2021 CITY CALENDAR / 2020 ANNUAL REPORT





City Manager's Annual Report



Welcome to 2021 – The City of Santa Clara will always respond when needed, and 2020 was no exception. From donating face coverings or hand sanitizer to supporting our small business community to providing food to those in need - no matter what is happening in the world, Santa Clarans come together to support our community. No matter what, Santa Clara Responds. We want to celebrate the ways that our City has come together to support each other during such unprecedented times. In 2020, the City had to pivot quickly in the face of a global pandemic: COVID-19. We led our way through major global, national, state and local public health and economic emergencies. Through such challenges,

past practices to make City government easier to access for the community. While there is always more work ahead, there is no doubt that we have come a long way. Our newly designed, award-winning City website, SantaClaraCA.gov, was launched with a focus on the community and optimal accessibility. The much-loved publication, Inside Santa Clara, was substantially redesigned using community input at a lesser cost than the previous publication. We also began releasing more topic-specific videos, particularly during the height of the pandemic, that allowed us to connect to our community even more during the shelterin-place. Our use of Facebook Live, which included the weekly Mayor@Noon series

the City was recognized for its outstanding service to the community, from everything to nationally recognized procurement standards to excellence in communications.

Santa Clara Responds!

Understandably, priorities have shifted over the last year, but we continue to innovate and leverage current resources to best meet community needs, such as providing: food for seniors and schoolchildren; electric, water, and sewer payment relief; financial assistance for small businesses; rental payment assistance; garbage/ refuse bill payment relief; masks and hand sanitizer; COVID-19 testing in Santa Clara; and, so much more. We continue to make strategic decisions and support our strong community values and continued advancement of the Council's Strategic Goals and Priorities, while making sure our community has access to the services it needs. In fact, each of the months in this calendar represent an effort to support our community during this time.

Keeping Santa Clara Connected

Even when we can't gather in person, we want to make sure that the Santa Clara community can access necessary information about emergency services, public health updates, access to food or housing and more. To increase accessibility and communication, we rehauled many

and the informative behind the scenes look at City infrastructure, attracted thousands of viewers and offered those watching the chance to ask questions in real-time.

While many cities found themselves struggling over the last year, Santa Clara came together. Though the future is still uncertain, and we have more work to do to make sure our community is supported, it has been my honor to be part of the incredible work that has happened so far. I want to thank the Mayor and City Council, Santa Clara community and City staff for their resilience and commitment to making Santa Clara "The Center of What's Possible." The past year has proven that no matter what happens, the Santa Clara community is ready to respond and take care of each other. Thank you for the opportunity to be Santa Clara's City Manager, and I look forward to working with you all in the future.



In community spirit,

Deanna J. Santana City Manager

Lama Jah

Santa Clara Responds!

- Launched **Small Business**Assistance Grant Program,
 the first program like it in the
 area, to provide \$1.69 million
 in available funds to support
 local small businesses and
 nonprofits in Santa Clara.
- Added additional funding of \$1.5
 million to Emergency Rental
 Assistance Program for a second round of assistance for eligible households based on income levels, for three consecutive months of rent.
- Coordinated Food Distribution Programs for youth and seniors that continue as the City works with Santa Clara Unified School District and community partners to ensure ongoing access to food for vulnerable populations.
- Launched City's "Help Your Neighbor" program that invites residents to make donations that provide emergency assistance to utility bill payments for Santa Clarans who are experiencing financial hardship.
- To help protect our local restaurants from excessive fees charged by some third-party food delivery apps, the Council approved an emergency ordinance to limit delivery fees charged.

A more detailed summary of accomplishments can be downloaded from the City website, **SantaClaraCA.gov**.

Due to the uncertain nature that the COVID-19 pandemic has had on public gatherings, the City's longstanding annual events, such as Egg-stravaganza, 4th of July Picnic & Fireworks, Art and Wine Festival, etc., have not been scheduled.

Visit <u>SantaClaraCA.gov/2021Events</u> or follow the City on social media for the most up-to-date information.

Citizen Advisory Groups

Board of Library Trustees:

Leonne Broughman Debbie Tryforos Jan Hintermeister Stephen Ricossa Joshua Briefman



Civil Service Commission:

Tahir J. Naim Carolyn G. McAllister Willie D. Brown, Jr. Franklin J. Felizardo John Casey



Cultural Commission:

Louis Samara Teresa Sulcer Harbir K. Bhatia Niha Mathur Debra von Huene Jonathan Marinaro Candida Diaz



Historical & Landmarks Commission:

Patricia Leung, Stephen Estes, Ana Vargas-Smith, Michael Celso, J.L. Spike Standifer. Kathleen Romano, Megan Swartzwelder





Parks & Recreation Commission:

(Back L to R): Burt Field. Kelly Gonzalez, Derreck Carter-House, Eversley Forte (Mid): Andrew Knaack (Front): George Guerra Joe Martinez (not pictured)



Planning Commission:

Lance Saleme Nancy A. Biagini Priya Cherukuru Yuki Ikezi Ricci Herro



Senior Advisory Commission:

Wanda Buck Grant L. McCauley Helen E. Narciso Judy Hubbard Ana A. Segovia Nancy Toledo



