



City Hall News

From Mayor Lisa M. Gillmor

November 2022

SantaClaraCA.gov

City Hall News Highlights

Page 3

Minimum Wage

New 2023 minimum wage rate

Page 3

Homelessness Taskforce Update

Draft plan now available

Page 6

Historic Home Tour 2022

Friday, Dec. 2 from 6 to 10 p.m. and Saturday, Dec. 3 from 12 to 5 p.m.

Page 7

Adventures in Learning

Program boosting kindergarten readiness, starting week of Oct. 31



Message from Mayor Lisa M. Gillmor

Dear Santa Clarans,

This fall season has been a busy one for our City, as we continue to address the needs of citizens while still operating City Hall post-pandemic with most city staff on-site three days a week. I look forward to when we are back up and running at 100%.

October brought us another wonderful *Parade of Champions*, which brought residents from all corners of the City to our historic downtown Old Quad neighborhood. Floats, marching bands, fraternal and sports organizations plus classic cars with honorees and special guests added to the spirit of the day. Thank you to the hard-working committee of volunteers and to the sponsors (including our City) who helped make this annual community event possible.

As we get ready to celebrate the Thanksgiving holiday, I would like to extend warm thanks to our residents, business owners, city staff and first responders. May this holiday be a time to reflect on all we have... and all for which we are grateful for.



SVCCC Hosts Mayor's Breakfast to Inform Businesses on Vision of the City

The Silicon Valley Central Chamber of Commerce (SVCCC) held one of its signature events recently, the 2022 MAYOR'S BREAKFAST at the Delta Hotel in Santa Clara. I was honored to represent our City and share our vision for the future. The well-attended breakfast gathering also included neighboring Mayors, San Jose's Mayor Sam Liccardo and Cupertino's Mayor Darcy Paul.

Each Mayor provided invaluable insight on a variety of key areas (transportation, housing, water, sustainability, etc.) and also shared, the importance of and appreciation for, the successful joint collaboration taking place on issues that have regional impact.

Did you know Santa Clara is the eighth fastest growing city in California? Did you know that Silicon Valley is home to more Fortune 500 companies than any other region in the world? And we are like no other place in the world. However, it is critical that we, as a City, continue to protect our residents and businesses and provide the necessary services that come with living and working in Santa Clara... The Center of What's Possible.



Mayor's Breakfast

Message continues on page 2.

Job Opportunities

Join the Center of What's Possible! View all job opportunities and for information on how to apply, visit SantaClaraCA.gov/Jobs.

The Santa Clara Fire Department is recruiting firefighters!

Take this opportunity to serve our community in one of the most rewarding careers! Applications will be accepted starting Oct. 3-Oct. 31. Visit JoinSCFD.org to learn more.

Follow us on Social Media

[City of Santa Clara](https://www.facebook.com/CityofSantaClara)

[@SantaClaraCity](https://twitter.com/SantaClaraCity)

[@SantaClaraCity](https://www.instagram.com/SantaClaraCity)

[@CityofSantaClara](https://www.youtube.com/CityofSantaClara)

Message From Mayor Lisa Gillmor

Continued from page 1

SVP Sustainable Futures Program Launched at Santa Clara University

The City has made immense strides in creating a more Sustainable Santa Clara. Understanding the need for future leaders in sustainability, our City's Silicon Valley Power (SVP) has developed a Sustainable Futures Scholarship Program for Santa Clara University students to support transition to green jobs of the future. SVP Chief Utility Officer Manuel Pineda and I were invited recently to SCU to speak about this unique educational partnership program.

The 5-year program is funded by a grant from SVP and will open paths for students (especially those transferring from community colleges like Mission College) at Santa Clara University with emphasis in environmental and sustainable curriculum. This is a chance to connect students to real world learning opportunities that can also lead to on-the-ground sustainable solutions for our community of Santa Clara.



Special thanks are extended to SCU President Julie Sullivan and the deans and faculty members of SCU's Center of Sustainability for championing this scholarship program, which benefits students not only educationally but professionally, as they prepare for careers that will help build a more sustainable world.

