

# **Welcome to the City of Santa Clara Homelessness Taskforce, Meeting #4!**

We appreciate your patience as we set up, and will be starting the meeting shortly.

# City of Santa Clara Homelessness Taskforce

## Meeting #4

Thursday July 28th, 2022 6:00 – 8:00pm

# Agenda for Today

- I. Welcome, Intros & Purpose
- II. Outreach Priorities Jamboard
- III. Shelter and Transitional Housing Discussion
- IV. Community Engagement Updates
- V. Wrap-Up

# Goals of Today's Meeting

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Delve into shelter and transitional housing and its role in the homelessness system of care



Give space for Taskforce Members to discuss program models and identify potential gaps



Provide updates to the community engagement process and upcoming Community Forum

# Homebase Team



Carla Carvalho,  
Policy Analyst II



Eli Hamilton,  
Directing Attorney



Jessie Hewins,  
Interim Director

# City of Santa Clara Team

- Adam Marcus, Housing and Community Services Division Manager
- Sgt. Gregory Deger, City of Santa Clara Police Department
- Jennifer Carvalho, Staff Aide, Housing and Community Services Division

# Homelessness Taskforce Members

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Lori Garmany  
**Council District 1**

Anne McMahon  
**Council District 5**

Hilary Barroga  
**County Office of  
Supportive Housing**

VaNae N. Hamilton, Ph.D  
**Council District 2**

Catherine Pham  
**Council District 6**

Ray Bramson  
**Destination: HOME**

Dontae Lartigue  
**Council District 3**

Santiago Arrendondo Jr.  
**Community Member At-  
Large**

Vivian Wan  
**Abode Services**

Daniel Huynh  
**Council District 4**

Sparky Harlan  
**Bill Wilson Center**

Michelle Ortega  
**Community Member At-  
Large**

Andrea Urton  
**Homefirst**

# Zoom Norms for **Taskforce Members**

We love to see your faces!  
If possible, please turn on  
your **video**.

**Have a question?**  
Please raise your hand  
using the Zoom function at  
the bottom of your screen,  
or use the Chat.

We will be **recording** this  
session.

**Need help with zoom?**  
Send a chat to one of the  
Homebase team or email  
[cityofsantaclara@homebaseecc.org](mailto:cityofsantaclara@homebaseecc.org)



# Zoom Norms for Attendees

**Have a question?**  
Please use the Q&A function to submit a question to the facilitators.

**We will be moderating Q&A**  
We may not be able to answer every question, but questions will be saved and reviewed for themes & areas of focus.

We will be **recording** this session.

**Need help with zoom?**  
Send a question to the Q&A or email the Homebase team at [cityofsantaclara@homebaseecc.org](mailto:cityofsantaclara@homebaseecc.org)

# Discussion Guidelines & Norms

Be as present as you can / attempt to manage distractions

Respect when others are speaking. All perspectives are valued.

Speak from your own (personal, professional) experience.

Listen to understand

Step up, step back

Please engage! Ask questions, respond to others, etc.

Respect others' thoughts and feelings even when they differ from my own

Other norms?

# Outreach Priorities Jamboard



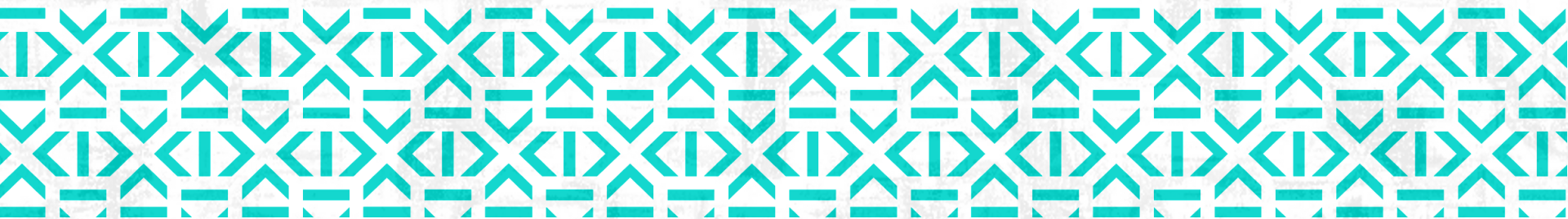
# Outreach Jam Board

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What would you like to accomplish with outreach, in the City of Santa Clara? What are the highest priorities?

- Help unhoused people get connected to the Coordinated Entry System that will be used to fill new supportive housing units in Santa Clara
- Provide basic needs resources and information
- Provide basic needs to unhoused people in a consistent way and provide them dignity.
- Get chronically homeless people housed for the long term.