Aarav Gupta Ahmad Ismail Jasmine Kelly-Tanti Khadeejah Khan Adrianne Krivokapic-Zhou Colin Lim Riya Mehta Palak Parikh Kayla Phan Raivi Khanian Shroff Kavva Sriram Smrithi Suresh Natasha Yen Amy Zuo Sarah Zuo

Who shares sales tax

Per \$9.00 Collected on a \$100 Purchase

County

Transportation/

VTA. including

Santa Clara County -

General Purpose,

City of

Santa Clara,

\$1.00

Statewide Sales Tax,

\$6.00



City Budget of Santa Clara

In June 2020, the City of Santa Clara adopted the biennial capital budget for a two-year period, July 1, 2020 through June 30, 2022, totaling \$479.5 million as well as a \$709.3 million Five-Year Capital Improvement Program. This budget supports capital improvements throughout the City, including the utility infrastructure, parks, trails,

Where the City gets its money

Revenue and Other Financing Resources (in millions)

Taxes	
Property Tax	\$ 67.0
Sales Tax	55.6
Transient Occupancy Tax	17.6
Other Taxes	11.3
	151.5
Intergovernmental	
Revenue from Other Agencies	11.7
Charges for Services	

Other

Licenses & Permits & Fines 12.5 25.6 Interest & Rent Other Revenue 74.2 46.0 Transfers Use of Reserves/Fund Balance

Total Operating Budget Revenue And Financing Resources \$1,057.3 libraries, transportation system, storm system, convention center and other city facilities. In addition, adjustments were made to the FY 2020/21 operating budget, which totals \$1.06 billion. This included adjustments necessary due to the COVID-19 impacts on City revenues. Information about current and previous budgets can be found at SantaClaraCA.gov/Finance.

What you should know about property tax and sales tax

Although they are both important sources of revenue, only a small portion of property tax and sales tax goes to the City of Santa Clara.

- The City of Santa Clara receives \$10.19 of every \$100 collected in property tax.
- The City of Santa Clara receives \$1 of every \$9 of sales tax collected.

ERAF

How the City's Annual Operating Budget is allocated (\$ in millions)



User Fees

Electric

Development

\$11.8

City

Administration³

*Includes City Council.

City Attorney, City Clerk,

City Manager's Office

\$137.6 Police, Fire, 9-1-1

Communications

684.3

Water & Sewer

\$12.0





Solid Waste









Finance, IT & Human Resources



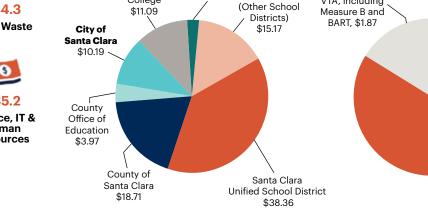


\$11.6 **Internal Services** (includes Non-



Dept., Transfers and

Debt Service)



Who shares property tax

Per \$100 Collected

West Valley

College

Other Special

Districts

\$2.51

Santa Clara Responds: Providing Meals to Senior Community

The City adjusted its regular Senior Nutrition
Program to offer safe curbside lunch pickup
on weekdays at the Santa Clara Senior Center.
Through a partnership with Spectra and the
Santa Clara Firefighters Foundation, the City also
provided seniors with weekend breakfast and
lunch to-go meals. These were available through
curbside pickup or delivery to homebound seniors
and the unhoused.







SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
					New Year's Day Holiday City Hall closed. No garbage, yard trimming or recycling collection. Friday collection will be Saturday.	Extra garbage pickup on scheduled garbage collection days. Residents may set out up to two additional 32-gal. garbage bags at no cost.
3	Board of Library Trustees 6 p.m.	5	6	7	8	9
	Cultural Commission 7 p.m.			Historical & Landmarks Commission 6 p.m.		
	Resid		uled garbage collection days. ional 32-gal. garbage bags at no 4-8 on regular garbage collec		→	
10	11	12	13	14	15	16
	Civil Service Commission 7 p.m. Task Force on Diversity, Equity and Inclusion 7 p.m.	Council & Authorities Concurrent Mtg. 6 p.m. Youth Commission 6 p.m.	Development Review Hearing 3 p.m.		Public calendars for certain City officials available online.	
17	18	19	20	21	22	23
	Martin Luther King Jr. Day Holiday City Hall closed. Regular garbage, yard trimming, and recycling collection.	Parks & Recreation Commission 7 p.m.		Downtown Community Task Force Mtg. 6 p.m.		
Free Disposal Day. 24 Residents only. Appointment required. 408-727-5365.	25	26	27	28	29	30
31	Senior Advisory Commission 10 a.m.	Stadium Authority 6 p.m.				
	Bicycle & Pedestrian Advisory Committee 4 p.m.	Council & Authorities Concurrent Mtg. 6 p.m.	Planning Commission 6 p.m.			



Silicon Valley Power Launched Efficiency Grant Program

The City's electric utility, Silicon Valley Power, launched an Energy Efficiency Grant Program to help Santa Clara small businesses who have been impacted by COVID-19 to fund energy efficiency upgrades. Up to \$10,000 is available for qualified small businesses to fund lighting, HVAC, HVAC controls or food service equipment upgrades. These improvements will help lower business operating costs by reducing electric consumption. Applications are being accepted through June 2021, or until funds are exhausted, and interested businesses should visit SiliconValleyPower.com/BusinessRebates.