Santa Clara High School Celebrates 150th Anniversary

I was honored to speak at Santa Clara High School's 150th Anniversary and serve as a judge of the amazing floats created by each high school class. Prior to the SCHS homecoming game, hundreds of folks gathered on campus to celebrate this sesquicentennial event. I was delighted to present a special commendation from our City to Santa Clara High School and its event organizers led by PTSA President Anne Kepner (who also serves as President of the West Valley-Mission Community College District) and Alum Patrick Ahrens, President of the Foothill-De Anza Community College District. Congratulations to Santa Clara High School for building lifelong learners and continuing to make a profound impact on many generations of Santa Clara families and students.



Shop Local: Support Local Businesses in November

Mark your calendar for Saturday, Nov. 26, the official "Small Business Saturday" where folks are encouraged to shop at local small businesses. This has now become an annual tradition, on the last Saturday in November. It's an opportunity to thank our small merchants and shop owners who work diligently in serving our community year-round. This "shop local" day is an ideal time to start your holiday shopping. Thank you to all our local Santa Clara businesses, you are key part of our city and are woven into the fabric of our diverse community.



Keeping our Community Informed and Connected,



Mayor Lisa M. Gillmor

CITY NEWS & UPDATES

Learn about the latest updates in Santa Clara

2022 Halloween Home Decorating Contest Winners

The Cultural Commission has announced the winners for the contest. [View the interactive map](#). Thank you to all the Santa Clarans who joined in sharing the Halloween spirit!

Best of the Best: 800 Keith Lane by Nicholas Higgins

District 1: 592 Mill Creek Lane #113 by Jill Mariani

District 2: 2633 Cabrillo Ave. by Aurelio Vera

District 3: 2164 Nobili Ave. by Jerry Robredo

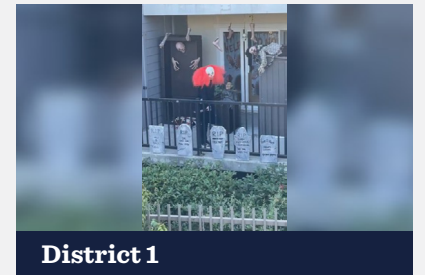
District 4: 662 Woodhams Road by Eva Chaboya

District 6: 221 Douglane Ave. by Debbie Benovitz

Note: No submissions were received this year for District 5.



Best of the Best



District 1



District 2



District 3



District 4



District 6

Santa Clara Receives 2022 MISAC Award for Excellence in Information Technology Practices

The Information Technology department has been awarded the 2022 Award for Excellence in Information Technology Practices from the Municipal Information Systems Association of California (MISAC). The award is an acknowledgment of the City's efforts in improving the quality of life through technology and innovation. This is the 16th time we have received the award. Visit SantaClaraCA.gov/Awards for more info.

New Affordable Housing Opportunities

If you are interested in new affordable rental or homeownership opportunities in the City of Santa Clara, visit HouseKeys7.com to register and view available units. HouseKeys administers affordable housing lotteries for in Santa Clara. Visit the [website](#) for registration offers and informational webinars.

Homelessness Taskforce Update

The City's final taskforce meeting was held on Oct. 27, 2022. A draft plan to reduce the impacts of homelessness is now available for public comment at SantaClaraCA.gov/HTF. The City is planning a study session during the Jan. 10, 2023 City Council meeting where members of the public may comment on the draft plan. To submit questions or share comments, email communityservice@santaclaraca.gov or call the Housing & Community Services Division at 408-615-2490.

Building Code "Reach Code" Adoption Update

Reach Codes are ordinances (or codes) adopted by the local government as part of the City's Building Code that exceed and enhance the state's current Energy and Green Building standards codes. In the case of Santa Clara, the City's reach code limits the use of natural gas (e.g., natural gas-powered appliances and equipment) and increases the City's requirements for environmentally beneficial construction, such as Electric Vehicle (EV) chargers and solar installations in new construction. The goal is to utilize the Building Code to not only meet local climate action goals and reduce greenhouse gas emissions, but also to achieve greater energy savings and accelerate decarbonization through the all-electric requirements. The City of Santa Clara initially adopted a Reach Code in the fall of 2021 which was submitted to the State for review, and which was completed this summer. The City is now incorporating the Reach Code into its triannual update of the City's Building Code. More information on the City's Reach Code may be found at SantaClaraCA.gov/ReachCodes.