# Shelter and Transitional Housing Discussion



# What We Can Expect From Shelter and Transitional Housing

## It Will:

- Give people a place to sleep inside
- Address unmet basic or health-related needs
- Serve as an access point into the Coordinated Entry System

## It Might:

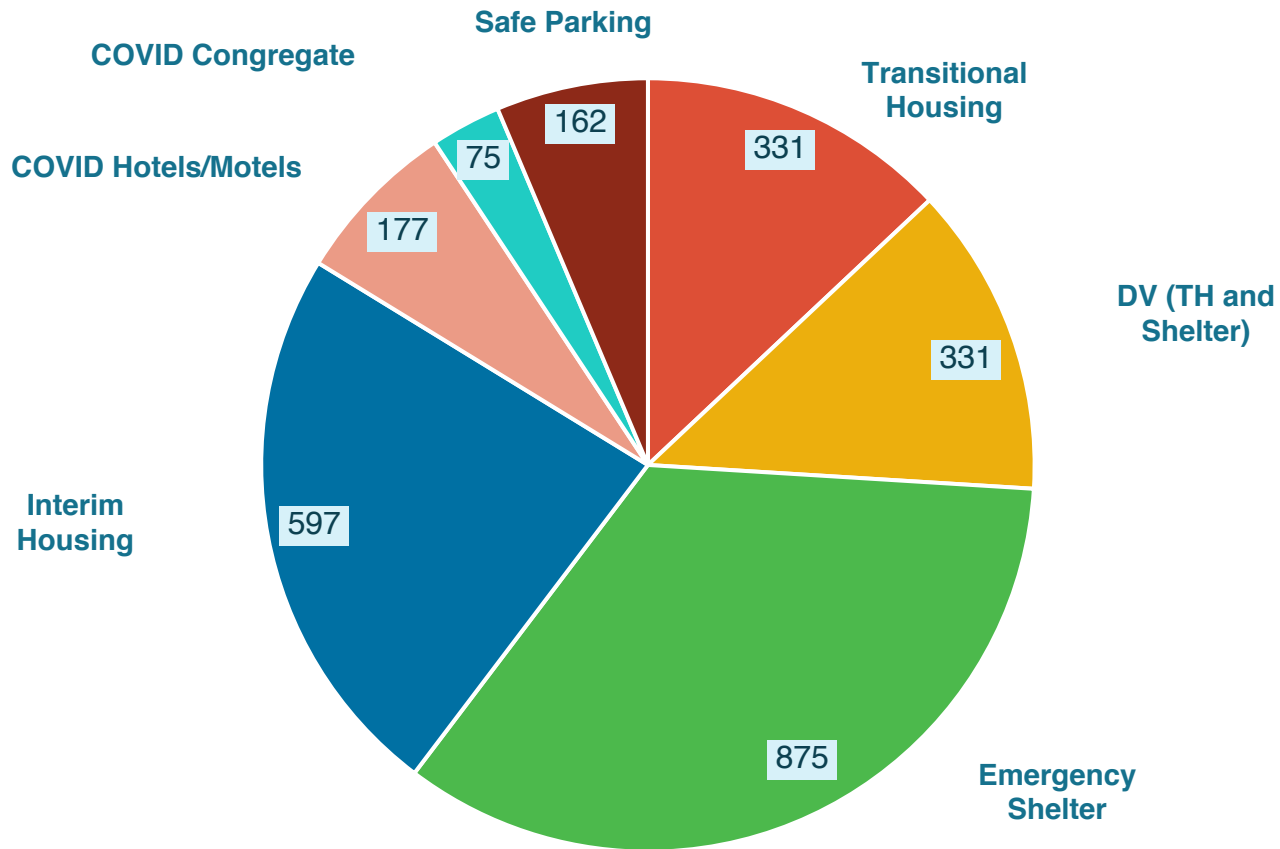
- Provide case management and/or other supportive services
- Provide Problem Solving assistance to find a place to stay
- Support people toward independence and housing stability

## It Won't:

- Prevent people from being unhoused in the first place
- Increase the supply of supportive or affordable housing
- End homelessness, on it's own, for most people