Pictured: Chao Dental Services (Left), A Pet Villa (Middle), Microsanj (Right)





SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4	5	6
	Board of Library Trustees 6 p.m.					
	Cultural Commission 7 p.m.					
	City Council Priority Setting Session. Times and location TBD.	City Council Priority Setting Session. Times and location TBD.	Development Review Hearing 3 p.m.	Historical & Landmarks Commission 6 p.m.		Librarypalooza (tentative due to COVID-19)
7	Neighborhood University Relations Committee (NURC) 6 p.m.	9	10	11	12	13
	Civil Service Commission 7 p.m. Task Force on Diversity, Equity and Inclusion 7 p.m.	Council & Authorities Concurrent Mtg. 6 p.m. Youth Commission 6 p.m.			Public calendars for certain City officials available online.	
14	15	16	17	18	19	20
Tomorrow is the last day to register to vote in the March election. RegisterToVote.CA.gov	Presidents Day Holiday City Hall closed. Regular garbage, yard trimming, and recycling collection.	Stadium Authority 6 p.m. Parks & Recreation Commission 7 p.m.	Development Review Hearing 3 p.m.	Downtown Community Task Force Mtg. 6 p.m.	Public calendars for certain City officials available online.	Free Worm Composting Basics Workshop. Register at ucanr.edu/ compost or 408-918-4640.
21	22	23	24	25	26	27
	Senior Advisory Commission 10 a.m.	Council & Authorities Concurrent Mtg. 6 p.m.	Planning Commission 6 p.m.			
28						







Santa Clara Responds: Commit to Action

In response to the national call for social justice, the City of Santa Clara established the Task Force on Diversity, Equity and Inclusion. To strengthen this collaboration further, the City established a Memorandum of Understanding with Santa Clara University's Markkula Center for Applied Ethics. The Task Force will work with community partners to engage residents in open dialogue and make recommendations to the City on actions to achieve racial equity and meaningful change. Learn more at SantaClaraCA.gov/EquityTaskForce



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	Board of Library Trustees 6 p.m.	2 Election Day	3	4	5	Environmental Day. FREE recycling event for residents only. Recology, 1675 Rogers Ave.,
	Cultural Commission 7 p.m.	Stadium Authority 6 p.m.		Historical & Landmarks Commission 6 p.m.		San Jose. 9 a.m. to 1 p.m. 408-970-5100.
7	8	9	10	11	12	13
	Civil Service Commission 7 p.m. Task Force on Diversity, Equity and Inclusion 7 p.m.	Youth Commission 6 p.m. Council & Authorities Concurrent Mtg. 6 p.m.	Planning Commission 6 p.m.		Public calendars for certain City officials available online.	
14	15	16	17	18	19	20
Daylight saving time begins; set clocks forward one hour. Replace smoke detector batteries.		Stadium Authority 6 p.m. Parks & Recreation Commission 7 p.m.	Development Review Hearing 3 p.m.	Downtown Community Task Force Mtg. 6 p.m.		20
21	Senior Advisory Commission 10 a.m. Bicycle & Pedestrian Advisory Committee 4 p.m.	Council & Authorities Concurrent Mtg. 6 p.m.	24	25	26	27
28	29	30	31			



Providing Meals to Youth in the Community





The City responded to the first County Shelter-in-Place order by developing a program to ensure no child goes hungry. In community partnerships with the Santa Clara Unified School District, Santa Clara Convention Center Levy Premium Food & through generous donations from Intel, CA Great America through the Mission City Community Fund, the Healthy Meals Santa Clara Program supplemented weekend meals in addition to the school district. 167,740 total meals were distributed in 20 weeks.



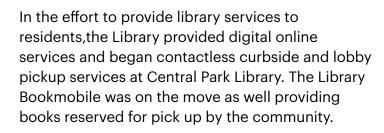
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	Spring Holiday City Hall closed.	3
				Historical & Landmarks Commission 6 p.m.	Regular garbage, yard trimming, and recycling collection.	
4	5	6	7	8	9	10
	Board of Library Trustees 6 p.m. Cultural Commission 7 p.m.	Council & Authorities Concurrent Mtg. 6 p.m. Youth Commission 6 p.m.				Citywide Garage Sale. Info: <u>SantaClaraCA.gov/</u> <u>GarageSale</u>
11	12	13	14	15	16	17
	Civil Service Commission 7 p.m. Task Force on Diversity, Equity and Inclusion 7 p.m.	Stadium Authority 6 p.m.	Planning Commission 6 p.m.	Public calendars for certain City officials available online. Downtown Community Task Force Mtg. 6 p.m.		
18	19	20	21	22	23	24
		Council & Authorities Concurrent Mtg. 6 p.m. Parks & Recreation Commission 7 p.m.	Development Review Hearing 3 p.m.	Earth Day/Arbor Day. Central Park Pavilion, 10 a.m2 p.m. Info: SantaClaraCA.gov/ ArborDay		FREE Household Hazardous Waste Drop Off Event. Make an appointment at hhw.org or 408-299-7300.
25	26	27	28	29	30	
	Senior Advisory Commission 10 a.m.		Planning Commission 6 p.m.			







