



City of Santa Clara

Meeting Agenda

Senior Advisory Commission

Monday, October 21, 2024

5:00 PM

Hybrid Meeting
Santa Clara Senior Center
Room 205
1303 Fremont Street
Santa Clara, CA 95050

The City of Santa Clara is conducting the Senior Advisory Commission meeting in a hybrid manner (in-person and a method for the public to participate remotely).

Via Zoom:

<https://santaclaraca.zoom.us/j/97590069803>

Meeting ID: 975 9006 9803

Or join by phone: 669-900-6833

CALL TO ORDER AND ROLL CALL

CONSENT CALENDAR

1. 24-973 [Review and Approve the Senior Advisory Commission Minutes of September 23, 2024](#)

Recommendation: Approve the Senior Advisory Commission Minutes of September 23, 2024

PUBLIC PRESENTATIONS

[This item is reserved for persons to address the body on any matter not on the agenda that is within the subject matter jurisdiction of the body. The law does not permit action on, or extended discussion of, any item not on the agenda except under special circumstances. The governing body, or staff, may briefly respond to statements made or questions posed, and appropriate body may request staff to report back at a subsequent meeting.]

GENERAL BUSINESS

2. 24-820 [Santa Clara Vision Zero Project Introduction and Discussion](#)

Recommendation: Note and file the Santa Clara Vision Zero Project presentation.

3. **24-971** [Review and Discuss the Senior Needs Assessment Community Engagement and Outreach Process](#)

Recommendation: Review and discuss the Senior Needs Assessment community engagement and outreach process to be implemented to obtain community feedback on age friendly living in the City of Santa Clara.

4. **24-972** [Discuss and Develop the Senior Advisory Commission FY 2024/25 Work Plan & Goals](#)

STAFF REPORT

COMMISSIONERS REPORT

ADJOURNMENT

The next scheduled meeting is on Monday, November 18, 2024 at 5:00 P.M.

MEETING DISCLOSURES

The time limit within which to commence any lawsuit or legal challenge to any quasi-adjudicative decision made by the City is governed by Section 1094.6 of the Code of Civil Procedure, unless a shorter limitation period is specified by any other provision. Under Section 1094.6, any lawsuit or legal challenge to any quasi-adjudicative decision made by the City must be filed no later than the 90th day following the date on which such decision becomes final. Any lawsuit or legal challenge, which is not filed within that 90-day period, will be barred. If a person wishes to challenge the nature of the above section in court, they may be limited to raising only those issues they or someone else raised at the meeting described in this notice, or in written correspondence delivered to the City of Santa Clara, at or prior to the meeting. In addition, judicial challenge may be limited or barred where the interested party has not sought and exhausted all available administrative remedies.

If a member of the public submits a speaker card for any agenda items, their name will appear in the Minutes. If no speaker card is submitted, the Minutes will reflect "Public Speaker."

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), the City of Santa Clara will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities, and will ensure that all existing facilities will be made accessible to the maximum extent feasible. The City of Santa Clara will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities including those with speech, hearing, or vision impairments so they can participate equally in the City's programs, services, and activities. The City of Santa Clara will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities.

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City of Santa Clara

1500 Warburton Avenue
Santa Clara, CA 95050
santaclaraca.gov
@SantaClaraCity

Agenda Report

24-973

Agenda Date: 10/21/2024

REPORT TO SENIOR ADVISORY COMMISSION

SUBJECT

Review and Approve the Senior Advisory Commission Minutes of September 23, 2024

RECOMMENDATION

Approve the Senior Advisory Commission Minutes of September 23, 2024

Prepared by: Jennifer Herb, Recreation Supervisor

Reviewed by: Kimberly Castro, Recreation Manager

Approved by: Cynthia Bojorquez, Assistant City Manager and Acting Director of Parks & Recreation

ATTACHMENTS

1. Draft Senior Advisory Commission Meeting Minutes September 23, 2024



City of Santa Clara

Meeting Minutes

Senior Advisory Commission

09/23/2024

5:00 PM

Hybrid Meeting
Santa Clara Senior Center
Room 205
1303 Fremont Street
Santa Clara, CA 95050

Special Meeting

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CALL TO ORDER AND ROLL CALL

The special meeting was called to order by Chair Drozek at 5:08 p.m.

Present 5 - Chair Edmund Drozek, Vice Chair Tom Freitas, Commissioner Veena Sterling, Commissioner Rick Andrews, and Commissioner Srinivasan Manivannan

Absent 2 - Commissioner Judy Hubbard, and Commissioner Maria Vaz

A motion was made by Commissioner Freitas, seconded by Commissioner Sterling to excuse Commissioners Hubbard and Vaz. The motion carried with the following vote.

Aye: 5 - Chair Drozek, Vice Chair Freitas, Commissioner Sterling, Commissioner Andrews, and Commissioner Manivannan

Absent: 2 - Commissioner Hubbard, and Commissioner Vaz

CONSENT CALENDAR

CONSENT CALENDAR

1. [24-846](#) Review and Approve the Senior Advisory Commission Minutes of August 19, 2024

Recommendation: Approve the Senior Advisory Commission Minutes of August 19, 2024

A motion was made by Commissioner Andrews, seconded by Commissioner Sterling, to approve the minutes of August 19, 2024. The motion carries with the following vote.

Aye: 5 - Chair Drozek, Vice Chair Freitas, Commissioner Sterling, Commissioner Andrews, and Commissioner Manivannan

Excused: 2 - Commissioner Hubbard, and Commissioner Vaz

PUBLIC PRESENTATIONS

None

GENERAL BUSINESS

2. [24-847](#) Provide Input on the Draft Senior Needs Assessment Survey and on the Elements to be Included in an Outreach Plan to Conduct a New Senior Needs Assessment in 2024

Recommendation: Review the Senior Needs Assessment and provide feedback on content and outreach efforts to be incorporated into the development of a 2024 survey.