New Minimum Wage Effective January 1, 2023

Starting Jan. 1, 2023, the City of Santa Clara's minimum wage will increase to \$17.20 per hour. Employers who are subject to the Santa Clara business license tax or who maintain a facility in Santa Clara will be required to pay each employee who performs at least two hours of work a week in Santa Clara at least \$17.20 an hour. The City's minimum wage is adjusted annually based on the regional consumer price index. For more information, visit SantaClaraCA.gov/MinimumWage.

Future City Parks

At the Parks & Recreation Commission meeting on **Nov. 15, 7 p.m.** the Parks & Recreation Commission will receive a presentation by residential housing developers (Ensemble, Related, and SummerHill) for their respective public park schematic design proposals they will be dedicating to the City in accordance with City Code [Chapter 17.35](#). This meeting is an opportunity for community and Commission input, and a possible recommendation to City Council for approval. Visit SantaClaraCA.gov/Meetings for more information and the webpage SantaClaraCA.gov/ParkProjects to learn more about park projects.

Bicycle and Scooter Share

On Dec. 7, 2021, the City Council approved the Shared Mobility Program (Program), which allows private operators to deploy shared mobility devices (bicycles and scooters) in Santa Clara. The City selected two operators, Bird and Veo, to begin operation in Santa Clara. The operators plan to provide up to 1,300 devices total with a mix of both bicycles and scooters. On Aug. 8, 2022, Bird received their operating permit and officially launched and deployed 800 e-scooters and 200 e-bikes throughout the City. On Oct. 27, 2022, Veo received their operating permit and officially launched and will be deploying 300 e-scooters throughout the City in the next few weeks. Devices are to be parked on sidewalks and should provide adequate clearances to not obstruct use of the sidewalk. To submit inquiries about bicycle and scooter share issues, use the MySantaClara App. For more information about the Program, please visit: santaclaraca.gov/sharedmobilityprogram or contact Ralph Garcia at Rgarcia1@SantaClaraCA.gov or at 408-615-3026.



Bicycle and Scooter Share

Reduce Landscape Irrigation Runtimes

As weather cools and morning dew appears at sunrise, nature reminds us irrigation controllers need adjusting. Weather-based controllers may need manual tweaking to manage water use most efficiently during the cool season. If you haven't changed controller settings since your landscape was installed, it's time to adjust! Consult the user manual or look up the controller model online to reduce irrigation frequency, runtimes or both. Established landscapes can generally be shut off completely between fall and springtime changes. A finger inserted into the soil at least knuckle deep will help gauge soil moisture, or use a moisture meter, available free to residents (while supplies last) from the Water & Sewer Utilities office at City Hall (1500 Warburton Ave.) during regular business hours. Call 408-615-2000 if the entrance doors are locked. Visit SantaClaraCA.gov/SaveOurWater for more conservation tips during this ongoing severe drought emergency.



Weather-based Controller

Fall is in the Air

The colorful autumn leaves may be pretty, but if not managed and contained properly they can clog storm drains and increase the potential for flooding. When doing yard maintenance, never blow or rake leaves into the street, compost excess leaves in your backyard compost pile or place them in your yard trimmings cart. Additional yard trimmings containers can be obtained free of charge by contacting Mission Trail Waste Systems at 408-727-5365. Keep an eye on your neighborhood storm drain catch basin. Clogged catch basins can cause street flooding when it rains. If a catch basin is clogged with leaves and can be accessed safely, clear it with a broom or rake, or call the Department of Public Works at 408-615-3080 for assistance.

