

Transportation Resources

This is a comprehensive list of providers. As with all resources, do your homework. Inclusion of private companies on this list is not an endorsement by the Senior Center, however all agencies and companies listed are reputable service providers in our community with positive feedback by users.

Familiar Surroundings Home Care <https://fshomecare.com> (408) 979-9990

- Homecare agency that also offers a post-procedure pick-up service by a caregiver.
- Makes sure you're settled in at home before leaving.
- Other transportation by a caregiver requires a minimum of 8 hours/week.
- NOTE: Most homecare agencies can provide transportation as part of their overall offerings of services. Most agencies require a 3-or-4 hour minimum shift at \$25 - \$35/hour.

GoGo Grandparent (855) 464 - 6872 or (855) GOGO-USA <https://gogograndparent.com>

- Once registered, the GoGo agent books and supervises rides for you via Lyft or Uber.
- Fee is 0.27 cents per minute of ride time (so \$8.10/30 minutes, \$16.20/hour, etc.)
- Available 24/7. Books on-demand rides for people who don't use the internet.
- Lyft/Uber ride is paid for with your own credit card on file with the car service.
- Can set up repeating or fixed schedules.
- Has a feature that texts selected people (spouse, adult children, etc.) that you are on the move and updates when you have arrived.

Heart of the Valley Services for Seniors

<https://servicesforseniors.org/services-programs>

(408) 241-1571

- Non-profit, volunteer assistance.
- Hours: Mon – Fri, 9am – 1pm. Can request help via online form during closed hours.
- Must be 65+ and live in West Santa Clara County; eligibility is by zip code.
- Must call 7 working days in advance, each time you need assistance. However, they do have a program called “In A Pinch” for urgent needs during business hours.
- Cannot transport people who use a wheelchair.
- Provides rides and can call Lyft for you if you don't have a smart phone.
- Other services available; look at their website.
- They will send you a donation envelope after service. You pay what you can. No money is given to the volunteer.

Ride With 24

(833) 743-3924

<https://ridewith24.com/>

- Assistance with booking Uber or Lyft rides.
- One-way surcharge; billable to your credit card every 2 weeks with itemized list of rides.

Roadrunners Transportation/El Camino Hospital

(650) 940-7016

<https://www.elcaminohealth.org/services/roadrunners-transportation>

- Don't have to be a patient of El Camino Hospital.
- Transportation for any health-related needs, including to the bank, hairdresser's, & market.
- Cannot set up standing schedules (such as weekly at 9am on Mondays, for example).
- Staffed by volunteers.
- Hours: Office is open Mon – Fri, 7 am – 4:30 pm. Pick up/drop off service hours are Mon-Fri, 7:15 am – 4 pm.
- Fees: by mile. Range from \$8/trip to \$22/trip of 8-10 miles.
- Cost of ride is based on mileage out from El Camino Health's hospital in Mountain View.
- Can also schedule a Lyft ride for you, for a \$3 surcharge on top of the Lyft charges.

VTA (Valley Transit Authority)

(408) 321-2300

<https://www.vta.org>

- For Seniors and Disabled – age 65+ or have a disability
- \$1 per ride; can get day, monthly, or annual passes
- **If you cannot ride the bus**, you can apply for VTA's Paratransit service (ACCESS VTA)
 - Ride share
 - \$4 one way
 - Can book a ride up to 3 days in advance. Can book a schedule by special request.
 - Must have a qualifying disability that makes riding the bus impossible.
 - No longer driving or don't have a car is not a qualifier.
- **If you are enrolled in the Senior Center's Senior Nutrition Program**, you can apply for a free bus pass or free Paratransit services if you are at least 60, are considered low-income, and are unable to attend a meal site due to mobility or transportation barriers. Call Health & Wellness Program staff at (408) 615-3170 for enrollment assistance.

RIDE PVI

Get door-to-door rides via Peninsula Volunteers (PVI), a local non-profit that has expanded their ride service to the City of Santa Clara. Pre-registration is required to become a client, but rides are on-demand the moment you need one. Once enrolled, simply call PVI to request a ride. PVI staff will contact Lyft, request your ride, let you know who to expect, and when. They will then monitor your ride to make sure you arrive safely to your destination. Rides are at no cost. A \$7 donation to support the program is greatly appreciated. This program is available until funds are expended. An average of 13 one-way rides per participant. Call Monday - Friday, 9am - 4pm at (650) 272-5006 to pre-register and learn more information. <https://1pvi.org/rosenerhouse/>

Silicon Valley Hopper

Get on-demand, convenient and affordable rides in Southern Santa Clara, Cupertino, the Sunnyvale, and Mountain View Caltrain Station plus the El Camino Heath Hospital. Download the Silicon Valley Hopper app from the app store to create an account and book a shared ride straight from your phone and get picked up in a sleek, comfortable vehicle. Credit or debit card payments only. If you don't have a smartphone, you can book a ride by calling 669-201-1892. support-hopper@ridewithvia.com
<https://city.ridewithvia.com/hopper>

Price:

\$3.50 per ride.

Additional passengers ride for only \$1 each.

Seniors, students, disabled & low-income riders can qualify for a reduced \$1.75 fare.

Service hours:

Monday to Friday 7am - 7pm

Saturday 9am - 5pm