

Meeting Date:

3/13/12

AGENDA REPORT

City of Santa Clara, California

Agenda Item #

3A-1/3A-1
SA



Date:

March 8, 2012

To:

City Manager/Executive Director for Council/Stadium Authority Information

From:

Chief of Police

Subject:

Outline of Stadium Public Safety Plan

The Public Safety Plan for events at the 49ers Stadium in Santa Clara provides the framework for how public safety intends to address traffic, crowd movement and fire and medical issues related to events at the stadium. It is designed to be an evolving document with additions and deletions based on lessons learned from previous events, recommendations by the Traffic Management Operations Plan, NFL Best Practices and community input. Additional changes will also occur as a result of updated research completed prior to the stadium opening. The evolving nature of the plan allows for continuous learning and improvement with the ongoing goal of maintaining a safe environment for the community and stadium attendees.

Section 1 of the plan consists of a description of the Traffic Management Plan to include a list of intersections to be monitored by law enforcement personnel and road closures. The traffic plan also includes a description of traffic flow through intersections as well as message board and signage deployment. Additionally, the plan includes a brief description regarding parking and an outline of the role of the Transportation Management Operations Plan.

Section 2 of the plan describes the Law Enforcement Services Agreement that allows for the Stadium Authority to contract with surrounding jurisdictions for the services of their police officers for stadium events, required training, a description of how public safety staffing levels are determined and provides for a Temporary Holding Facility and a Command Post to be built within the stadium. This section also generally describes how law enforcement will be deployed in and around the stadium and establishes the responsibilities of the Santa Clara Police Department Special Events Unit. It also provides for the deployment of private security and outlines the medical capabilities needed. Additionally, the plan describes the role of the Fire Department including projected assets and personnel as well as the need for creating a comprehensive disaster/emergency evacuation plan. Finally, Section 2 includes the public safety budget as provided for in the Term Sheet.

K. R. Kyle

Kevin R. Kyle
Chief of Police

APPROVED:

Jennifer Sparacino

Jennifer Sparacino
City Manager/Executive Director

Documents Related to this Report:

1) **Public Safety Plan**

PUBLIC SAFETY PLAN

Introduction

The Public Safety Plan for events at the 49ers Stadium in Santa Clara is designed to be a **framework** for an **evolving document** with additions and deletions based on lessons learned from previous events, recommendations by the Traffic Management Operations Plan, NFL Best Practices and community input. Additional changes will also occur as a result of updated research completed prior to the stadium opening.

This iteration of the Public Safety Plan is separated into two sections:

Section 1 of the Plan addresses the Traffic Management Program including:

- A list of officer monitored intersections
- A list of road closures
 - Times of road closures
- Diagrams of intersections showing the desired traffic flow
- Diagram of barricade plan showing traffic flow
- List of private parking lots to be used
- Description of main parking lots
- Description of parking garage
- Role of Transportation Management Operations Plan

Section 2 of the Plan addresses the role of Police, Fire and Security including:

- A description of the Law Enforcement Services Agreement
- Training Requirements
- Public Safety Staffing of Stadium Events
- A description of the Temporary Holding Facility
- A description of the Stadium Command Post
- Officer Deployment
- Special Events Unit
- Role of Security
- Fire Department Deployment
- Medical Capability
- Disaster Plans

Section 1 – Traffic Management Plan

- A. Intersections to be monitored by Police employees and **estimates** of the times the intersections will be monitored:

	1:00 p.m. Kickoff	5:00 p.m. Kickoff (or adjust differently for late afternoon, early evening kickoff)
Supervising Sergeant	8:30 a.m.	12:30 p.m.
GAP/237	9:00 a.m.	1:00 p.m.
GAP/Old Mtn View	9:00 a.m.	1:00 p.m.
GAP/Bunker Hill	9:00 a.m.	1:00 p.m.
GAP/Tasman	8:30 a.m.	12:30 p.m.
GAP/Stadium North	8:30 a.m.	12:30 p.m.
GAP/Old Glory	8:30 a.m.	12:30 p.m.
GAP/Patrick Henry	9:00 a.m.	1:00 p.m.
GAP/Mission College	9:00 a.m.	1:00 p.m.
Lawrence/Tasman	9:00 a.m.	1:00 p.m.
Lawrence/Sandia	9:00 a.m.	1:00 p.m.
Tasman/Adobe Wells	9:00 a.m.	1:00 p.m.
Patrick Henry/Tasman	9:00 a.m.	1:00 p.m.
Old Ironside/Tasman	9:00 a.m.	1:00 p.m.
Tasman/Convention	8:00 a.m.	12:00 p.m.
Centennial/Tasman	7:00 a.m.	7:00 a.m.
Calle del Sol/Tasman	8:00 a.m.	12:00 p.m.
Calle del Sol/Calle de Luna	9:00 a.m.	1:00 p.m.
Lafayette/Calle de Luna	9:00 a.m.	1:00 p.m.
Lick Mill/Tasman	9:00 a.m.	1:00 p.m.
North 1 st /Tasman	9:00 a.m.	1:00 p.m.
Marriott/Mission College	9:00 a.m.	1:00 p.m.
Agnew/Mission College	9:00 a.m.	1:00 p.m.
Montague/Mission College	9:00 a.m.	1:00 p.m.
GAP/101 s/b exit	9:00 a.m.	1:00 p.m.