Electric Yard Care Rebates Available through New Online Marketplace

Electric yard care equipment instant rebates, up to 25% off the purchase price, are available through Silicon Valley's online [Marketplace](https://PoweredByEFI.org/SVP). Incentives for income-qualified customers are even higher and are automatically applied in your shopping cart. Residents can shop for a variety of energy-saving devices. Find smart thermostats, lighting, electric vehicle chargers, connected home devices and more! Prices are comparable to other retail outlets, and special promotions and rebates are available periodically throughout the year. Shipping is free for orders of \$50 or more and just \$5 for all other orders. Visit PoweredByEFI.org/SVP to sign up using your Silicon Valley Power utility account number to take advantage of the instant rebates and special promotions.

Purchase an electric leaf blower and receive a \$40 rebate

Receive an instant rebate on a qualifying electric leaf blower when purchased through the Silicon Valley Power Marketplace.

PoweredByEFI.org/SVP



\$10,000 Grants Available to Community-based Organizations for Energy Efficiency or Building Electrification Outreach Effort

Silicon Valley Power is offering grants up to \$10,000 for not-for-profit community-based organizations to identify and provide outreach to underserved Santa Clara residential and small business customers, with an emphasis on diversity, equity and inclusion. The grant is intended to leverage connections in the community that exist between the community-based organization and Santa Clara residents and small businesses to bring underserved customers information on ways they can save energy and reduce their greenhouse gas emissions through energy efficiency and building electrification. The program is open to not-for-profit community-based organizations or not-for-profit clubs serving residents or small businesses within the Santa Clara city limits. Grant awards are made twice per year with deadlines on June 30 and Dec. 31. For more info., visit SiliconValleyPower.com/Grants.

November Pumpkin Graveyard!

Recycle used jack-o-lanterns, pumpkins, and gourds at Everett N. "Eddie" Souza Community Garden, 2380 Monroe Street, during the month of November. This event will help divert waste from the landfill, provide compost for the community garden, and will become food for the worm bin at the garden. Follow the park signs to drop off area. Items recycled must not have paint, glue, or non-organic decorations. We welcome visitors to the on Wednesdays from 4:30 – 6 p.m. to learn about the process of turning pumpkins back into soil. For more information, visit SantaClaraCA.gov/CommunityGarden or call 408-615-3140.

Thanksgiving Holiday Waste Collection

There will be no garbage, recycling or yard trimmings collection on Thursday, Nov. 24 due to the Thanksgiving holiday. For customers with collection on Thursday and Friday, service will occur one day later. Customers with Thursday collection will receive service on Friday, Nov. 25 and customers with Friday collection will receive service on Saturday, Nov. 26. For questions regarding garbage and yard trimmings service, please contact Mission Trail Waste Systems at 408-727-5365; for recycling service, please contact Recology South Bay at 408-970-5100.

Remember Your Reusables!

The holiday season is upon us and that means celebrating with family, friends, and food! Holiday gatherings create fun memories but can also create extra waste. Follow these tips for planning an eco-friendly celebration this holiday season.

1. Create a meal plan based on the number of people attending your celebration. Visit [SaveTheFood.com](https://www.savethefood.com) to use the dinner party calculator to estimate how much food is needed based on the number of guests and the type of meal provided.
2. Check the pantry, refrigerator, and freezer before grocery shopping for your planned feast. Doing so prevents overbuying and additional food waste.
3. Make a shopping list and only buy what is needed. Shopping with a list will keep you from overbuying and on budget!
4. Ditch the plastic utensils, cups, and paper napkins! Using reusable glass and cloth counterparts makes for a beautiful tablescape and keeps unnecessary items out of the landfill.
5. Encourage your guests to bring their own reusable containers for those yummy leftovers.



What do Black Friday, Small Business Saturday and Cyber Monday have in common?

It marks the kick-off to the holiday shopping season, as well as the time of year where criminals target quick, easy and low-risk crimes – such as car break-ins and package thefts. Remove the attraction by taking valuables out of your car when you are not in it – at home, at work, when you are out to eat, at the gym and in a shopping center. This includes purses, laptops, cell phones, GPS systems, sunglasses and bags (e.g. laptop bags, shopping bags, gym bag, etc.). Anything visible to a passerby can be a theft magnet!