The Commission discussed elements to be included in an outreach plan and brainstormed on survey dissemination of the Senior Needs Assessment. The discussion included:

Three-month process.

- Focused on older adult residents of Santa Clara ages 50 and over.

Online and Paper Survey

- Online
 - o City Website
 - Senior Advisory Commission Page
 - Senior Center Page
 - o Email to residents
 - o HR email to employees
 - o Link in Senior Center Newsletter
 - o Link on the computers in the Senior Center Computer Lab
 - o OSHER Lifelong Learning

- Paper
 - o City Facilities
 - o Senior Living Facilities
 - o Inside Santa Clara
 - o Local YMCA
 - o Triton
 - o Santa Clara University
 - o Mission College
 - o Tabling Events
 - City-wide Special Events
 - Health & Wellness Fair
 - Santa Clara Farmers Market
 - Kaiser Farmers Market

Focus Groups in different languages

- Mandarin
- Cantonese
- Chinese
- Farsi
- Hindi
- Tagalog
- Portuguese
- Spanish
- Vietnamese

Partner Engagement

- Meet with partners to develop recommendations that address needs and gaps in services

Commissioner Andrews made a motion, seconded by Commissioner Sterling to approve the Senior Needs Assessment Survey Tool. The motion carried with the following vote.

Aye: 5 - Chair Drozek, Vice Chair Freitas, Commissioner Sterling, Commissioner Andrews, and Commissioner Manivannan

Excused: 2 - Commissioner Hubbard, and Commissioner Vaz

3. [24-848](#) Senior Advisory Commission FY 2024/25 Work Plan & Goals Discussion

The Commission brainstormed possible goals and various activities for the Commission Work Plan FY2024/25. They will develop measurable outcomes for their Work Plan at the October 21, 2024 meeting.

Brainstorming session topics included:

Encourage and Promote Volunteerism and Employment Opportunities

- Senior Center
- ENCORE
- Job Boards
- Volunteer Opportunities

Advocate for Affordable and Convenient Housing

- Presentation to educate on the difference between low income and affordable housing.
- What criteria is required when building an older adult living facility?
- Housing Board at Senior Center

Encourage and Promote the use of Outdoor Spaces and Buildings

- Publicize activities for older adults
 - Croquet
 - Cornhole
 - Bocce Ball
 - Local museums
 - Senior Center happenings
 - Game tables at parks
- Accessibility to park restrooms

Advocate for Affordable, Convenient, and Safe Transportation and Streets

- Attend BPAC meetings
 - Bicycle lanes
- City ADA Committee
 - Crosswalks
 - Signal light timing
 - Signage
 - Curb-cuts

Develop Opportunities to Promote Health, Wellness, and Nutrition

- Accessibility in/at City activities/events
- City ADA Committee
- My SantaClara App.
- Senior Needs Assessment
- Publicize food distribution points
 - Churches
 - Mission College
 - Second Harvest
 - Loaves & Fishes

- Salvation Army
- Free meals

Develop Opportunities to Promote Respect and Social Inclusion

- Presentations for social engagement
- Engage with Santa Clara Women's League

Provide Access to Community Resources and Information

- Monthly educational presentations (i.e. Neighborhood Watch Program)

STAFF REPORT

Recreation Manager Kimberly Castro informed the Commission about the following:

- The City's Public Works Department will be providing a Vision Zero Presentation and soliciting feedback at the October 21 Commission meeting.
- The Parade of Champions will be held on October 5.

Recreation Supervisory Herb informed the Commission about the following:

- The Senior Center Newsletter will be available October 1.
- There will be a Medicare Open Enrollment Presentation by HICAP at the beginning of November.
- The Oktoberfest BBQ will be held at the Senior Center on October 17, from 12 - 1 pm.

COMMISSIONERS REPORT

Commissioner Andrews expressed his appreciation for the Friday Concert Series and the Art and Wine Festival, saying that the bands were great, and the events well organized.

Commissioner Drozek shared that he attended the Related Santa Clara Community Meeting on September 12, saying that it was very informative and that the project will include residential units, restaurants, entertainment venues, hotels, retail, and office space. The area will also include bike lanes and bicycle parking.

ADJOURNMENT

A motion was made by Commissioner Sterling, seconded by Commissioner Freitas that the meeting be adjourned at 6:59 p.m.

Aye: 5 - Chair Drozek, Vice Chair Freitas, Commissioner Sterling, Commissioner Andrews, and Commissioner Manivannan

Excused: 2 - Commissioner Hubbard, and Commissioner Vaz

MEETING DISCLOSURES

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Agenda Report

24-820

Agenda Date: 10/21/2024

REPORT TO SENIOR ADVISORY COMMISSION

SUBJECT

Santa Clara Vision Zero Project Introduction and Discussion

BACKGROUND

Vision Zero is a strategy aimed at eliminating all traffic fatalities and severe injuries, while also promoting safe, healthy, and fair mobility for everyone. Vision Zero recognizes that people will sometimes make mistakes, so the road system and related policies should be designed to ensure those inevitable mistakes do not result in severe injuries or fatalities. Vision Zero is a multidisciplinary approach, bringing together diverse and necessary stakeholders to address this complex problem.

The objective of developing and implementing a Vision Zero Plan is listed in both the City's Bicycle Plan and Pedestrian Master Plan. In December 2023, the City Council received Safe Streets and Roads for All (SS4A) grant funding from the Federal Highway Administration to establish a Santa Clara Vision Zero Plan (Plan). On May 28, 2024, the City Council approved an agreement with Kimley-Horn and Associates, Inc. for professional services for the Santa Clara Vision Zero Plan.

The Plan kicked off in July 2024. This effort will involve extensive community engagement and a thorough citywide safety analysis to identify the most frequent types, locations, severity, and demographics of collisions in Santa Clara. The Plan will develop a collision countermeasure toolbox, which will include programmatic measures and roadway improvements that address traffic safety issues. Additionally, the Plan will identify a priority list of potential traffic safety improvements and implementable actions to guide the City's efforts to achieving Vision Zero.

