Welcome to the City of Santa Clara Homelessness Taskforce, Meeting #6!

We appreciate your patience as we set up, and will be starting the meeting shortly.

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City of Santa Clara Homelessness Taskforce

Meeting #6

Thursday October 27th, 2022 6:00 – 8:00pm

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Agenda for Today

I.   Welcome, Intros & Purpose

II. 2022 City of Santa Clara Point in Time Count Data

III. Feedback Sources and Themes

IV. Goals and Values

V.   Draft City Plan Framework

VI. Public Comment

VII. Taskforce Q&A and Discussion

VIII.Wrap-Up

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Homebase Team

Carla Carvalho,
Policy Analyst II

Eli Hamilton,
Directing Attorney

Joy Balinbin,
Policy Analyst

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City of Santa Clara Team

- Andrew Crabtree, Community Development Department Director

- Adam Marcus, Housing and Community Services Division Manager

- Sgt. Gregory Deger, City of Santa Clara Police Department

- Jennifer Caravalho, Staff Aide, Housing and Community Services Division

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Homelessness Taskforce Members

Lori Garmany
Council District 1

VaNae N. Hamilton, Ph.D
Council District 2

Dontae Lartigue
Council District 3

Daniel Huynh
Council District 4

Anne McMahon
Council District 5

Catherine Pham
Council District 6

Michelle Ortega
Community Member At-Large

Santiago Arrendondo Jr.
Community Member At-Large

Sparky Harlan
Bill Wilson Center

Andrea Urton
Homefirst

Hilary Barroga
County Office of Supportive Housing

Ray Bramson
Destination: HOME

Vivian Wan
Abode Services

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Zoom Norms for Taskforce Members

We love to see your faces! If possible, please turn on your **video**.

Have a question?
Please raise your hand using the Zoom function at the bottom of your screen, or use the Chat.

We will be **recording** this session.

Need help with zoom?
Send a chat to one of the Homebase team or email cityofsantaclara@homebaseccc.org

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Zoom Norms for **Attendees**

Have a question?
Please use the Q&A function to submit a question to the facilitators.

Please submit question via the Q&A tab.

We will be **recording** this session.

After the presentation, we'll hold a public comment period. Please limit your comments to 1 minute.

Need help with zoom?
Use the Q&A or email cityofsantaclara@homebaseccc.org

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Discussion Guidelines & Norms

Be as present as you can / attempt to manage distractions

Respect when others are speaking. All perspectives are valued.

Speak from your own (personal, professional) experience.

Listen to understand

Step up, step back

Please engage! Ask questions, respond to others, etc.

Respect others' thoughts and feelings even when they differ from my own

Other norms?

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Goals of Today's Meeting

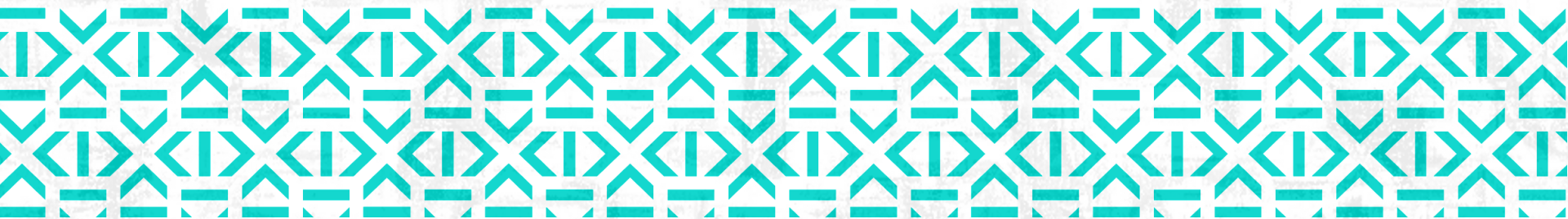Recap sources of feedback and identified needs and gaps