Santa Clara City Library Launched Curbside Pickup Services







SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
Annual Cleanup Campaign Week 1 See inside of back cover or visit SantaClaraCA. gov/CleanUp for more details.	Cultural Commission 7 p.m.	Council & Authorities Concurrent Mtg. 6 p.m.	Board of Library Trustees 6 p.m.	Historical & Landmarks Commission 6 p.m.	7	8
9	10	11	12	13	14	15
Annual Cleanup Campaign Week 2 See inside of back cover or visit SantaClaraCA. gov/CleanUp for more details.	Civil Service Commission 7 p.m. Task Force on Diversity, Equity and Inclusion 7 p.m.	Stadium Authority 6 p.m. Youth Commission 6 p.m.	Development Review Hearing 3 p.m.		Public calendars for certain City officials available online.	Volunteer for National River Cleanup Day. Register at CleanACreek.org.
16	17	18	19	20	21	22
Annual Cleanup Campaign Week 3 See inside of back cover or visit SantaClaraCA. gov/CleanUp for more details.	Neighborhood University Relations Committee (NURC) 6 p.m.	Parks & Recreation Commission 6 p.m.			Bike To Work Day More info at <u>bikesiliconvalley.</u> org/btwd.	
Annual Cleanup Campaign Week 4 23 See inside of back cover or visit SantaClaraCA.gov/ CleanUp for more details.	Senior Advisory Commission 10 a.m.	25	26	27	28	29
30	Memorial Day Holiday 31 City Hall closed. Regular garbage, yard trimming,	Council & Authorities				



and recycling collection.

Concurrent Mtg. 6 p.m.

Planning Commission 6 p.m.

Everybody Loves Parks & Recreation!



During the pandemic, the Parks & Recreation Department went virtual with a series of videos, including a virtual grand opening for Reed and Grant Sports Park and celebrating the of completion of four additional park rehabilitation/expansion projects. The City committed to keeping the community safe through strict health and safety protocols with mini-camp summer sessions and recreation classes. As park amenities began to reopen, the City's goal was to provide a safe and healthy environment for our residents of all ages.











SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3	4	5
				Historical & Landmarks Commission 6 p.m.		
6	7	8	9	10	11	12
	Board of Library Trustees 6 p.m. Cultural Commission 7 p.m.	Council & Authorities Concurrent Mtg. 6 p.m. Stadium Authority 6 p.m.	Development Review Hearing 3 p.m.			Summer Reading Kickoff Celebration at City Libraries
13	14 Civil Service Commission 7 p.m. Task Force on Diversity, Equity and Inclusion 7 p.m.	15	16	17	18	19
	Public calendars for certain City officials available online.	Parks & Recreation Commission 7 p.m.	Planning Commission 6 p.m.			
20	21	22	23	24	25	26
		Council & Authorities Concurrent Mtg. 6 p.m.				Free Composting Basics Workshop. Register at ucanr.edu/compost or 408-918-4640.
27	28	29	30			
	Senior Advisory Commission 10 a.m. Bicycle & Pedestrian Advisory Committee 4 p.m.					





Santa Clara Fire Department Deliver Meals to the Community

The Fire Department assisted the City to deliver weekend meals to seniors during the pandemic. Fire Department personnel and some volunteers delivered meals to older adults in Santa Clara who are homebound. Each week, approximately 1,200 meals were distributed to seniors for grab and go or delivered directly to their homes.





SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				Historical & Landmarks Commission 6 p.m.	2	3
4	Independence Day Holiday City Hall closed. Regular garbage, yard trimming, and recycling collection.	Council & Authorities Concurrent Mtg. 6 p.m.	Development Review Hearing 3 p.m.	8	9	10
11	Civil Service Commission 7 p.m. Task Force on Diversity, Equity and Inclusion 7 p.m.	Council & Authorities Concurrent Mtg. 6 p.m. Stadium Authority 6 p.m.	14 Planning Commission 6 p.m.	Public calendars for certain City officials available online.	16	17
18	19	Parks & Recreation Commission 7 p.m.	21	22	23	24
25	Senior Advisory Commission 10 a.m.	27	Development Review Hearing 3 p.m.	29	30	31



Santa Clara Responds: Library Takes Programs to a Digital Level





Per the Santa Clara County's shelter-in-place order in March 2020, the Santa Clara Library closed to the public to help slow the spread of COVID-19 and keep our community safe. To help residents and families who were at home, Library staff began to offer digital programming for patrons of all ages. With everything from themed story times, language programs, concerts, interviews, crafting tutorials and even puppet shows, the Library created its own safe programming to help residents stay engaged. All the incredible programming is available for free on the Library's Facebook page.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5	6	7
	Board of Library Trustees 6 p.m. Cultural Commission 7 p.m.	National Night Out		Historical & Landmarks Commission 6 p.m.		
8	9	10	11	12	13	14
	Civil Service Commission 7 p.m. Task Force on Diversity, Equity and Inclusion 7 p.m.				Public calendars for certain City officials available online.	Citywide Garage Sale. Info: <u>SantaClaraCA.gov/</u> <u>GarageSale</u>
15	16	17	18	19	20	21
		Council & Authorities Concurrent Mtg. 6 p.m. Parks & Recreation Commission 7 p.m.	Development Review Hearing 3 p.m.			
22	23	24	25	26	27	28
	Senior Advisory Commission 10 a.m. Bicycle & Pedestrian Advisory Committee 4 p.m.	Stadium Authority 6 p.m.	Planning Commission 6 p.m.			
29	30	31				
		Council & Authorities Concurrent Mtg. 6 p.m.				