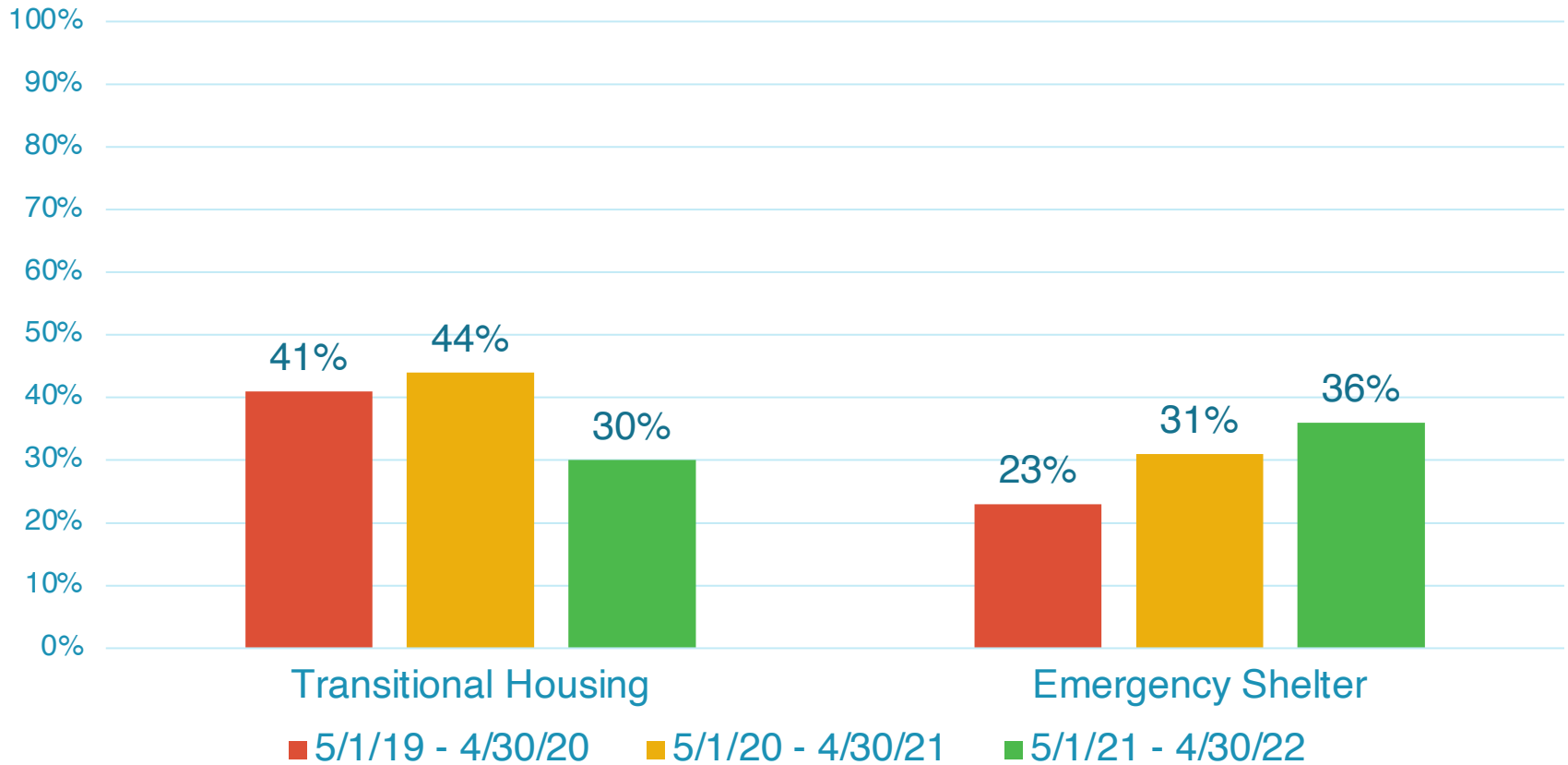
# Types of Shelter and Transitional Housing in Santa Clara County

Number of Units as of April 30, 2022



# Shelter and Transitional Housing Outcomes

Percentage Who Left to Permanent Housing  
(Countywide Transitional Housing and Shelter)





# Shelter and Transitional Housing Panel

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Laura Foster, Bill Wilson Center

Norman Puck, Rotating Safe Park Program

René Ramirez, HomeFirst

Alejandra Barajas, Covenant House

# Questions for Panelists

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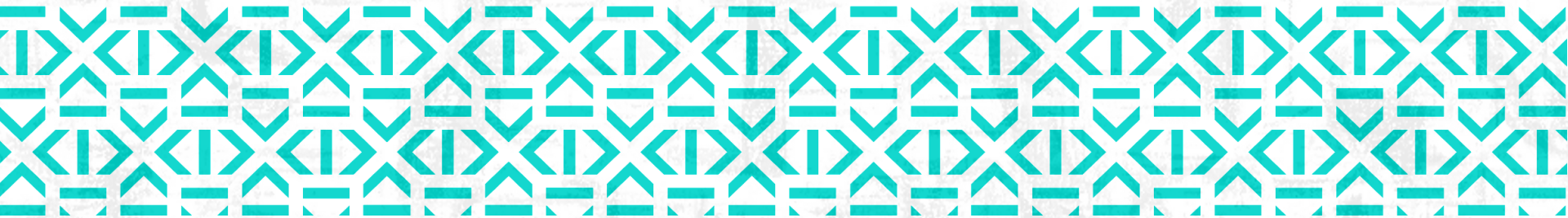
- *What value does this type of program bring to a homelessness system of care?*
- *What are the challenges of this program design?*
- *What are some of the barriers that clients encounter when they enter this type of program (i.e. many shelters do not allow clients to bring their pets)*
- *What is the relationship of the program with the community? Was there any hesitancy from the surrounding community about this program when it first began?*
- *What are the outcomes you have seen from this program?*