Share draft City Plan framework

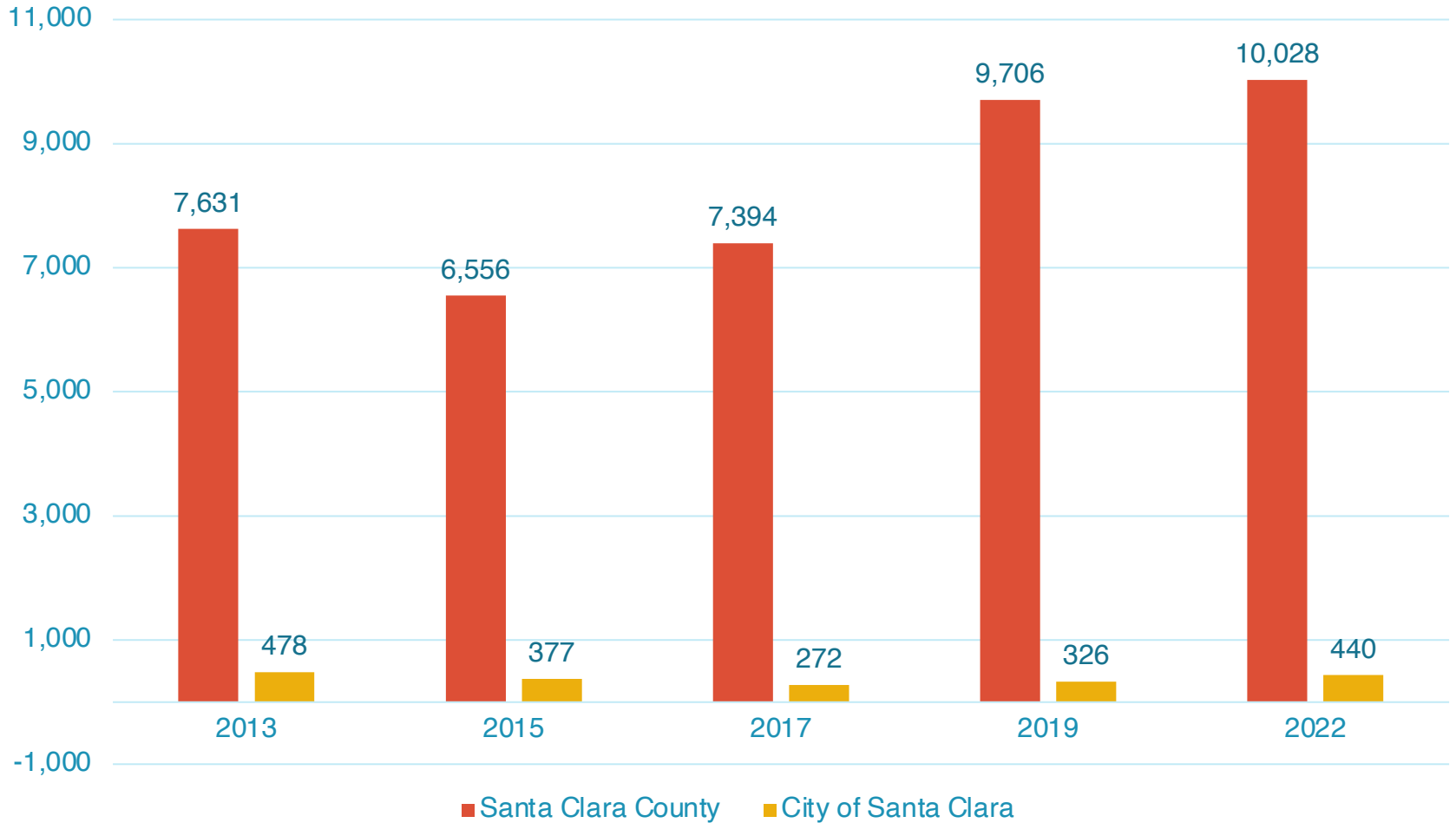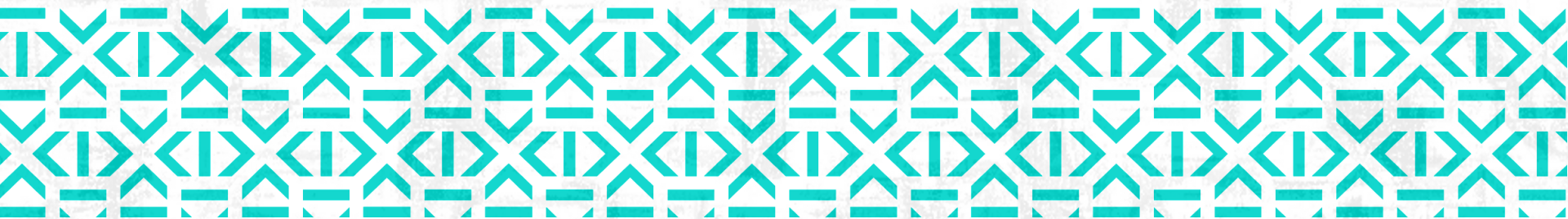Discuss and refine draft City Plan strategies