DISCUSSION

The development of the Plan will be built upon the framework of a Safe Systems approach. The U.S. Department of Transportation adopted the Safe System Approach as a guide to address roadway safety. Compared to the traditional approach, the Safe System approach anticipates human mistakes and emphasizes collaboration across all safety stakeholders. The approach includes six principles:

1. Death and serious injuries are unacceptable.
2. Humans make mistakes.
3. Humans are vulnerable.
4. Responsibility is shared.
5. Safety is proactive.
6. Redundancy is crucial.

The Plan will include the following components and activities:

1. *Leadership Commitment and Goal Setting*: Identify a goal and timeline with either a target date for achieving zero roadway fatalities and severe injuries, or an ambitious percentage reduction of roadway fatalities and severe injuries by a specific date with an eventual goal of eliminating roadway fatalities and severe injuries.
2. *Strategic Planning*: Establish a working group or similar body that guides and advises the Plan development, implementation, and monitoring.
3. *Policy and Process Changes*: Assess current policies, plans, guidelines, and/or standards to identify opportunities to improve how processes prioritize transportation safety.
4. *Safety Analysis*: Systemic and data-driven analysis of existing conditions and historical collision trends that provides a baseline level of crashes involving fatalities and serious injuries in the city. Based on the analysis performed, a geospatial identification of higher-risk locations is developed, also known as a High-Injury Network.
5. *Collaboration and Community Engagement*: Robust engagement with the public and relevant stakeholders including the community groups, that allows for both community representation and feedback. Information received from engagement and collaboration is analyzed and incorporated into the Plan.
6. *Equity Considerations*: Identify underserved communities and vulnerable population. Analysis includes both population characteristics and initial equity impact assessments of the proposed projects and strategies.
7. *Strategy and Project Selections*: Develop a countermeasure toolbox and a comprehensive set of projects and strategies that will address the safety problems described in the Action Plan. There are two major categories of project/program recommendations: (1) strategies and programmatic measures for Engineering, Education, and Enforcement; and (2) project prioritization or location-specific engineering recommendations. These strategies and countermeasures focus on a Safe System Approach, effective interventions, and consider multidisciplinary activities.
8. *Strategies for Implementation and Evaluation*: Identify next steps to implement the priority projects and programmatic measure and how to measure the progress in the Plan. The

measurement of progress over time will be done after a Plan is adopted by the Council.

Stay Involved in the Project

The project team will engage the public in plan development through online surveys, interactive mapping, community workshops and pop-up events, and via the City's communication channels. Staff will provide a verbal report on project overview, schedule, and upcoming community outreach activities.

An online survey is open for community input on where they experience traffic safety issues: [≤ https://engagekh.mysocialpinpoint.com/SCVZ ≥](https://engagekh.mysocialpinpoint.com/SCVZ). Senior Advisory Commission members can visit the project webpage link and subscribe for project updates at [≤ http://SantaClaraCA.gov/VisionZero ≥](http://SantaClaraCA.gov/VisionZero). The project team encourages the Senior Advisory Commission to provide feedback and participate in the online survey and community workshop.

ENVIRONMENTAL REVIEW

The action being considered does not constitute a "project" within the meaning of the California Environmental Quality Act ("CEQA") pursuant to CEQA Guidelines section 15378(b)(5) in that it is a governmental organizational or administrative activity that will not result in direct or indirect changes in the environment.

PUBLIC CONTACT

Public contact was made by posting the Senior Advisory Commission's agenda on the City's official -notice bulletin board outside City Hall Council Chambers. A complete agenda packet is available on the City's website and in the City Clerk's Office at least 72 hours prior to a Regular Meeting and 24 hours prior to a Special Meeting. A hard copy of any agenda report may be requested by contacting the City Clerk's Office at (408) 615-2220, email clerk@santaclaraca.gov <mailto:clerk@santaclaraca.gov> or at the public information desk at any City of Santa Clara public library.

RECOMMENDATION

Note and file the Santa Clara Vision Zero Project presentation.

Written by: Nicole He, Associate Engineer

Reviewed by: Jennifer Herb, Recreation Supervisor

Reviewed by: Kimberly Castro, Recreation Manager

Approved by: Cynthia Bojorquez, Assistant City Manager, Acting Director Parks & Recreation



Agenda Report

24-971

Agenda Date: 10/21/2024

SUBJECT

Review and Discuss the Senior Needs Assessment Community Engagement and Outreach Process

COUNCIL PILLAR

Enhance Community Engagement and Transparency
Enhance Community Sports, Recreational and Arts Assets

BACKGROUND

In 2017, the Senior Advisory Commission completed a Senior Needs Assessment (Assessment), to evaluate how well the City was meeting the domain criteria of an Age-Friendly City. In 2023, the Commission expressed interest in updating the Assessment, and at the October 23, 2023 meeting, the Commission decided to work on the Assessment update as a FY 2023/24 Work Plan objective.

At the end of FY 2023/24 Fiscal Year, encouraged by the progress they had made in updating the survey tool, the Commission decided to continue to work towards completing the Assessment. At the September 23, 2024 meeting, the Commission reviewed and approved the Senior Needs Assessment Survey Tool (Attachment 1). This tool will be used to obtain feedback from the Community on several indicators related to age-friendly healthy living in the City of Santa Clara. The tool follows the World Health Organization's Global Network for Age Friendly Cities and Communities framework.

At the September 23, 2024 meeting, the Commission continued the discussion on the outreach process and how the assessment tool could be disseminated throughout the community.

DISCUSSION

At the October 21, 2024 meeting, the Commission will continue to discuss and develop the community engagement and outreach plan that will guide the process for the Assessment (Attachment 2). Some of the discussion topics for the engagement and outreach plan include initiating a variety of focus groups in multiple languages, hosting pop-up meetings to gain feedback from the community, and circulating the survey through an online platform.