Santa Clara Responds: Community Chalk Art Focuses on Love Santa Clara



Community members were invited to show how much they love Santa Clara during the Santa Clara Chalk Art Contest! Aspiring artists created their own chalk art masterpieces on sidewalks around the City, using the theme "Summer 2020 Santa Clara" to inspire them. The community voted for their favorite artwork in a variety of age groups from 5 and under to 19 plus. Even though we couldn't come together in person, neighbors across Santa Clara shared their love of the community through beautiful works of art.

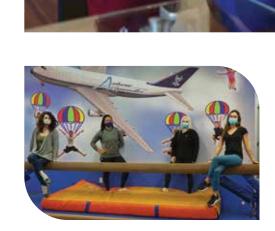
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4
				Historical & Landmarks Commission 6 p.m.		
5	6	7	8	9	10	11
	Labor Day Holiday City Hall closed. Regular garbage, yard trimming, and recycling collection.			Admission Day Holiday City Hall closed. Regular garbage, yard trimming, and recycling collection.		
12	Board of Library Trustees 6 p.m.	14	15	16	17	18
	Civil Service Commission 7 p.m. Task Force on Diversity, Equity and Inclusion 7 p.m.	Council & Authorities Concurrent Mtg. 6 p.m. Youth Commission 6 p.m.	Development Review Hearing 3 p.m.	Public calendars for certain City officials available online.		Volunteer for California Coastal Cleanup Day. Register at CleanACreek.org
19	20	21	22	23	24	FREE Household Hazardous Waste 25 Drop Off Event. Make an appointment at hhw.org or 408-299-7300.
Free Disposal Day. Residents only. Appointment required. 408-727-5365.		Stadium Authority 6 p.m. Parks & Recreation Commission 7 p.m.	Planning Commission 6 p.m.			Free Composting Basics Workshop. Register at ucanr.edu/compost or 408-918-4640.
26	27	28	29	30		
	Senior Advisory Commission 10 a.m.	Council & Authorities Concurrent Mtg. 6 p.m.				



Santa Clara Provides Grants to Local Businesses & Nonprofits



To mitigate the impact of COVID-19 on Santa Clara small businesses/nonprofits and their employees, the City committed up to \$1.69 million in one-time funds to create a Small Business Assistance Grant Program. The City was able to award over two hundred small businesses and nonprofits grants of \$5,000 or \$10,000, depending on their eligibility. Santa Clara was one of the first cities in the region to launch this type of assistance program one month after Santa Clara County issued its first shelter-in-place order. The City also expanded use of the grant to include expenditures related to social distancing improvements, in addition to payroll and lease payments.



Pictured: Slice of New York (Left), Airborne Gymnastics (Bottom Right), Gomez Edwards Law Group (Top Right)



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
						Firehouse Family Fair
3	4	5	6	7	8	9
Celebrate Water Professionals Appreciation Week. Visit SantaClaraCA.gov/ Water to learn more.	Board of Library Trustees 6 p.m. Cultural Commission 7 p.m.	Council & Authorities Concurrent Mtg. 6 p.m.		Historical & Landmarks Commission 6 p.m.		
10	11	12	13	14	15	16
	Columbus Day Holiday City Hall closed. Regular garbage, yard trimming, and recycling collection.	Youth Commission 6 p.m.	Planning Commission 6 p.m.	Civil Service Commission 7 p.m.	Public calendars for certain City officials available online.	Environmental Day. FREE recycling event for residents only. Recology, 1675 Rogers Ave., San Jose. 9 a.m. to 1 p.m. 408-970-5100.
17	18	19	20	21	22	23
	Neighborhood University Relations Committee (NURC) 6 p.m.	Stadium Authority 6 p.m. Parks & Recreation Commission 7 p.m.	Development Review Hearing 3 p.m.	The Great California ShakeOut Imagine a Day Without Water		
24	25	26	27	28	29	30
31	Senior Advisory Commission 10 a.m.					
	Bicycle & Pedestrian Advisory Committee 4 p.m.	Council & Authorities Concurrent Mtg. 6 p.m.	Planning Commission 6 p.m.			
	Senior Advisory Commission 10 a.m. Bicycle & Pedestrian	Council & Authorities		28	29	30







Santa Clara Responds: Community Response Team Protects Santa Clarans At-Risk



The Police Department's Community Response
Team (CRT) works towards goals of crime reduction
and promoting community wellness, often among
vulnerable populations. In 2020, SCPD established
two Crisis Intervention Specialist positions, as part
of CRT. The Specialists coordinate and support
beneficial outcomes for persons with mental illness
who have come to the attention of the Department.
CRT's function has many community benefits,
including addressing long-term public safety issues,
allowing patrol officers to focus on in-progress events,
community engagement, and proactive police work.