Total: 24 intersections

*GAP – Great America Parkway

The Command Post in the stadium will have the ability to control the timing of many of these intersections in real time.

B. Road Closures:

- 1) Tasman between Great America and Centennial
8:00 a.m. – 6:00 p.m.
Tasman will have an open lane for emergency vehicles.

- 2) Agnew Road between Lafayette and Mission College
9:00 a.m – 2:00 p.m.
Agnew Road and the surrounding streets will have access for residents and emergency vehicles.
- 3) Mission College and Wildwood
9:00 a.m. – 2:00 p.m.
This intersection will be closed but will allow access for residents and emergency vehicles.

Road closures will be staffed by police officers who will constitute the Neighborhood Protection Details.

- C. Intersection Diagrams showing traffic flow with barricade plans (see Appendix A)
- D. Message/signage deployment (see Appendix B)
- E. Parking:

As outlined in the Environmental Impact Report an adequate supply of parking spaces will be identified each year and is related to the projected attendance at any given event. The parking spaces will be provided in the main lot (also referred to as the Great America Lot), the new parking garage, the Convention Center parking garage, some surface streets and private leased parking lots. Each of these lots will be monitored by law enforcement personnel.

In the privately leased lots, by contract, the Parking Vendor will provide security personnel, a cashier (as needed), porta potties, and, in the lots where tailgating is allowed, a coal bin.

The streets in the area of Patrick Henry Drive will provide spaces for bus parking. This, too, will be monitored by law enforcement.

- F. Transportation Management Operations Plan (TMOP)

As established in the DEIR (Appendix I) the TMOP consists of the Traffic Management Plan which specifically describes how traffic will be handled at individual intersections, parking and messaging (see sections 1A, B, C, D and E above).

It also establishes two working groups that are also referred to as the TMOP. The first group will be made up of every public agency stakeholder that is impacted by events at the stadium. Agency representatives to be included, but are not limited to, are VTA, CalTrain, each municipality (traffic engineers, police, fire, public works), San Jose Roads and Airport, Stadium Authority, San Francisco 49ers, Great America Park, Convention Center representatives, Parking Operator, etc. In addition, private businesses who have leased their parking lots for stadium events and businesses impacted by stadium events may be included. To avoid confusion, this group will be known as the Stadium Stakeholders Group.

This group will meet prior to the opening of the stadium and periodically in the future. Their mission is to provide a forum to discuss and resolve to the degree possible any negative impacts of events at the stadium.

The second working group will be made up of those directly responsible for week to week adjustments in the plan. They will also meet before the stadium opens and will meet before and after each major stadium event. This group will include representatives from police, fire, Stadium Authority, San Francisco 49ers, Great America Park, Convention Center representatives, Parking Operator and others as deemed necessary. Their mission will be to adjust the Traffic Management Plan and the Public Safety Plan as necessary. This group will be known as the Pre/Post Game Operations Group.

Section 2 – Police, Fire and Security Plan

- A. A Law Enforcement Services Agreement has been developed that allows for the Stadium Authority to contract with surrounding jurisdictions for the services of their police officers for stadium events. (See Appendix C)

In the event of an unplanned event requiring emergency assistance, the Police Department will follow the Countywide Protocol for Mutual Aid.

- B. A mandatory training program will be developed for all officers working stadium events. The training will include, but is not limited to, a description of the responsibilities of each assignment, customer service expectations, emergency evacuation procedures, crowd control techniques, enforcement policies and familiarization with the Temporary Holding Facility. On event days each officer will receive additional direction specific to their assignments.
- C. Each year the Stadium Authority and the Santa Clara Chief of Police (or their designee) will review with ManagementCo and/or the San Francisco 49ers Vice President of Stadium Operations and Security, the Annual Events Calendar as submitted to the Director of Planning. Using the experience of ManagementCo and the input of the Santa Clara Police Department's Special Events Unit, public safety staffing levels for each event shall be determined. The same review will take place for any event added after the submission of the Annual Events Calendar.
- D. A Title 15 and Title 24 compliant Temporary Holding Facility (THF) will be built as part of the stadium and staffed by Police Department employees during event days. This facility will be used to process and temporarily house those who have been arrested or detained at a stadium event.
- E. A Command Post located in an area agreed to by the Stadium Authority and ManagementCo will be staffed by police, fire, dispatchers and additional personnel as determined by ManagementCo and/or the San Francisco 49ers Vice President of Stadium Operations and Security.
- F. A transportation plan will be developed by the Santa Clara Police Department for bringing arrestees into the THF and any subsequent movement (i.e., County Jail, Santa Clara Police Department or Valley Medical Center).
- G. Police employees will be deployed to monitor or actively control intersections as outlined in the Traffic Management Plan.
- H. Police Officer deployment will generally fall into the following categories:
- Parking lots – including at those immediately adjacent to the stadium and in the parking garages across from the stadium and at the Convention Center.
 - Stadium - including at the stadium gates and deployed throughout the interior of the stadium.