2022 City of Santa Clara Point in Time Count

Homelessness Over Time: 2022 Point in Time Count

	2013	2015	2017	2019	2022
Santa Clara County	7,631	6,556	7,394	9,706	10,028
City of Santa Clara	478	377	272	326	440

■ Santa Clara County ■ City of Santa Clara

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Feedback Sources and Themes

Feedback Sources

Focus groups with providers, people with lived experience of homelessness, and City staff

12 interviews with people with lived experience of homelessness

5 Homelessness Taskforce Meetings

Community Forum open to the public with 70+ participants

Business Community Survey with 270+ responses

Public Comment Emails

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Reducing the Impacts of Homelessness on the Community

Safe and welcoming public spaces	Trash removal and public health concerns	Mental health and substance use services
Resources and training for City staff	Business impacts (security, property damage)	More local services available in the community

Addressing Root Causes of Homelessness

Community education and engagement

Affordable housing

Local housing policy changes

Addressing community opposition to development

Legal protections for renters

Education and living wage opportunities

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Expand Homelessness Prevention and Housing Programs

More ELI and supportive housing	Programs and services located within the City	Clear ways to access resources
More community knowledge of available resources	Adequate funding for supportive services	Center lived experience

Improve Quality of Life for Unsheltered Individuals

City-specific street outreach

Temporary housing and shelter

Coordination between local partners

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Goals and Values

Revisiting Goals for City Plan from Meeting #1

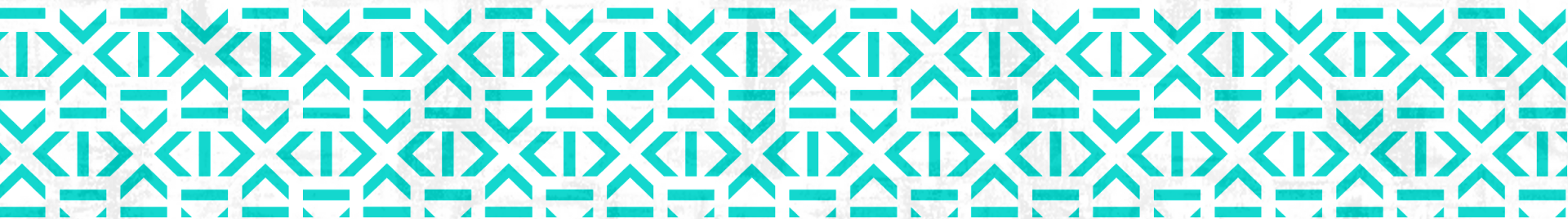|		
Homebase and the City are able to write a strategic plan informed by the Taskforce and community	Align with the Santa Clara County Community Plan to End Homelessness.	Bold and achievable plan
Focus on the City of Santa Clara while emphasizing regional collaboration	Voice of lived experience of homelessness	Think beyond just housing

Turning Feedback into Strategies

Strategies address needs and gaps identified by the Homelessness Taskforce, available data, community feedback processes, public comment and City staff.

All strategies:
- Consider the collective needs of all community members
- Are aligned with the City adopted Community Plan to End Homelessness
- Are grounded in best practices
- Honor the lived experience of people experiencing homelessness

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Draft City Plan Framework

Priority Areas

1. Conduct proactive street outreach with the goal of assessing people for supportive housing.

2. Address basic needs of people living outside, including shelter, health, and hygiene.

3. Build community understanding of the causes, needs, and experience of homelessness.

4. Reduce the impacts of unsheltered homelessness throughout the community.

5. Create broad based support for interim and permanent supportive housing as well as Extremely Low Income (ELI) housing development across the City.

6. Prevent homelessness for City residents at-risk.

Framework Structure

For each priority area there are:

- Objectives: What the City wants to accomplish with each priority area

- Existing efforts: What the City is already doing within each priority area

- Alignment with the Countywide Community Plan

- Proposed Strategies to address each Priority Area

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Priority Area 1: Conduct proactive street outreach with the goal of assessing people for supportive housing

1.1: Fund a coordinated street and encampment outreach team serving the City of Santa Clara

1.2: Explore opportunities to support peer outreach

1.3: Improve coordination with the County Office of Supportive Housing and Behavioral Health Services to provide a reliable and timely option for responding to crises

1.4: Increase coordination between City staff and County Behavioral Health to ensure that outreach teams serving City residents can provide a warm hand off to connect people with available behavioral health services

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Priority Area 2: Address basic needs of people living outside, including shelter, health, and hygiene.

