



THIRD PARTY NOTIFICATION FORM

To All Residential Utility Customers of the City of Santa Clara:

If you are 65 years of age or a dependent adult (as defined below**), you have the opportunity to submit to the Utility Department the name of a third party who would be notified when your utility account is past due and subject to termination. Public Utilities Code § 10010.1 requires all utilities provide this service to their residential customers, 65 years or older or who are dependent adults (as defined in paragraph [1] of Subdivision [b] of Section 15610 of the Welfare Institutions Code).

If you wish to use this service, please fill out this form and return it in the enclosed envelope with your utility billing stub and payment, or return it in person/by mail to:

City of Santa Clara
ATTN: Municipal Services
1500 Warburton Ave
Santa Clara, CA 95050

Forms can also be submitted via email to: utilitybilling@santaclaraca.gov

If you have additional questions, please contact Customer Service at 408-615-2300.

** "Dependent adult" means any person residing in this state, between the ages of 18 and 64, who has physical or mental limitations which restrict his or her ability to carry out normal activities or to protect his or her rights including, but not limited to, persons who have physical or developmental disabilities or whose physical or mental abilities have diminished because of age.

Customer Information:

Utility Account Number #: 0 0 0 _____ — _____

Name of Customer

Telephone Number of Customer

Address of Service

I certify that I am 65 years of age or older, or a dependent adult (as defined in paragraph (1) of subdivision (b) of Section 15610 of the Welfare and Institutions Code). I request that the third party listed below be notified in the event my bill is past due and subject to termination. I understand that the notification does not obligate the third party to pay the overdue charges, nor shall it prevent or delay termination of service. I understand that the City of Santa Clara cannot be held liable for failure to notify the third party.

Customer Signature

Date

Third Party Information:

Name of Third Party

Telephone Number of Third Party

Address of Third Party

I understand that I have been designated by the utility customer listed above as a third party to receive notification from the City of Santa Clara in the event the utility account listed above becomes past due and subject to termination; by my signature below I consent to the designation. I understand that the notification does not obligate me to pay the overdue charges, nor shall it prevent or delay termination of service. I understand that the City of Santa Clara cannot be held liable for failure to notify me.

Third Party Signature

Date