ENVIRONMENTAL REVIEW

The action being considered does not constitute a "project" within the meaning of the California Environmental Quality Act ("CEQA") pursuant to CEQA Guidelines section 15378(b)(5) in that it is a governmental organizational or administrative activity that will not result in direct or indirect changes in the environment.

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RECOMMENDATION

Review and discuss the Senior Needs Assessment community engagement and outreach process to be implemented to obtain community feedback on age friendly living in the City of Santa Clara.

Prepared by: Jennifer Herb, Recreation Supervisor

Reviewed by: Kimberly Castro, Recreation Manager

Approved by: Cynthia Bojorquez, Assistant City Manager and Acting Director - Parks & Recreation

ATTACHMENTS

1. Senior Needs Assessment Survey Tool
2. Senior Needs Assessment Outreach and Engagement Process



Appendix A: Senior Needs Assessment Survey

The City of Santa Clara has launched an important effort to assess the needs of residents age 50 and over. The results from this survey will inform future program and service delivery to older adults in the City of Santa Clara. Please take a few minutes and complete the survey.

ABOUT YOU

D1. Please identify your gender identity.

<input type="checkbox"/> Male
<input type="checkbox"/> Female
<input type="checkbox"/> Other: Please Self Identify

D2. What is your age group did you fall into on your last birthday?

<input type="checkbox"/> 50 – 59 years old
<input type="checkbox"/> 60 – 69 years old
<input type="checkbox"/> 70 – 79 years old
<input type="checkbox"/> 80+ years old

D3. What is your current relationship status?

<input type="checkbox"/> Married
<input type="checkbox"/> Not married – living with partner
<input type="checkbox"/> Separated
<input type="checkbox"/> Divorced
<input type="checkbox"/> Widowed
<input type="checkbox"/> Never married



D4. Besides yourself, do you have any of the following people living in your household?

Child/children under 18	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Child/children 18 or older	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Child/children away at college	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Parents	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Other adult or friend 18 or older	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Renter/Boarder	<input type="checkbox"/> Yes	<input type="checkbox"/> No

D5. Do you have any of the following kinds of health care coverage?

Insurance through a current or former employer of yours or your spouse	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not Sure
Insurance purchased directly from an insurance company (not through an employer)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not Sure
Medicare (for people 65 and older or people with certain health disabilities)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not Sure
Medi-Cal (Medicaid) or any kind of government assistance plan for those with low incomes or a disability	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not Sure
Veterans Administration or other military health care	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not Sure
Any other insurance coverage	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not Sure
No insurance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D6. Does any disability, handicap, or chronic disease keep you from fully participating in work, school, housework or other activities? [CHECK ONLY ONE]

<input type="checkbox"/> Yes	<input type="checkbox"/> No
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D7. Does any disability, handicap, or chronic disease keep your spouse/partner from fully participating in work, school, housework or other activities? [CHECK ONLY ONE]

<input type="checkbox"/> Yes	<input type="checkbox"/> No
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D8. With which tasks are you currently receiving help?

<input type="checkbox"/> Housing
<input type="checkbox"/> Paying Bills
<input type="checkbox"/> Cooking
<input type="checkbox"/> Cleaning
<input type="checkbox"/> Transportation
<input type="checkbox"/> Personal Care
<input type="checkbox"/> Legal Services
<input type="checkbox"/> Other: Other, please specify

a. Who is helping you?

<input type="checkbox"/> Self
<input type="checkbox"/> County
<input type="checkbox"/> City
<input type="checkbox"/> Religious Community
<input type="checkbox"/> Social Service Agency
<input type="checkbox"/> Spouse/partner
<input type="checkbox"/> Relative
<input type="checkbox"/> Friend/Neighbor
<input type="checkbox"/> Other: Other, please specify

b. Where would help be most valuable?

<input type="checkbox"/> Housing
<input type="checkbox"/> Paying Bills
<input type="checkbox"/> Cooking



<input type="checkbox"/> Cleaning
<input type="checkbox"/> Transportation
<input type="checkbox"/> Personal Care
<input type="checkbox"/> Legal Services
<input type="checkbox"/> Other: Other, please specify

D9. What best represents the language you speak at home? Check all that apply.

<input type="checkbox"/> English
<input type="checkbox"/> Spanish
<input type="checkbox"/> Mandarin
<input type="checkbox"/> Cantonese
<input type="checkbox"/> Vietnamese
<input type="checkbox"/> Portuguese
<input type="checkbox"/> Hindi
<input type="checkbox"/> Other, please specify

D10. What is your race and/or ethnicity? [CHECK ALL THAT APPLY]

<input type="checkbox"/> American Indian or Alaska Native
<input type="checkbox"/> Asian
<input type="checkbox"/> Black or African American
<input type="checkbox"/> Hispanic or Latino
<input type="checkbox"/> Native Hawaiian or other Pacific Islander
<input type="checkbox"/> White
<input type="checkbox"/> Other, please specify



D11. What is the highest level of education you have completed?

<input type="checkbox"/> K-12 th grade (no diploma)
<input type="checkbox"/> High school graduate, GED or equivalent
<input type="checkbox"/> Post-high school education/training (no degree)
<input type="checkbox"/> Trade School Certification
<input type="checkbox"/> 2-year college degree
<input type="checkbox"/> 4-year college degree
<input type="checkbox"/> Post-graduate study (no degree)
<input type="checkbox"/> Graduate or professional degree(s)

D12. What was your annual household income before taxes in the most recent tax year?

