2	3	7	4	11	0	9	14	6	17	74
SC	6	26	16	11	9	17	20	7	18	14	6	0	150
TOTAL	10	29	21	17	27	21	32	11	37	36	12	17	270

Comparison of Citations for FY 2018 and FY 2017

Table 5 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	1	0	2	0	2	1	2	0	1	6	2	4	21
MS	0	0	0	0	0	0	0	0	0	1	0	0	1
MV	2	1	2	0	2	2	1	1	2	2	1	2	18
SC	4	3	6	4	3	2	6	3	8	10	1	3	53
TOTAL	7	4	10	4	7	5	9	4	11	19	4	9	93

Table 6 – FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	3	2	2	2	2	0	0	1	4	3	0	0	19
MS	0	0	0	0	2	0	1	0	0	0	0	0	3
MV	1	0	2	1	2	2	6	0	3	6	3	7	33
SC	3	9	6	4	4	5	9	4	5	6	2	0	57
TOTAL	7	11	10	7	10	7	16	5	12	15	5	7	112

Animals Received at the Center

Comparison of Total Animals for FY 2018 and FY 2017

Table 7 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	22	21	43	23	16	14	11	16	24	46	35	18	289
MS	1	1	1	0	0	0	0	0	1	1	0	0	5
MV	38	48	40	20	13	20	13	16	20	29	46	60	363
SC	118	98	105	87	54	43	66	33	58	147	124	139	1072
OTHER	9	1	12	4	1	8	4	0	5	2	4	7	57
TOTAL	188	169	201	134	84	85	94	65	108	225	209	224	1786

Table 8 - FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	29	32	36	18	14	22	14	6	26	14	18	18	250
MS	7	0	0	0	0	3	0	0	0	0	0	0	10
MV	50	28	42	22	24	11	8	24	25	36	40	51	361
SC	158	119	103	91	55	56	86	48	93	100	127	150	1186
OTHER	4	0	2	2	0	2	5	12	3	10	4	8	52
TOTAL	248	179	183	133	93	94	113	90	150	160	189	227	1859

Animals Licensed

Comparison of Licenses Sold for FY 2018 and FY 2017

Table 9 - FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	80	96	95	74	102	70	106	78	112	94	107	76	1090
MS	5	4	7	5	4	5	8	6	9	14	2	7	76
MV	90	92	80	82	94	105	114	81	95	111	81	104	1129
SC	200	256	204	209	205	170	227	203	230	226	201	221	2552
TOTAL	375	448	386	370	405	350	455	368	446	445	391	408	4847

Table 10 - FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	108	104	87	90	86	100	88	105	89	85	107	93	1142
MS	10	6	5	12	6	4	6	1	10	7	7	5	79
MV	101	81	73	89	90	102	115	105	92	89	102	100	1139
SC	194	219	166	251	237	207	221	186	226	201	164	221	2493
TOTAL	413	410	331	442	419	413	430	397	417	382	380	419	4853

**Comparison of Revenue from Licenses Sold for FY 2018 and FY 2017
(Does Not Include Late Fees)**

Table 11 - FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	1974	2960	2616	2058	2868	1960	2434	2146	3625	2502	2976	1952	\$30,071
MS	170	116	248	160	64	106	90	240	354	192	42	148	\$1,930
MV	3198	3208	3198	3160	3628	4212	4866	2410	3536	3610	3152	3344	\$41,522
SC	6468	7010	6180	6120	5796	5066	7642	6124	7112	6313	6315	7426	\$77,572
TOTAL	11810	13294	12242	11498	12356	11344	15032	10920	14627	12617	12485	12870	\$151,095

Table 12 - FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
CA	2804	2826	2574	1492	1958	2628	2376	3148	2868	2316	2936	2642	\$30,568
MS	304	130	204	314	208	126	170	100	288	234	160	104	\$2,342
MV	3064	2824	2850	3336	3086	3758	4332	3994	3684	3574	4176	3104	\$41,782
SC	5906	6724	5296	6880	7082	6405	7060	5752	7280	6232	5282	7258	\$77,157
TOTAL	12078	12504	10924	12022	12334	12917	13938	12994	14120	12356	12554	13108	\$151,849

Animal Outcomes

The following tables reflect how our dogs and cats were outcomed at the center for the reporting period. The following is based on the Asilomar Accords which were generated by animal welfare professionals as a way for agencies to accurately report a "Live Release Rate," or how many animals were saved. It also reports and categorizes why animals were euthanized.