With an increase in online shopping, and therefore shipping, you are also encouraged to put practices in place to outsmart package thieves such as:

- Order well ahead of the holiday
- Deliver to a work address, ship to a locker (available at some grocers and convenience stores) or obtain via retailer curbside pick-up
- If shipping to your home, use a post office box, request signature on delivery or install a secure mailbox for deliveries
- Create a concealed delivery spot at your residence and provide instructions about where packages should be left
- Request ordinary, nondescript packaging
- Insure valuable items
- Set up text or email notifications for up-to-date package tracking
- Retrieve the package as soon as it arrives - possibly, with assistance from a neighbor, family member or friend
- Consider installing a security camera(s) or video doorbell, and advertise that you have a security system
- Encourage your neighbors to watch for deliveries and agree to secure each other's packages

Residents are asked to stay vigilant! Report suspicious activity to the Police Department by calling the non-emergency phone line at 408-615-5580. Public Safety Dispatchers will want to know details of the suspicious activity, suspect(s) description, vehicle details and direction of travel. Should you happen to witness a crime, do not approach the suspect. Instead, be a good witness and dial 9-1-1 immediately.

November is American Indian Heritage Month

Celebrate Santa Clara's diversity with the Cultural Commission's Commemorative Months Online Coloring Book. Visit [SantaClaraCA.gov/CulturalCommission](https://www.santacruz.ca.gov/CulturalCommission) to download the entire coloring book and get creative.

Sanitizer Training at Reed & Grant Sports Park

On Oct. 19, the Parks Division conducted their annual sanitizer training as part of ongoing professional development and safety training. The training was attended by 35 Parks Division employees. The topics included proper PPE, safe handling instructions, symptoms of poisoning, first aid, emergency medical information, reading and interpreting chemical labels, to name a few.

Spread some holiday cheer for the Holiday Home Decorating Contest

Dust off the inflatables, lights, and holly! The Cultural Commission invites the community to participate in this year's Holiday Home Decorating Contest starting Dec. 1. A map of decorated home will be available so you can show off your festive décor! Visit [SantaClaraCA.gov/Contest](https://www.santacruz.ca.gov/Contest) for additional information.



Parks Division Training

EVENTS & MEETINGS

Find out what's happening in Santa Clara



Veterans Memorial Ceremony

Join us at the Veterans Memorial in Central Park at 909 Kiely Blvd., on **Friday, Nov. 11 at 3 p.m.** for a special ceremony honoring and recognizing all of those who have served and protected our nation. This event is being hosted by the Santa Clara Veterans Memorial Committee together with American Legion Posts #419 and #564.



Community Meeting New Single-Family Development (1957 Pruneridge Ave.)

On **Nov. 16 at 6 p.m.**, the SCS Development Company will hold a community meeting regarding the proposed development located at 1957 Pruneridge Ave. The proposed development entails 22 single-family detached houses with 19 accessory dwelling units. City Staff will be in attendance to accept feedback. Join via Zoom at: <https://santaclaraca.zoom.us/j/87459691201>, webinar ID: 874 5969 1201, call-in: US: +1-669-900-6833.



Downtown Community Task Force (DCTF) Meeting

Join the Downtown Community Task Force (DCTF) on **Thursday, Nov. 17, at 6 p.m.** To view past DCTF meetings, including meeting materials and video recordings, visit SantaClaraCA.gov/Downtown. While participation in the meetings will be limited to appointees, members of the public will have an opportunity to provide input. Join via Zoom at: <https://santaclaraca.zoom.us/j/91975789377> or



Holiday Tree Lighting

Save the date for the Annual Holiday Tree Lighting in Central Park 969 Kiely Blvd., **Friday, Dec. 2, from 5-8 p.m.** This family event will feature entertainment, food, pictures with Santa, Snow Park and much more. Visit SantaClaraCA.gov/TreeLighting for more information.



Harris Lass House Museum December Open House

The Harris Lass Museum will host an open house on **Sunday, Dec. 4 from 12-2 p.m.** Tour participants, members of the community and children are invited to this event and take photos in front of the Christmas tree. No tickets or reservations are required.