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4	5	6
	Board of Library Trustees 6 p.m. Cultural Commission 7 p.m.	Election Day	Development Review Hearing 3 p.m.	Historical & Landmarks Commission 6 p.m.		
7	8	9	10	11	12	13
Daylight saving time ends; set clocks back one hour. Replace smoke detector batteries.	Civil Service Commission 7 p.m. Task Force on Diversity, Equity and Inclusion 7 p.m.	Council & Authorities Concurrent Mtg. 6 p.m. Youth Commission 6 p.m.		Veterans Day Holiday City Hall closed. Regular garbage, yard trimming, and recycling collection.		
14	15	16	17	18	19	20
	Public calendars for certain City officials available online.	Council & Authorities Concurrent Mtg. 6 p.m. Stadium Authority 6 p.m. Parks & Recreation Commission 7 p.m.	Planning Commission 6 p.m.			
21	22	23	24	25	26	27
	Senior Advisory Commission 10 a.m.			Thanksgiving Holiday City Hall closed. No garbage, yard trimming, or recycling collection. Collection will occur one day later, through Saturday.	Thanksgiving Holiday City Hall closed. ← Garbage, yard trimn collection one day lat	ning and recycling ———— e through Saturday.
28	29	30				



What's Old is New – Drive-thru Window Returns

After 30-plus years, the City's drive-thru service window at City Hall reopened for business. This contactless service allowed a safe, easy way for the public to drop-off certain bill payments, purchase garbage tags and even make appointments for other services. Though many of the City's essential services can also be accessed and completed online, the City Hall drive-thru window provided an additional option for the community to access services while still staying safe.







SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			Development Review Hearing 3 p.m.	Historical & Landmarks Commission 6 p.m.	Holiday Tree Lighting Tentative due to COVID-19	4
5	Board of Library Trustees 6 p.m. Cultural Commission 7 p.m.	Council & Authorities Concurrent Mtg. 6 p.m.	Planning Commission 6 p.m.	9	10	11
12	Civil Service Commission 7 p.m. Task Force on Diversity, Equity and Inclusion 7 p.m.	Council & Authorities Concurrent Mtg. 6 p.m. Stadium Authority 6 p.m. Youth Commission 6 p.m. Public calendars for certain City officials available online.	15	16	17	18
19	20	21	22	23	Christmas/Winter Holiday City Hall closed. Regular garbage, yard trimming, and recycling collection.	25
26	27	Extra garbage pickup on sche additional 32-gallon ga	29 eduled collection days. Reside rbage bags at no cost. For info	nts may set out up to two call 408-615-3080.	New Year's Day Holiday City Hall closed. Regular garbage, yard trimming, and recycling collection.	Holiday trees will be picked up on regular garbage collection days Jan 3-7.



City Services Phone Numbers

MUSEUMS

408-615-3790

GENERAL INFORMATION

408-615-2200

ADMINISTRATIVE OFFICES

1500 Warburton Ave.

408-615-3000 Director of Public Works/ADA Coordinator

408-615-2340 Finance 408-615-2080 **Human Resources** 408-984-3042 Human Resources-TDD 408-615-2046 Purchasing 408-615-2022 Information Technology

ANIMAL CONTROL AND LICENSING

408-764-0344

Silicon Valley Animal Control Authority (SVACA) 3370 Thomas Rd.

BUILDING DIVISION

408-615-2400 **Automated Inspection Request** 408-615-2440 **Building Office** 408-615-2420 Permit Center

BUSINESS LICENSES

408-615-2310 1500 Warburton Ave.

CEMETERIES

408-615-3790 Mission City Memorial Park 420 N. Winchester Blvd. 408-615-3790 Agnews Historic Cemetery &

> Museum 1250 Hope Dr.

1500 Warburton Ave.

CITY CLERK

1500 Warburton Ave. 408-615-2220

CITY MANAGER 408-615-2210

COMMUNITY DEVELOPMENT

1500 Warburton Ave. 408-615-2450 Planning

Permit Center 408-615-2420 Housing & Community Services 408-615-2490

408-720-9888 Project Sentinel (Housing Mediation)

408-615-2460 Zoning Code Enforcement

ELECTRIC UTILITY/SILICON VALLEY POWER 1500 Warburton Ave.

408-615-2300 Billing Questions, Starting/

Stopping Service 408-615-5640 Electrical Emergencies,

Power Outages, Traffic Signals 408-615-5600 Tree Limbs in Wires, Street Lights 408-615-6600 Department Administration 408-244-SAVE **Energy Conservation Hotline**

ENGINEERING

408-615-3000 City Engineer 408-615-3000 **Engineering Services and** Public Works Inspection 408-615-3000 Traffic Engineering

Emergency 408-296-1515 Emergency 408-615-4900 Non-Emergency, Fire Administration, Incident Report Requests

Fire Marshal/Fire Permits 408-615-4970 Station 1 777 Benton St. 1900 Walsh Ave 2821 Homestead Rd. Station 3 2323 Pruneridge Ave. Station 5 1912 Bowers Ave. Station 6 888 Agnew Rd.

3495 Benton St

695 Moreland Way

Station 8 2400 Agnew Rd. Station 9 3011 Corvin Dr. Station 10 Closed for relocation

LIBRARY

Station 7

SCLibrary.org

408-615-2900 Central Park Library 2635 Homestead Rd. 408-615-2900 Reference Services 408-615-2916 Youth Services 408-615-2970 **Customer Service** 408-615-2930 City Librarian 408-615-2919 Volunteer Services 408-615-2956 Adult Literacy Program 408-615-2964 Mission Branch Library 1098 Lexinaton St. Northside Branch Library 408-615-5500

MAYOR AND COUNCIL OFFICES

408-615-2250 1500 Warburton Ave.