# Q&A and Discussion

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- Taskforce Members:
  - What questions do you have about these Shelter and Transitional Housing programs?
  - What types of Shelter and Transitional Housing Program would you like to see either within the City of Santa Clara or serving unhoused residents of the City of Santa Clara?

# Community Engagement Updates



# Community Member Feedback

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- Concerns about people living outside who may be hesitant to accept services or refuse services was a common theme
- It's important for programs to be in **high opportunity areas**, where residents can access jobs, public transit, and high-quality education for their children and themselves
- Barriers and rules can make it so that a person that is unhoused may not accept help

# Service Provider Feedback

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Need more affordable housing!

City of Santa Clara-specific outreach team

Having services within the City is important

Providers aren't always sure of what services exist in the City

Seeing an increasingly older population

Language barriers

# Feedback from People with Lived Experience of Homelessness

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- Lack of access to **transportation**
- Lack of **affordable child care**
- Need more **affordable housing**
- Many folks are **working full-time and still do not make enough money** to pay for rent, medical care, or gas.
- Benefits program **eligibility requirements don't reflect reality** of the challenges people are facing.
- **Mental health issues** make it more difficult to access services
- **People should not have to hit rock bottom** or end up on the streets before they are able to get help.

# Community Meeting

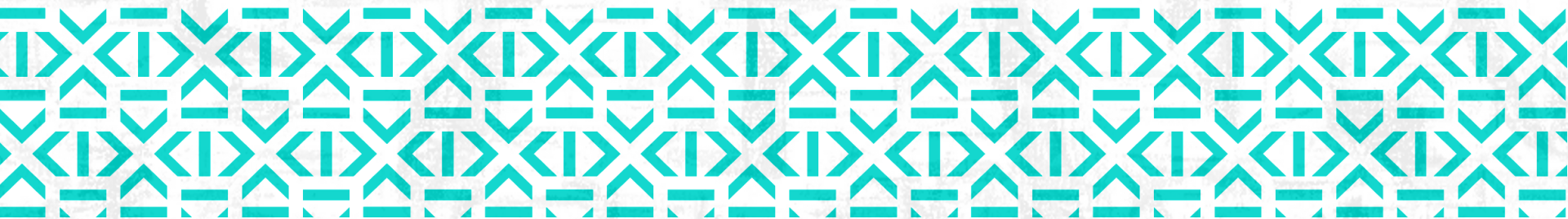
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- **Tuesday, August 9th from 5:30-7:30 p.m.**
- Virtual and open to the public
- Register at [www.santaclaraca.gov/htf](http://www.santaclaraca.gov/htf)



# Wrap Up

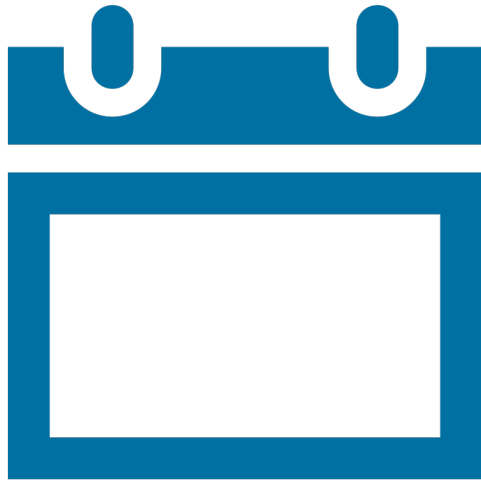


# City of Santa Clara Housing Element Community Meeting

- A virtual community meeting on the Housing Element Update process and an overview of the contents of the City's Draft Housing Element. There will be opportunities for community feedback and questions during and after the presentation.
- **Monday, August 1, 2022 at 5:30 p.m.**
- To join, register at: [SantaClaraCA.gov/HousingElementUpdate](https://SantaClaraCA.gov/HousingElementUpdate)

# Closing

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## **Next City of Santa Clara**

### **Homelessness Taskforce meeting:**

Thursday, August 25th 6:00 - 8:00pm

Register at [www.santaclaraca.gov/htf](http://www.santaclaraca.gov/htf)

Questions? Contact Homebase at  
[CityofSantaClara@homebaseccc.org](mailto:CityofSantaClara@homebaseccc.org)  
or 415-788-7961