The Firehouse Run

The Firehouse Run is a community 5K walk or run located on **Dec. 17, 8:30 a.m.** at Stevens Stadium at Santa Clara University. The Santa Clara Firefighters Foundation goal is to bring the community together—including families, first time racers, elite runners, and everything in between—for a fun event, with the larger goal of enhancing the education provided to the children in Santa Clara! Register at TheFirehouseRun.com.

Santa Clara Historic Home Tour 2022

After a two-year hiatus, there will be an in-person Santa Clara Historic Home Tour this year! It will be held on **Friday, Dec. 2 from 6 to 10 p.m. and Saturday, Dec. 3 from 12- 5 p.m.** There are four private homes on this year's tour.

1. Peter Pasetta House: Constructed in 1936 by the noted developer Peter Pasetta as his personal home, this 3,025 sq. ft. Tudor Revival home is a rare architectural style in Santa Clara.
2. Aaron C. Warren House: An outstanding example of a Queen Anne house with Eastlake detailing, this home was built in 1889 by the prominent contractor Aaron C. Warren for his family.
3. Ravizza/Changras House: This residence is a California Bungalow, an architectural style unique to California. Erected circa 1927 for Louis Ravizza, in 1930 it was valued at \$6,000.
4. Jessie Brown House: Popular from 1905-1925, the Craftsman Bungalow was inspired by the Arts and Crafts movement. This one was built for Jessie and May Brown circa 1916.



The public building which will also serve as the check-in point for the Tour will be the Santa Clara Woman's Club at 3260 The Alameda, Santa Clara. Tour prices will range from \$25 for Early Bird tickets to \$35 for Day-of-Tour purchases. For more information, visit <https://sc-hometour.com> Proceeds benefit the Harris Lass House Museum.

CLASSES & ACTIVITIES

Participate in year-round classes and activities for all ages

Drop into an Activity this Fall

The Activity Pass provides access to three amazing programs: Group Exercise at the Community Recreation Center, Drop-in Play at the Reed & Grant Sports Park, and Lap Swim at the International Swim Center. Select from 5, 10, or 20 pass options and participate on your own flexible schedule. Visit SantaClaraCA.gov/ActivityPass for more information.

Roberta Jones Jr. Theatre (RJTT) Presents Shrek the Musical!

Based on the Oscar-winning DreamWorks Animation film, this Tony Award-winning fairy tale adventure brings all the beloved characters you know from the film to life on stage. Performances will be held at the Community Recreation Center, 969 Kiely Blvd., Nov. 4-13. Purchase general admission tickets at \$15 each at SantaClaraCA.gov/ActiveNet. For more information, call 408-615-3140.

Adventures in Learning

The program starts the week of Oct. 31 at the Community Recreation Center with enriching activities that build confidence, encourage exploration and creative learning that boost kindergarten readiness. The 3 to 4-year-old program will be held Tuesdays and Thursdays from 9 a.m. to 12 p.m. The 4 to 5 year-old program will be held Mondays, Wednesdays, and Fridays from 9 a.m. to 12 p.m. Visit SantaClaraCA.gov/ActiveNet to register. For assistance, call 408-615-3140 or email PRCustomerServe@SantaClaraCA.gov.

Kids Rock

K-5th grade kids, get ready for a special night of activities that include recreation games, arts and crafts, music, inflatable slide, and more! Kids Rock is on **Friday, Dec. 9, 6 - 8:30 p.m.**, Youth & Teen Center, 2446 Cabrillo Ave. Space is limited, pre-register your child by visiting SantaClaraCA.gov/Activenet. For more information, contact the Youth & Teen Center at 408-615-3760 or email YTC@SantaClaraCA.gov.

Winter Recreation Registration Information

Mark your calendar for Dec 2! The Winter 2023 Activity Guide will be available online. Registration begins Dec. 6 for Santa Clara residents and Dec. 8 for non-residents. In the Activity Guide you will find all your favorite Recreation classes, facility information, events and more! Visit SantaClaraCA.gov/RecClasses for more information.