1-person house	2-person house	3-person house	4-person house
<input type="checkbox"/> \$19,050 or less	<input type="checkbox"/> \$21,750 or less	<input type="checkbox"/> \$24,500 or less	<input type="checkbox"/> \$27,200 or less
<input type="checkbox"/> \$19,051 to \$37,450	<input type="checkbox"/> \$21,751 to \$42,800	<input type="checkbox"/> \$24,501 to \$48,150	<input type="checkbox"/> \$27,201 to \$53,500
<input type="checkbox"/> \$37,451 to \$62,450	<input type="checkbox"/> \$42,801 to \$71,400	<input type="checkbox"/> \$48,151 to \$80,300	<input type="checkbox"/> \$53,501 to \$89,200
<input type="checkbox"/> \$62,451 to \$96,000	<input type="checkbox"/> \$71,401 to \$109,700	<input type="checkbox"/> \$80,301 to \$123,400	<input type="checkbox"/> \$89,201 to \$137,100
<input type="checkbox"/> \$96,001 to \$126,900	<input type="checkbox"/> \$109,701 to \$145,050	<input type="checkbox"/> \$123,401 to \$163,150	<input type="checkbox"/> \$137,101 to \$181,300
<input type="checkbox"/> \$126,901 to \$152,300	<input type="checkbox"/> \$145,051 to \$174,050	<input type="checkbox"/> \$163,151 to \$195,800	<input type="checkbox"/> \$181,301 to \$217,550
<input type="checkbox"/> \$152,301 or more	<input type="checkbox"/> \$174,051 or more	<input type="checkbox"/> \$195,801 or more	<input type="checkbox"/> \$217,551 or more

There are more than four people in my household



Decline to answer

D13. Please use the space below for any additional comments.

YOUR COMMUNITY

1. How would you rate the City of Santa Clara as a place for people to live as they age?

<input type="checkbox"/> Excellent
<input type="checkbox"/> Very good
<input type="checkbox"/> Good
<input type="checkbox"/> Fair
<input type="checkbox"/> Poor

2. What is your 5-digit ZIP code?

3. How long have you lived in the City of Santa Clara?

<input type="checkbox"/> Less than 5 years
<input type="checkbox"/> 5 years but less than 15
<input type="checkbox"/> 15 years but less than 25 years
<input type="checkbox"/> 25 years but less than 35
<input type="checkbox"/> 35 years but less than 45
<input type="checkbox"/> 45 years or more

4. Thinking about finances in your retirement years, how likely is it that you will move to a different home *outside* the City of Santa Clara?

<input type="checkbox"/> Extremely likely
<input type="checkbox"/> Very likely



<input type="checkbox"/> Somewhat Likely
<input type="checkbox"/> Not very likely
<input type="checkbox"/> Not at all likely

5. How important is it for you to remain in the City of Santa Clara as you age?

<input type="checkbox"/> Extremely important
<input type="checkbox"/> Very important
<input type="checkbox"/> Somewhat Important
<input type="checkbox"/> Not very important
<input type="checkbox"/> Not at all important

HOUSING

6. Do you own or rent your primary home — or do you have some other type of living arrangement?

<input type="checkbox"/> Own
<input type="checkbox"/> Rent
<input type="checkbox"/> Living with family/friends
<input type="checkbox"/> Other, please specify

7. What type of home is your primary home?

<input type="checkbox"/> Single-family home
<input type="checkbox"/> Manufactured home
<input type="checkbox"/> Townhome or duplex
<input type="checkbox"/> Apartment
<input type="checkbox"/> Condominium or co-op
<input type="checkbox"/> Assisted Living facility
<input type="checkbox"/> Senior Residential facility
<input type="checkbox"/> Other, please specify



8. How important is it for you to be able to live independently in your own home as you age?

<input type="checkbox"/> Extremely important
<input type="checkbox"/> Very important
<input type="checkbox"/> Somewhat Important
<input type="checkbox"/> Not very important
<input type="checkbox"/> Not at all important

9. How important do you think it is to have the following in your community?

	Extremely Important	Very Important	Somewhat Important	Not Very Important	Not at All Important
Well-maintained homes/properties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A home repair service for low-income and older adults	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Landscaping services for low-income and older adults	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Homes that are equipped with	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



features such as a no-step entry, wider doorways, first floor bedroom and bath, grab bars in bathrooms					
Safe low-income housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

OUTDOOR SPACES AND BUILDINGS

10. How important do you think it is to have the following in the City of Santa Clara?

	Extremely Important	Very Important	Somewhat Important	Not Very Important	Not at All Important
Well-maintained and safe parks that are within a 10-minute walking distance of your home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public parks with active features such as walking paths, outdoor sport courts, community gathering areas, comfortable benches and shade	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



for wheelchairs or other assistive mobility devices					
Well-maintained public building and facilities that are accessible to people of different physical abilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Separate pathways for bicyclists and pedestrians	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well-maintained public restrooms that are accessible to people of different abilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Neighborhood watch program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

TRANSPORTATION AND STREETS

11. How do you get around for things like shopping, visiting the doctor, running errands, or going to other places in the following ways?

Drive yourself	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Have others drive you	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Walk	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Ride a bike	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Use public transportation	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Take a taxi/cab/Uber/Lyft/SV Hopper	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Use a special transportation service, such as one for seniors or persons with disabilities	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Rely on a friend/relative	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Other, please specify		



12. What prevents you from utilizing transportation services (public, taxi, Uber, Lyft)

<input type="checkbox"/> Safety	<input type="checkbox"/> Physically too difficult
<input type="checkbox"/> Schedule is hard to read	<input type="checkbox"/> Proximity to route
<input type="checkbox"/> Language barrier	<input type="checkbox"/> Cost
<input type="checkbox"/> Weather	<input type="checkbox"/> Lack of restroom facilities
<input type="checkbox"/> Routes are not convenient	<input type="checkbox"/> Time consuming
<input type="checkbox"/> Other	<input type="checkbox"/> Use of smart phone

13. Would you utilize a shuttle bus service to locations within the City of Santa Clara?

<input type="checkbox"/> Yes	<input type="checkbox"/> No
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14. How important do you think it is to have the following in your community/neighborhood?