Table 13 – FY 2017-18

	NAME OF ORGANIZATION: Silicon Valley Animal Control Authority	Dog	Cat	Total
	DATE OF REPORT: July 1, 2017 – June 30, 2018			
A	BEGINNING SHELTER COUNT July 1, 2017	12	99	111
	INTAKE (Live Dogs & Cats Only)			
	<i>From the Public</i>			
	Healthy	84	57	141
	Treatable – Rehabilitatable	75	51	126
	Treatable – Manageable	119	98	217
	Unhealthy & Untreatable	69	602	671
B	Subtotal Intake from the Public	347	808	1155
	<i>Incoming Transfers from Organizations within Target Community</i>			
	Healthy	19	0	19
	Treatable – Rehabilitatable	5	0	5
	Treatable – Manageable	6	0	6
	Unhealthy & Untreatable	1	0	1
C	Subtotal Intake from Incoming Transfers from Orgs within Target Community	31	0	31
	<i>Incoming Transfers from Organizations outside Target Community</i>			
	Healthy	5	0	5
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	1	0	1
	Unhealthy & Untreatable	0	0	0
D	Subtotal Intake from Incoming Transfers from Orgs outside Target Community	6	0	6
	<i>From Owners/Guardians Requesting Euthanasia</i>			
	Healthy	0	0	0
	Treatable – Rehabilitatable	0	0	0
	Treatable – Manageable	0	0	0
	Unhealthy & Untreatable	56	50	106
E	Subtotal Intake from Owners/Guardians Requesting Euthanasia	56	50	106
F	Total Intake [B + C + D + E]	440	858	1298
G	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-56	-50	-106
H	ADJUSTED TOTAL INTAKE [F minus G]	384	808	1192
	ADOPTIONS (only dogs and cats adopted by the public)			
	Healthy	36	24	60
	Treatable – Rehabilitatable	25	35	60
	Treatable – Manageable	49	50	99
	Unhealthy & Untreatable	6	206	212
I	TOTAL ADOPTIONS	116	315	431
	OUTGOING TRANSFERS to Organizations within Target Community			
	Healthy	1	2	3
	Treatable – Rehabilitatable	4	14	18

	Treatable – Manageable	4	20	24
	Unhealthy & Untreatable	3	327	330
J	TOTAL OUTGOING TRANSFERS to Orgs within Target Community	12	363	375
	OUTGOING TRANSFERS to Organizations outside Target Community			
	Healthy	2	2	4
	Treatable – Rehabilitatable	4	1	5
	Treatable – Manageable	3	2	5
	Unhealthy & Untreatable	3	12	15
K	TOTAL OUTGOING TRANSFERS to Orgs outside Target Community	12	17	29
L1	RETURN TO OWNER/GUARDIAN	230	82	312
L2	RETURN TO HABITAT	0	0	0
	DOGS & CATS EUTHANIZED			
M	Healthy <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
N	Treatable – Rchabilitatable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
O	Treatable – Manageable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	0	0	0
P	Unhealthy & Untreatable <i>(Includes Owner/Guardian Requested Euthanasia)</i>	68	90	158
Q	Total Euthanasia [M + N + O + P]	68	90	158
R	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	-56	-49	-105
S	ADJUSTED TOTAL EUTHANASIA [Q minus R]	12	41	53
T	SUBTOTAL OUTCOMES [I + J + K + L + S] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	382	818	1200
U	DIED OR LOST IN SHELTER/CARE	1	18	19
V	TOTAL OUTCOMES [T + U] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	383	836	1219
W	ENDING SHELTER COUNT June 30, 2018	13	72	85

Comparison of Total Average Live Release Rate for FY 2018 and FY 2017

Table 14 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	94	100	94	100	100	90	100	100	100	95	100	94	97%
CATS	100	90	94	94	98	95	97	96	89	95	94	96	95%
TOTAL	99	92	94	96	99	93	98	98	95	95	96	96	96%

Table 15 – FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	98	96	100	96	97	100	96	96	100	100	93	98	98%
CATS	92	98	96	93	93	97	96	90	96	91	93	90	94%
TOTAL	94	97	97	94	94	98	96	92	98	96	93	94	95%

Comparison of Total Overall Average Live Release Rate for FY 2018 and FY 2017

Table 16 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	94	100	94	100	100	90	100	100	100	95	100	94	97%
CATS	100	90	94	94	98	95	97	96	89	95	94	96	95%
OTHERS	100	100	100	100	100	100	100	100	100	100	100	100	100%
TOTAL	99	92	94	96	99	95	99	98	95	95	88	97	96%