Resident Youth Card Registration

The 2022/2023 Resident Youth Card is available for purchase online or in person. The annual Resident Youth membership includes Youth & Teen Center After School Program, Skate Park, and Recreational Swim programs at Warburton Pool and International Swim Center. To purchase online, visit SantaClaraCA.gov/Activenet. Financial assistance is available. For more information, call 408-615-3760 or email YAC@santaclaraca.gov.



Fall Activities



Shrek the Musical



Adventures in Learning

SENIOR CENTER NEWS

Events below are held at Santa Clara Senior Center located at 1303 Fremont Street, Santa Clara.

Senior Center Memberships

All Santa Clara residents ages 50 + are invited to visit the Senior Center and enjoy the quality programs and services! The Senior Center offers two (2) membership levels, (a) Basic and (b) Premium which include access to programs and services across the City. Memberships will be renewed at the new levels when a patron's membership expires. Scholarships will be made available for those who qualify. View the [Senior Center Membership Brochure](#) for more information.

Drop-In Swim Returns to the Senior Center

Beginning the week of Oct. 31 through Dec.16, Santa Clara residents age 50+ will have access to the Senior Center Natatorium Monday through Thursday. Register and take an aquatic fitness class on Mondays and/or Wednesday mornings, and/or attend the drop-in swim hours on Tuesday and Thursdays from 9 a.m. to 12 p.m. The Natatorium is staffed by certified lifeguards and classes are taught by aquatic instructors with three indoor pools that provide opportunities for aquatic exercise, stretching, and low impact/slow muscle movement. Drop-in swim hours require a Premium Senior Center Membership Card, or a current Senior Center Card. If you would like to upgrade your membership to include pool access, visit the Senior Center front desk. Visit the [Fitness Center & Natatorium Use Guidelines](#) for more information.

Rats and Rodents

On **Nov. 1, 10-11 a.m.** Join the Santa Clara County Vector Control to learn about the diseases rodents carry, how to recognize their activity, what may attract them to your property, steps to make your home rodent proof, and how to safely remove them. This presentation is free, but registration is required. [Click to register](#) or call the Senior Center front desk for assistance 408-615-3170.

California Phones Smartphone Training

Let the expert trainers at California Phones help you make the most of your Apple iPhone or Android. Learn how to operate basic functions, send text messages, make text larger, connect Bluetooth devices, make smartphones louder and easier to hear, and more. Space is limited to 8 students in each class. There is no fee. The instructor has requested that masks be worn. Register online or call 408-615-3170 for assistance.

- California Phones iPhone Training: Tuesday, Nov. 8, 10 a.m. - 12 p.m. [Click to register](#)
- California Phones Android Training: Tuesday, Nov. 15, 10 a.m. - 12 p.m. [Click to register](#)

Medicare's Annual Open Enrollment (AEP)

On **Friday, November 4, 10:30 - 11:30 a.m.**, join a free presentation with trained counselors provide free, objective, and unbiased information to help Medicare beneficiaries, their families, and caregivers understand their Medicare benefits and best health care options. Every year, Medicare, Part D drug plans, and Part C Medicare Advantage plans make changes to their coverage and costs, including deductibles, premiums, and copayments/coinsurance. Sign-up and [registration is required](#) or call 408-615-3170 for assistance. Contact Mallory von Kugelgen, RN, Health & Wellness Coordinator with questions at 408-615-3180 or email mvonkugelgen@santaclaraca.gov.

Stop the Bleed Workshop Presented by the Trauma Center at Santa Clara Valley Medical Center

On **Nov. 17, 9:45-11:15 a.m.**, learn basic emergency bleeding control techniques in this in-person first aid training by Santa Clara Valley Medical Center's Trauma Center staff. The top cause of preventable death in trauma is bleeding. This is especially serious when on anti-coagulant therapy and/or blood thinners like warfarin. Stop the bleed and save a life! This workshop is free. [Click to register](#) or call 408-615-3170 for assistance.

Report Concerns via Mobile App

Did you know you can report concerns with **MySantaClara** app? Download the free app to your smartphone to access options for service requests or information. Find it in the Apple App Store or Google Play.

To submit requests via the City website, submit issues online at SantaClaraCA.gov/mysantaclara.