	Extremely Important	Very Important	Somewhat Important	Not Very Important	Not at All Important
Accessible and convenient public transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Affordable public transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well-maintained public transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safe public transportation stops, or areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Special transportation services for people with disabilities and older adults	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Well-maintained streets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well-maintained sidewalks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Easy to read traffic signs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enforces speed limits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public parking lots, spaces, and areas to park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well-lit safe streets and intersections for all users (pedestrians, bicyclists, drivers)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Audio/visual pedestrian crossings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to walk to basic services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have sense of personal safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

COMMUNITY SUPPORT & HEALTH SERVICES

15. In general, when compared to most people your age, how would you rate your health?

<input type="checkbox"/> Excellent
<input type="checkbox"/> Very good
<input type="checkbox"/> Good
<input type="checkbox"/> Fair
<input type="checkbox"/> Poor



16. On average, how often do you see a doctor?

<input type="checkbox"/> Weekly
<input type="checkbox"/> Monthly
<input type="checkbox"/> Several times/year
<input type="checkbox"/> Once a year

a. If less than once a year, why haven't you seen a doctor?

<input type="checkbox"/> Too expensive	<input type="checkbox"/> No insurance
<input type="checkbox"/> Don't have a doctor	<input type="checkbox"/> No transportation
<input type="checkbox"/> Fear	<input type="checkbox"/> Other

17. How often do you engage in some form of physical exercise (such as walking, running, biking, swimming, sports, strength training, yoga, stretching)?

<input type="checkbox"/> Everyday
<input type="checkbox"/> Several times a week, but not everyday
<input type="checkbox"/> About once a week
<input type="checkbox"/> About once every other week
<input type="checkbox"/> About once a month
<input type="checkbox"/> Less than once a month
<input type="checkbox"/> Never

a. Where do you exercise?

<input type="checkbox"/> Santa Clara Senior Center	<input type="checkbox"/> Private Club
<input type="checkbox"/> Local YMCA	<input type="checkbox"/> Home
<input type="checkbox"/> Local Gym/Club	<input type="checkbox"/> Other, please specify

18. How often are you missing a balanced meal?

<input type="checkbox"/> Daily
<input type="checkbox"/> Weekly
<input type="checkbox"/> Monthly
<input type="checkbox"/> I'm not missing any balanced meals



19. Why are you missing balanced meals?

<input type="checkbox"/> Cost
<input type="checkbox"/> Not aware of food assistance programs/free meals
<input type="checkbox"/> Too much effort
<input type="checkbox"/> Transportation
<input type="checkbox"/> Other
<input type="checkbox"/> Not applicable

20. Have you used any of these meal services? (Check all that apply.)

<input type="checkbox"/> Meals at the Senior Center or other congregate meal sites
<input type="checkbox"/> Meals on Wheels or other home delivered meals
<input type="checkbox"/> Religious community programs
<input type="checkbox"/> Food Banks or Brown Bag programs
<input type="checkbox"/> Other
<input type="checkbox"/> None

21. In case of natural disaster, do you have a plan to survive in your home for the first three days without electric power, water, food or emergency assistance?

<input type="checkbox"/> Yes	<input type="checkbox"/> No
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22. How important is it to you to remain physically active for as long as possible?

<input type="checkbox"/> Extremely important
<input type="checkbox"/> Very important
<input type="checkbox"/> Somewhat important
<input type="checkbox"/> Not very important
<input type="checkbox"/> Not at all important



23. How important do you think it is to have the following in the City of Santa Clara?

	Extremely Important	Very Important	Somewhat Important	Not Very Important	Not at All Important
Health and wellness programs and classes in areas such as nutrition, weight control, diabetes management or heart disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fitness activities specifically geared to older adults	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conveniently located health and social services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A referral service that helps seniors find and access health and supportive services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conveniently located emergency care centers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In Home support services including personal care and housekeeping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well-trained, certified home health care providers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Affordable home health care providers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health care professionals who speak different languages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SOCIAL PARTICIPATION

24. About how frequently do you interact with your friends, family or neighbors in your community? This interaction could be by phone, in person, email or social media (such as Facebook/Instagram).

<input type="checkbox"/> More than once/day
<input type="checkbox"/> About once/day
<input type="checkbox"/> Several times/week
<input type="checkbox"/> Once/week
<input type="checkbox"/> Once every 2 or 3 weeks
<input type="checkbox"/> Once/month
<input type="checkbox"/> Less than monthly
<input type="checkbox"/> Never

25. On average, how often do you:

a. Attend social activities, religious services, or meetings?

<input type="checkbox"/> Daily	<input type="checkbox"/> Weekly	<input type="checkbox"/> Monthly	<input type="checkbox"/> Several times/year	<input type="checkbox"/> Never
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b. Have contact with friends and family?

<input type="checkbox"/> Daily	<input type="checkbox"/> Weekly	<input type="checkbox"/> Monthly	<input type="checkbox"/> Several times/year	<input type="checkbox"/> Never
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26. Over the past two weeks, how often have you felt:

	Always	Often	Sometimes	Rarely	Never
Sad, depressed, or helpless	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Little interest or pleasure in doing normal enjoyable activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Anxious	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Relaxed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Isolated	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

RESPECT & SOCIAL INCLUSION

27. How important do you think it is to have the following in Santa Clara?

	Extremely Important	Very Important	Somewhat Important	Not Very Important	Not at All Important
Conveniently located entertainment venue	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Activities specifically geared to older adults	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Activities that offer senior discounts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Intergenerational activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accurate and widely publicized information about social activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



A variety of cultural activities for diverse populations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local schools that involve older adults in events and activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Continuing education classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social clubs such as for books, gardening, crafts or hobbies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

CIVIC PARTICIPATION AND EMPLOYMENT

28. How important do you think it is to have the following in your community?

	Extremely Important	Very Important	Somewhat Important	Not Very Important	Not at All Important
A choice of volunteer activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Volunteer training opportunities to help you perform better in your volunteer roles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Opportunities for you to participate in decision making bodies such as community councils or committees	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Easy to find information about	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



local volunteer opportunities					
Transportation to and from volunteer activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

29. Which of the following best describes your current employment status?

<input type="checkbox"/> Self-employed, part-time
<input type="checkbox"/> Self-employed, full-time
<input type="checkbox"/> Employed, part-time
<input type="checkbox"/> Employed, full-time
<input type="checkbox"/> Unemployed, but looking for work
<input type="checkbox"/> Retired, not working at all
<input type="checkbox"/> Not in labor force for other reasons

30. How likely is it that you will continue to work for as long as possible, rather than choosing to retire and no longer work for pay?

