# Santa Clara Police Training Flash

## "Complex" code vs "Gate" code

When officers are dispatched or initiating a call for service at a business or large apartment complex, a "complex code" might appear on their MDC's. The "complex code" is information for Santa Clara Fire Personnel regarding specific fire maps, valve locations, and access points. The "complex code" is not the "gate code" and does not pertain to patrol functions. Officers attempting to gain access to a secured location (i.e. gated parking lot with keypad) should look for the "gate code" and not "complex code." The "gate code" is located under the category "all" and/or "LOI" tabs on your MDC screens. If the "gate code" does not work, please try to locate a manager/responsible party and obtain a valid gate code. Please notify the on-duty dispatch supervisor to update the old gate code with the new one.

**Complex Code (SCFD)**

**Gate Code (SCPD)**