- Zones surrounding the stadium – Resembling the classic “police beats”, officers assigned to these areas will be responsible for monitoring the private parking lots, identifying unauthorized parking lots, assisting the Neighborhood Protection Details and for law enforcement within their zones.
- Roving patrols – These will be officers generally assigned to off road motorcycles or bicycles who will be able to rapidly respond as needed in the parking lots and zones.
- Proactive Enforcement Detail – These officers will deploy in the area around the stadium to identify and take enforcement action on those who are selling unauthorized or counterfeit tickets and/or merchandise.
- Neighborhood protection details – These officers will maintain barricades at the road closures to ensure that no stadium parking is allowed in the surrounding residential neighborhoods.

All officers will be issued handpack radios and will be assigned specific talk groups. “Plainspeak” will be used rather than standard 10-Code radio traffic.

- I. The Santa Clara Police Department will create a Special Events Unit (SEU) that will be initially staffed by a Sergeant and a Lieutenant. This unit will be responsible for updating the Traffic Management Plan and the Public Safety Plan as necessary. As part of the Pre/Post Game Operations Group, they will meet with ManagementCo and/or the San Francisco 49ers Vice President of Stadium Operations and Security prior to any major event at the stadium. The purpose of the meeting is to discuss public safety staffing and deployment for that event. Additionally, they will meet with the same group after each major event to debrief it.

The Special Events Unit will be responsible researching scheduled non-NFL events at the stadium and making public safety staffing recommendations.

The Special Events Unit will also work with the Disturbance Coordinator, the Parking Vendor, the Convention Center, Great America Park, the Santa Clara Planning Department and the TMOP to resolve issues related to stadium events.

The Special Events Unit will coordinate with surrounding police jurisdictions to schedule an adequate number of officers for each event.

- J. Working with the Santa Clara County Sheriff’s Department and the Valley Transportation Authority, Santa Clara Police will develop a pedestrian control plan specifically addressing the movement across the light rail tracks.
- K. The stadium will also be staffed by private security. Their duties and deployment in the stadium will be determined by ManagementCo and/or the San Francisco 49ers Vice President of Stadium Operations and Security.

Any deployment beyond the footprint of the stadium will be done in conjunction with the Santa Clara Police Department.

L. Fire Department

The Fire Department will deploy assets dedicated to events at the stadium. For NFL games, the following Fire Department assets will be deployed at the stadium:

- 2 Deputy Fire Marshals to monitor fire alarm systems and ensure compliance with the appropriate fire and life safety regulations
- 2 Fire Department responders to patrol the parking lot to provide emergency response services and ensure compliance with fire and life safety regulations
- One Chief Officer from the Fire Department to direct Fire Department resources and work in a Unified Command with Law Enforcement and 49ers officials, as appropriate.

The following supplemental resources will be deployed in the northern area of the City during events at the stadium:

- One Engine Company with a staff of 3
- One Fire Department Ambulance with a staff of 2 Firefighter-Paramedics

The staffing of these supplemental resources will ensure compliance with established Fire Department response standards in the northern area of the City near the stadium at a time when the population will increase by up to 68,000 visitors.

In the event of a large-scale emergency that requires additional Fire Department resources, the Fire Department will request assistance in accordance with the Santa Clara County Mutual Aid Plan.

M. Medical Capability

Emergency Medical Services (EMS) will be required for events at the stadium. EMS will be provided in accordance with established regulations, policies and procedures as directed by the Santa Clara County Emergency Medical Services Agency.

EMS at the stadium will include the following:

- First Aid stations staffed with emergency medical personnel
- Advanced Life Support (ALS) teams
- Advanced Life Support ambulances for patient transport

Adequate private ambulances as determined by ManagementCo (with input from public safety) will be staged, where needed, in the area of the stadium for each event.

N. Budget

The budget for public safety costs will be consistent with the language included in the Term Sheet and the Public Safety Agreement. This language has also been incorporated into the Ground Lease for the Stadium.

O. Disaster Plan

Working with ManagementCo and/or the San Francisco 49ers Vice President of Stadium Operations and Security, the Santa Clara Police and Fire Departments will create a comprehensive disaster/emergency evacuation plan which will be tested through table top exercises and, when possible, live exercises. This plan will comply with the State of California Life Safety Code.

- P. The stadium command structure will operate under the Unified Command System where the day to day, routine operations will be operated by the San Francisco 49ers Vice President of Stadium Operations and Security. However, in a law enforcement or fire specific incident, the ranking official from those disciplines will become the Incident Commander.

Submitted by:
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March 5, 2012