<input type="checkbox"/> Extremely likely
<input type="checkbox"/> Very likely
<input type="checkbox"/> Somewhat likely
<input type="checkbox"/> Not very likely
<input type="checkbox"/> Not sure

31. Rate your ability to pay for the following:

	Very Difficult	Somewhat Difficult	Somewhat Easy	Easy	Very Easy
Mortgage/Rent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Utilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Food	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Insurance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Prescription Medications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home Maintenance/repairs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Classes/recreation activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other					

COMMUNICATION & INFORMATION

32. Would you turn to the following resources if you, a family member or friend needed information about services for older adults, such as caregiving services, home delivered meals, home repair, medical transport or social activities?

Santa Clara Senior Center	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Local Area Agency on Aging (AAA)	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Family or Friends	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Local nonprofit organization	<input type="checkbox"/> Yes	<input type="checkbox"/> No
...please specify		
Faith-based organizations such as churches, mosques, temples, or synagogues	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Internet	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Phone book or 211	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Doctor or other health care professional	<input type="checkbox"/> Yes	<input type="checkbox"/> No
County government offices such as the Department of Health	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Library	<input type="checkbox"/> Yes	<input type="checkbox"/> No
City website	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Other, please specify -		



33. How important do you think it is to have the following in the City of Santa Clara?

	Extremely Important	Very Important	Somewhat Important	Not Very Important	Not at All Important
Access to community information in one central source	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clearly displayed printed community information with large lettering	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An automated community information source that is easy to understand like a toll-free telephone number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Free access to computers and the Internet in public places such as senior center, library, or government buildings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community information that is delivered in person to people who may not be able to leave their home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



34. In general, how often do you access the Internet for email, socialization, news and information, paying bills or managing finances, or buying products or services?

<input type="checkbox"/> Several times a day	<input type="checkbox"/> Once every few weeks
<input type="checkbox"/> About once/day	<input type="checkbox"/> Once a month/less
<input type="checkbox"/> 3-6 days/week	<input type="checkbox"/> Never go online
<input type="checkbox"/> 1-2 days/week	

35. How do you prefer to receive information?

<input type="checkbox"/> Newspaper	<input type="checkbox"/> Television
<input type="checkbox"/> Internet/email	<input type="checkbox"/> Adult Education Catalog
<input type="checkbox"/> City Hall News (City newsletter)	<input type="checkbox"/> Utility Bill Insert
<input type="checkbox"/> Community Channel 15	<input type="checkbox"/> Parks & Recreation Activity Guide

SANTA CLARA SENIOR CENTER

36. Do you utilize the Santa Clara Senior Center?

<input type="checkbox"/> Yes	<input type="checkbox"/> No
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37. If yes, how often?

<input type="checkbox"/> 1-2 times/week	<input type="checkbox"/> 2-3 times/week	<input type="checkbox"/> 3-4 times/week	<input type="checkbox"/> 4-5 times/week	<input type="checkbox"/> 5-6 times/week
--	--	--	--	--

38. If no, what prevents you from using the Senior Center? (Please check all that apply.)

<input type="checkbox"/> Don't know what is offered
<input type="checkbox"/> Activities/programs don't meet my needs
<input type="checkbox"/> Hours of operation don't meet my needs
<input type="checkbox"/> Transportation



<input type="checkbox"/> Cost
<input type="checkbox"/> I don't identify with the name "Senior Center"
<input type="checkbox"/> Not Interested
<input type="checkbox"/> Other

39. If you were to enroll/sign-up for a class/activity at the Senior Center, what topics appeal to you?

<input type="checkbox"/> Fitness/Exercise (weight training, aquatics, tai chi, yoga, Pilates, dance, cardio)
<input type="checkbox"/> Computers (Internet basics, email, graphic arts, research, cyber security)
<input type="checkbox"/> Crafts/Art (woodworking, jewelry making, photography, ceramics, painting)
<input type="checkbox"/> Lifelong learning (politics, history, poetry, creative writing, current events, environmental sustainability)
<input type="checkbox"/> Finances (retirement planning, mortgages, healthcare, budgeting)
<input type="checkbox"/> Safety and Protection (identity theft, personal safety, neighborhood watch, elder fraud)
<input type="checkbox"/> Health Education and Nutrition (living with chronic disease, fall prevention, healthy eating, disabilities)
<input type="checkbox"/> Housing (assisted living options, home maintenance & repair, adaption my home as I age, rate assistance programs, how to fill out forms)

Please use the space below for any additional comments.

**Thank you very much for completing this survey.
Your assistance in providing this information is greatly appreciated.**

Senior Needs Assessment Outreach and Engagement Process

Three-month process.

- Focused on older adult residents of Santa Clara ages 50 and over.