2.1: Assess current hygiene, shower, biowaste, and laundry services and determine optimal locations and times to expand access and participation in existing programs

2.2: Explore and leverage partnerships to provide basic needs services, such as food, hygiene supplies and services, and restrooms for people living unsheltered

2.3: Establish safe and welcoming places for people living in unsheltered situations to access

2.4: Create storage options for people experiencing (sheltered and unsheltered) homelessness to enable safe storage of personal items.

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Priority Area 3: Build community understanding of the causes, needs, and experience of homelessness

3.1: Engage people with lived experience of homelessness to inform decision-making about funding, housing development, and to support community education efforts

3.2: Provide opportunities for members of the public to engage with people who have lived experience and to learn about the causes of homelessness, existing resources and how to access them, and how different stakholders can help right now

3.3: Work with local service providers to coordinate information sharing and connections with business, faith based groups and other community organizations interested in volunteering or fundraising

Priority Area 4: Reduce the impacts of unsheltered homelessness throughout the community

4.1: Develop City protocol to triage crises and concerns.

4.2: Provide training and support to City staff who regularly interact with people experiencing homelessness as part of their job.

4.3: Provide additional emergency shelter and interim housing options until more permanent affordable housing options are available.

4.4: Explore opportunities to implement innovative models for safe parking(e.g., rotating safe parking programs) throughout the City

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Priority Area 4 (cont.): Reduce the impacts of unsheltered homelessness throughout the community

4.5: Explore partnerships with Valley Water, the County, Caltrans, railroads, businesses, nonprofits, faith-based, and volunteer organizations to manage the impacts of encampments and support biowaste and trash clean up

4.6: Create mechanisms to supplement existing sanitation and safety efforts throughout the City, especially at encampments and parks

4.7: Develop a targeted plan for engaging and housing the highest utilizers of County and City resources.

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Priority Area 5: Create broad based support for interim and permanent supportive housing as well as ELI housing development across the City

5.1: Continue to support implementation of the Santa Clara County 2016 Measure A Affordable Housing Bond to encourage developers to build Extremely Low Income (ELI) and supportive housing within the City.

5.2: Prioritize available City resources (e.g., HOME ARP, PHLA, CDBG, local general funds) to fund ELI and supportive housing development

5.3: Explore amendments to City's housing-related policies to make affordable housing easier and less expensive to create.

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Priority Area 5 (cont.): Create broad based support for interim and permanent supportive housing as well as ELI housing development across the City

5.4: Engage housing developers to leverage new state funding for housing for people experiencing homelessness, including Homekey

5.5: Engage with and support Destination: Home's Housing Ready Communities program to increase awareness of the causes and impacts of homelessness and best practice solutions to foster support for affordable housing development

5.6: Develop a protocol in collaboration with feedback from stakeholders to ensure successful integration of new interim or supportive housing developments into the community

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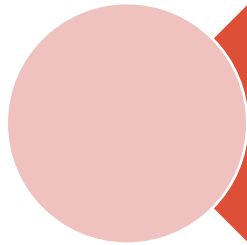**Priority Area 6:** Prevent homelessness for City residents at risk

6.1: Invest additional City funds in the Countywide Homelessness Prevention System to provide services within the City and to increase access to prevention services for City residents

6.2: Implement stronger protections to prevent people from losing their housing through eviction, rent increases, or other forms of displacement
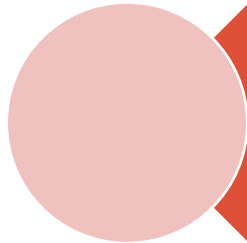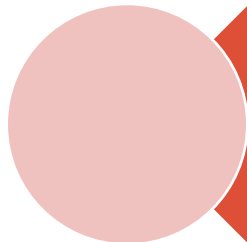
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Public Comment

Public Comment

Purpose: Hear any comments on the draft framework from general public

Please use the Zoom "raise hand" function to be called for public comment and be promoted to panelist

1 minute per speaker. A timer will be provided on the screen.