SantaClaraCA.gov

Agnews Historic Cemetery & 408-615-3080

1250 Hope Dr. 408-249-7905 Harris-Lass Historic Museum

1889 Market St. 408-248-2787 Headen-Inman House 1509 Warburton Ave. 408-727-5770 Santa Clara Fire Museum

1900 Walsh Ave. Triton Museum of Art 408-247-2438 1505 Warburton Ave

PARKS & RECREATION

Administration 408-615-2260 1500 Warburton Ave. 408-615-3770 Park Service Center 2600 Benton St. 408-615-3140 Community Recreation Center 969 Kielv Blvd. 408-615-3170 Senior Center 1303 Fremont St. 408-615-2265 Reed & Grant Sports Park 720 Reed St. 408-247-0178 Central Park Tennis Center 2625 Hayward Dr. Walter E. Schmidt Youth 408-615-3760 **Activity Center**

2450 Cabrillo Ave. 408-615-3740 Teen Center 2446 Cabrillo Ave. 408-738-3666 Sunnyvale Municipal Golf Course 605 Macara Ave., Sunnyvale

Gymnastics Center 408-615-3199 3445 Benton St.

POLICE

601 El Camino Real

Emergency Call if you can, text if you can't 408-296-2236 Emergency Report Non-Emergency 408-615-5580 Incidents 408-615-4700 Business/Info: Records, Warrants 408-615-4778 Abandoned Vehicle Abatement Investigators (Weekdays) 408-615-4800 408-615-4750 Field Operations Crime Prevention 408-615-4872 408-615-4880 Police Activities League 408-615-4TIP (4847) Dial-A-Tip/Graffiti Hotline (Anonymous) 408-615-4867 **Burglar Alarm Permits**

Community Services

Northside Substation 3991 Rivermark Parkway

Fingerprinting

Recruiting

408-615-4744 1-800-994-SCPD ww.lamSCPD.org

408-615-4860

408-615-4701

PUBLIC WORKS

408-615-3080

1700 Walsh Ave.

408-615-3080 Street Maintenance 408-615-3080 408-615-3050 Fleet Management Illegal Dumping - Storm Drains (M-F 7:30 a.m.-4:30 p.m.) 408-615-3080 408-615-5580 Illegal Dumping - Storm Drains

Street Sweeping

Hazardous Waste Program

Sidewalk Maintenance

RECYCLING, GARBAGE, YARD TRIMMING &

HOUSEHOLD HAZARDOUS WASTE 408-970-5100 Residential Recycling (Recology)

Garbage and yard trimming 408-727-5365 (Mission Trail Waste Systems) 408-299-7300 Santa Clara County Household

SANTA CLARA CONVENTION CENTER

408-748-7000 5001 Great America Parkway

SENIOR CENTER 408-615-3170

1303 Fremont St.

STADIUM AUTHORITY

408-615-2280 1500 Warburton Ave.

SWIMMING POOLS

George F. Haines International 408-615-3753 Swim Center

2651 Patricia Dr. 408-246-5003 Mary Gomez Pool 651 Bucher Ave. Warburton Swim Center 408-241-6465 2250 Royal Dr.

Montague Swim Center 3750 De La Cruz Blvd.

WATER & SEWER UTILITIES

1500 Warburton Ave.

408-615-3140

408-615-2300 Billing Questions, Starting/

Stopping Service Water and Sewer Issues -408-615-2000 Select Opt. #2 408-615-5640

Water/Sewer Emergencies (After Hours, Weekends and Holidays)

Annual Cleanup Campaign is May 3 - May 28, 2021

The Cleanup Campaign is a service for the residents of the City of Santa Clara, not for people from other communities, contractors or businesses. Call 408-615-3080 weekdays or 408-615-5580 after 4:30 p.m. or on weekends if you witness illegal dumping in progress.

DO NOT set out your materials before the specified dates. Early set-outs are subject to a \$150 fine.

DO NOT block driveways, sidewalks or bike lanes.

Place materials only in front of your address and at least 3 feet from any obstructions such as fire hydrants, fences, poles, cars, trees, bushes or walls. Avoid parking on the street during your collection week.

Not all developments participate in the Cleanup Campaign. Unsure about your area or where to place your items? Contact 408-615-3080.

ACCEPTED MATERIALS

- Bulky items such as old furniture, carpets, mattresses, toilets, foam packaging, etc.
- Appliances, tires, e-waste (anything that requires a plug or battery to operate), fencing, branches and brush (no longer than 6 feet in length). Separate each of these types of materials for special collection.
- All concrete, asphalt, dirt, brick, rocks, drywall and/or sawdust MUST be set out in a heavy duty bulk bag no larger than 1 cubic yard to prevent potential stormwater runoff pollution. Failure to use a bulk bag for these items is subject to a \$150 fine. Bulk bags may be purchased at a retailer of your choice or at the City Hall Utility Payment Window, 1500 Warburton Ave., starting April 6. A total of 1 cubic yard of bagged debris will be picked up at no charge. Additional bagged cubic yards will be assessed at \$25/cubic yard.