Table 17 – FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	AVERAGE
DOGS	98	96	100	96	97	100	96	96	100	100	93	98	98%
CATS	92	98	96	93	93	97	96	90	96	91	93	90	94%
OTHERS	92	100	100	100	100	100	100	100	100	100	100	100	99%
TOTAL	94	97	97	94	94	98	96	92	98	96	93	93	95%

Comparison of Adoptions for FY 2018 and FY 2017

Table 18 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	54	68	38	46	29	39	24	9	13	17	48	58	443

Table 19 – FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	58	38	43	60	48	53	30	20	20	18	34	64	486

Comparison of Placement Partner Animals for FY 2018 and FY 2017

Table 20 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	5	1	1	2	1	2	2	1	1	2	2	0	20
CATS	51	42	37	40	22	12	16	19	15	11	55	56	376
OTHER	6	2	5	4	0	5	8	1	8	7	3	4	53
TOTAL	62	45	43	46	23	19	26	21	24	20	60	60	449

Table 21 – FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	7	2	3	1	3	3	10	0	2	0	3	3	37
CATS	46	52	61	44	24	20	21	21	28	21	23	39	400
OTHER	7	4	2	3	3	1	2	0	2	1	0	11	36
TOTAL	60	58	66	48	30	24	33	21	32	22	26	53	473

Comparison of Return to Owners for FY 2018 and FY 2017

Table 22 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	28	29	33	36	26	26	25	20	21	30	27	19	320

Table 23– FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
TOTAL	44	14	32	21	22	22	37	21	38	27	26	32	336

**Comparison of Incoming Dogs and Cats from Campbell
for FY 2018 and FY 2017**

Table 24 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	2	3	4	7	9	7	6	10	7	5	5	4	69
CATS	11	20	24	11	2	8	5	4	3	13	21	12	134
TOTAL	13	23	28	18	11	15	11	14	10	18	26	16	203

Table 25 – FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	8	5	8	2	5	5	3	3	10	9	6	2	66
CATS	11	19	20	10	9	8	10	7	7	3	6	7	117
TOTAL	19	24	28	12	14	13	13	10	17	12	12	9	183

**Comparison of Incoming Dogs and Cats from Monte Sereno
for FY 2018 and FY 2017**

Table 26 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	1	0	0	0	0	0	0	0	1	1	0	0	3
CATS	0	1	0	0	0	0	0	0	0	0	0	0	1
TOTAL	1	1	0	0	0	0	0	0	1	1	0	0	4

Table 27 – FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	0	0	0	0	0	2	0	0	0	0	0	0	2
CATS	0	0	0	0	0	1	0	1	0	0	0	0	2
TOTAL	0	0	0	0	0	3	0	1	0	0	0	0	4

**Year to Date Comparison of All Incoming Live Dogs and Cats from Mountain View
for FY 2018 and FY 2017**

Table 28 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	5	1	3	5	3	3	0	3	4	6	4	9	46
CATS	19	23	24	3	5	4	4	2	4	5	27	10	130
TOTAL	24	24	27	8	8	7	4	5	8	11	31	19	176

Table 29 - FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	8	1	8	9	8	2	4	8	10	7	3	10	78
CATS	14	11	17	5	9	4	2	8	5	16	5	12	108
TOTAL	22	12	25	14	17	6	6	16	15	23	8	22	186

**Comparison of Incoming Dogs and Cats from Santa Clara
for FY 2018 and FY 2017**

Table 30 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	22	13	19	21	17	19	23	10	12	25	18	11	210
CATS	83	52	65	46	34	11	31	13	34	61	84	70	584
TOTAL	105	65	84	67	51	30	54	23	46	86	102	81	794

Table 31 – FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	33	21	18	19	23	19	32	17	26	22	17	22	269
CATS	86	76	75	57	38	25	36	23	46	50	74	97	683
TOTAL	119	97	93	76	61	44	68	40	72	72	91	119	952

**Comparison of Animals Spayed/Neutered in Public Clinic
for FY 2018 and FY 2017**

Table 32 – FY 2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	27	35	25	19	40	28	23	39	52	49	23	29	389
CATS	27	53	41	36	45	29	24	29	21	22	35	34	396
TOTAL	54	88	66	55	85	57	47	68	73	71	58	63	785

Table 33 – FY 2017

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
DOGS	24	32	29	20	32	25	25	14	33	31	30	22	317
CATS	26	33	20	29	37	28	29	19	31	26	12	28	318
TOTAL	50	65	49	49	69	53	54	33	64	57	42	50	635