Taskforce Q&A and Discussion

Discussion

I.   **Taskforce discussion and Q&A**

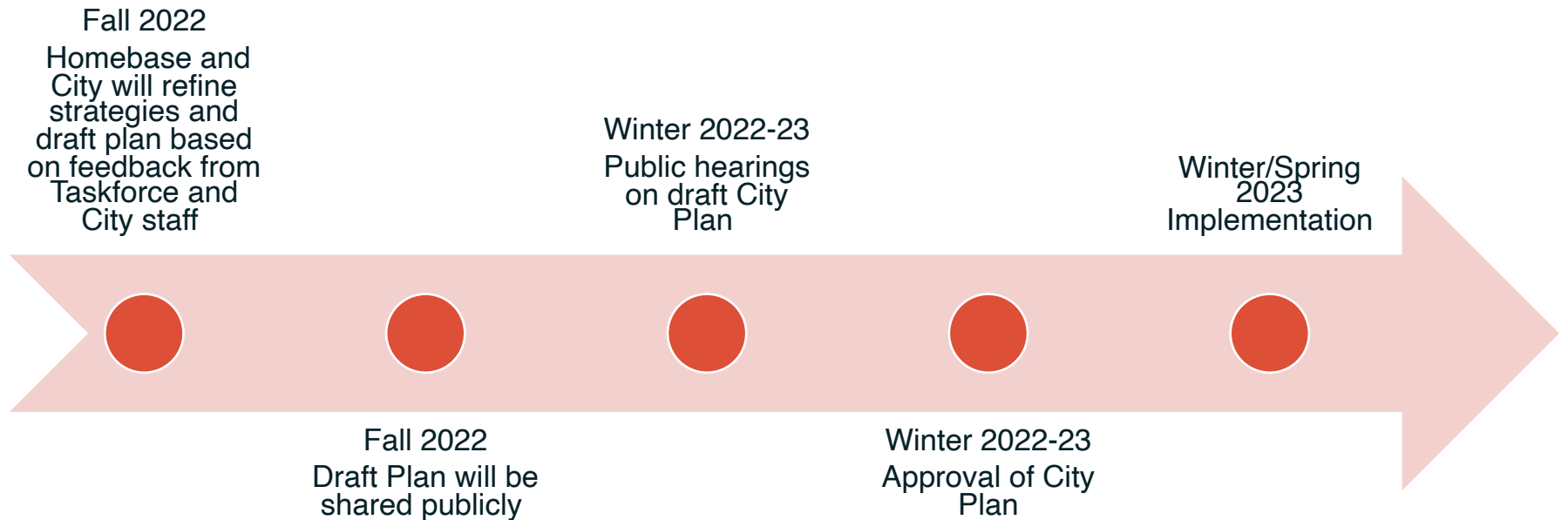II. **Feedback from Taskforce Members** (2 minutes each)

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Discussion Questions

1) Do you have any clarifying questions?

2) What are your highest priorities?

3) Is there anything missing?

4) Any other feedback you have…

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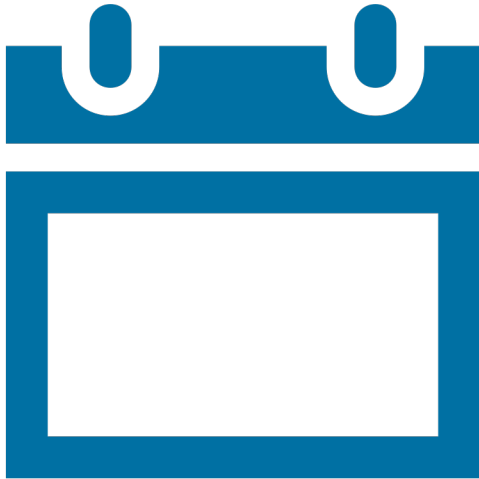# Wrap Up

Next Steps in the City Plan Approval Process

Fall 2022
Homebase and City will refine strategies and draft plan based on feedback from Taskforce and City staff

Winter 2022-23
Public hearings on draft City Plan

Winter/Spring 2023
Implementation

Fall 2022
Draft Plan will be shared publicly

Winter 2022-23
Approval of City Plan

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Closing

Thank you for attending!

The draft plan will be available for public comment until 12/1/2022 at: www.santaclaraca.gov/htf

Please send comments to the City's Housing & Community Services Division: Communityservice@santaclaraca.gov

(408) 615-2490

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