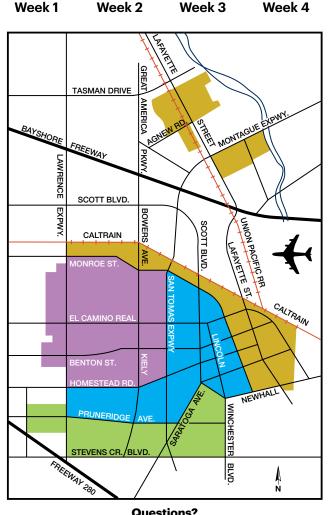
ITEMS NOT ACCEPTED

- New rule: no pressure treated wood waste accepted. Starting January 1, 2021, pressure treated wood waste such as fence posts, railroad ties and decking must be managed as hazardous waste and will not be collected.
- Contractor-generated landscape or construction/demolition debris.
- Household hazardous waste such as paint, chemicals, automotive fluids, solvents, fertilizers, cleaning products, compact fluorescent light bulbs (CFLs), batteries or sharps. Illegal set-out of hazardous materials is subject

Visit HHW.org or call the County Household Hazardous Waste Program at 408-299-7300 to schedule a FREE drop-off appointment.

- Biohazardous waste or biomedical waste such as diapers, sanitary napkins, sharps and syringes, human and animal waste, and any other infectious
- Ammunition and explosives. For safe disposal, call the Santa Clara Police Department at 408-615-5580.
- Medications. Safely dispose of expired or unwanted medications at the MED-Project kiosks located throughout the City. For additional information and a list of locations, visit SCCMEDS.org.

Do your part to make sure recyclable and salvageable materials stay out of the landfill. Visit <u>SantaClaraCA.gov/CleanSC</u> for a list of items accepted in your weekly curbside recycling collection. To find out where you can donate your salvageable items, visit RecycleStuff.org or call 1-800-533-8414.



Questions? Visit SantaClaraCA.gov/cleanup Call 408-615-3080 Email Environment@SantaClaraCA.gov Week 1 - Set out materials no earlier than Saturday, May 1 and no later than 7 a.m., Monday, May 3.

Note: Includes both sides of Monroe.

Week 2 - Set out materials no earlier than Saturday, May 8 and no later than 7 a.m., Monday, May 10.

Note: Includes both sides of Newhall between Saratoga and Winchester, both sides of Saratoga between Scott and Pruneridge, and north side of Pruneridge between Saratoga and Lawrence.

Week 3 - Set out materials no earlier than Saturday, May 15 and no later than 7 a.m., Monday, May 17.

Note: Includes both sides of Homestead between San Tomas and Lawrence.

Week 4 - Set out materials no earlier than Saturday, May 22 and no later than 7 a.m., Monday, May 24.

Note: Includes the south side of Pruneridge between Saratoga and Lawrence and both sides of Pruneridge west of Lawrence and east of Saratoga.



Dates and times of meetings and events subject to change. Check the City website SantaClaraCA.gov for current information.

Stay Informed About the City of Santa Clara

City Website: SantaClaraCA.gov

Santa Clara City Television: SantaClaraCA. gov/Channel15

Live City Council, Santa Clara Stadium **Authority and Planning Commission** meetings and rebroadcasts on Comcast Channel 15.

City Manager Blog: SantaClaraCA.gov/ **CMBlog**

eNews: SantaClaraCA.gov/eNews Receive notices about events, news. community meetings and employment opportunities.

Santa Clara Source: SantaClaraCA.gov/ **SCSource**

Brief video recaps of City Council and Santa Clara Stadium Authority meetings.

Tentative Meeting Agenda Calendar: SantaClaraCA.gov/TMAC

Published weekly to provide tentative dates and policy-level agenda items planned for City Council meetings in the next three to four months.

Facebook: Facebook.com/CityofSantaClara Follow the City of Santa Clara or specific City departments including Police, Library and Silicon Valley Power. City Council, Planning Commission and Santa Clara Stadium Authority meetings are also streamed live on Facebook.

YouTube: SantaClaraCA.gov/YouTube Watch City Council, Planning Commission and Santa Clara Stadium Authority meetings streamed live, or view past meetings, community events and public education videos.

Community Development Community

Meetings: SantaClaraCA.gov/eNews

Sign up to receive notifications about these community meetings through the City's eNews.

Nextdoor: Nextdoor.com

Sign up for this neighborhood networking site and you will receive posts from the City of Santa Clara about public events, crime prevention, emergency notifications and more.

Twitter: Twitter.com/SantaClaraCity Follow the City of Santa Clara or specific City departments including Police, Library and Silicon Valley Power.

LinkedIn

Look for posts from the City of Santa Clara or specific City departments including Human Resources and Silicon Valley Power.

MySantaClara App

Download this free app to your smart phone to access more than 15 options for service requests or information. Find it in Apple App Store or Google Play.

Nixle

Register on SCPD.org to receive updates from the Santa Clara Police Department, including traffic alerts.

Extreme Weather: SantaClaraCA.gov/

Sign up on eNews to receive notifications about extreme weather news.

For comments or suggestions on the calendar, email communications@ SantaClaraCA.gov or call 408-615-2210.



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