Online and Paper Survey

- Online
 - o City Website
 - Senior Advisory Commission Page
 - Senior Center Page
 - o Email to residents
 - o HR email to employees
 - o Link in Senior Center Newsletter
 - o Link on the computers in the Senior Center Computer Lab
 - o OSHER Lifelong Learning
- Paper
 - o City Facilities
 - o Senior Living Facilities
 - o Inside Santa Clara
 - o Local YMCA
 - o Triton
 - o Santa Clara University
 - o Mission College
 - o Tabling Events
 - City-wide Special Events
 - Health & Wellness Fair
 - Santa Clara Farmers Market
 - Kaiser Farmers Market

Focus Groups

- Mandarin
- Cantonese
- Chinese
- Farsi
- Hindi
- Tagalog
- Portuguese
- Spanish
- Vietnamese

Partner Engagement

- Meet with partners to develop recommendations that address needs and gaps in services



Agenda Report

24-972

Agenda Date: 10/21/2024

SUBJECT

Discuss and Develop the Senior Advisory Commission FY 2024/25 Work Plan & Goals

BACKGROUND

At the beginning of each fiscal year, the Senior Advisory Commission develops a Work Plan and a set of activities intended to focus Commission discussions and efforts throughout the year. The Plan is created using the eight (8) domains of the World Health Organization's Age-Friendly City framework, along with current trends relating to the senior population. The Plan is used to develop and propose policies and resources to meet specific resident needs. At the September 23, 2024 meeting, the Commission brainstormed older adult interests and continued the discussion on Item 3. (RTC #24-848, Attachment 1) to the October 21, 2024 meeting.

DISCUSSION

The Senior Advisory Commission will consider the priorities and interests of older adult residents of Santa Clara ages 50 and over, and brainstorm potential goals utilizing the eight (8) domains of the Age-Friendly City framework:

- A. Economics and Employment,
- B. Community,
- C. Housing,
- D. Outdoor Spaces and Buildings,
- E. Transportation and Streets,
- F. Health, Wellness, and Nutrition,
- G. Social and Civic Engagement, and
- H. Access to Community Resources and Information.

At the October 21, 2024, Senior Advisory Commission meeting, the Commission will prioritize their goals and establish measurable outcomes for the FY 2024/25 Commission Work Plan, considering available resources and the interests of commissioners. A draft Work Plan (Attachment 2) has been populated, incorporating the Commission's discussions from the August 19 and September 23 meetings. The Commission may take action to adopt the Work Plan when it is finalized.

ENVIRONMENTAL REVIEW

The action being considered does not constitute a "project" within the meaning of the California Environmental Quality Act ("CEQA") pursuant to CEQA Guidelines section 15378(b)(5) in that it is a governmental organizational or administrative activity that will not result in direct or indirect changes in the environment.

PUBLIC CONTACT

Public contact was made by posting the Senior Advisory Commission's agenda on the City's official -notice bulletin board outside City Hall Council Chambers. A complete agenda packet is available

on the City's website and in the City Clerk's Office at least 72 hours prior to a Regular Meeting and 24 hours prior to a Special Meeting. A hard copy of any agenda report may be requested by contacting the City Clerk's Office at (408) 615-2220, e-mail clerk@santaclaraca.gov.

Prepared by: Jennifer Herb, Recreation Supervisor

Reviewed by: Kimberly Castro, Recreation Manager

Approved by: Cynthia Bojorquez, Assistant City Manager and Acting Director - Parks & Recreation

ATTACHMENTS

1. RTC #24-848
2. Senior Advisory Commission DRAFT Work Plan FY 2024/25



Agenda Report

24-848

Agenda Date: 9/23/2024

SUBJECT

Senior Advisory Commission FY 2024/25 Work Plan & Goals Discussion

BACKGROUND

At the beginning of each fiscal year, the Senior Advisory Commission develops a Work Plan and a set of activities to focus Commission discussions and efforts throughout the year. The Plan is created using the eight (8) domains of the World Health Organization's Age-Friendly City framework, along with current trends relating to the senior population. The Plan is used to develop and propose policies and resources to meet specific resident needs. At the August 19, 2024 meeting, the Commission continued the discussion on Item 2. (RTC #24-677, Attachment 1) to the September 23, 2024 meeting.

DISCUSSION

The Senior Advisory Commission will consider the priorities and interests of older adult residents of Santa Clara ages 50 and over, and brainstorm potential goals utilizing the eight (8) domains of the Age-Friendly City framework:

- A. Economics and Employment,
- B. Community,
- C. Housing,
- D. Outdoor Spaces and Buildings,
- E. Transportation and Streets,
- F. Health, Wellness, and Nutrition,
- G. Social and Civic Engagement, and
- H. Access to Community Resources and Information.

At the September 23, 2024 Senior Advisory Commission meeting, the Commission will continue to discuss possible goals and various activities for the Commission Work Plan FY 2024/25. To prioritize the Work Plan, the Commission may consider resources available, as well as the Commissioner's interests. A draft Work Plan has been provided (Attachment 2) that may be used as a guide for the discussion. The Commission may take action to adopt the Work Plan when it is finalized.

ENVIRONMENTAL REVIEW

The action being considered does not constitute a "project" within the meaning of the California Environmental Quality Act ("CEQA") pursuant to CEQA Guidelines section 15378(b)(5) in that it is a governmental organizational or administrative activity that will not result in direct or indirect changes in the environment.

PUBLIC CONTACT

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Prepared by: Jennifer Herb, Recreation Supervisor

Reviewed by: Kimberly Castro, Recreation Manager

Approved by: Cynthia Bojorquez, Assistant City Manager and Acting Director - Parks & Recreation

ATTACHMENTS

1. RTC #24-677
2. Senior Advisory Commission DRAFT Work Plan FY 2024/25



Encourage and Promote Volunteerism and Employment Opportunities			
<ul style="list-style-type: none"> - Senior Center - ENCORE - Job Boards - Volunteer opportunities 			
Objectives	Ad Hoc Sub-Committee	Timeline	Current Status & Budget Allocation
	Commissioner:		
Advocate for Affordable and Convenient Housing			
<ul style="list-style-type: none"> - Difference between low income and affordable housing (presentation) - What criteria is required when building an older adult living facility - Housing Board at Senior Center 			
Objectives	Ad Hoc Sub-Committee	Timeline	Current Status & Budget Allocation
	Commissioner:		
Develop Opportunities to Encourage Leisure, Social, Cultural, and Spiritual Activities in the Community			
Objectives	Ad Hoc Sub-Committee	Timeline	Current Status & Budget Allocation
	Commissioner:		
Encourage and Promote the use of Outdoor Spaces and Buildings			
<ul style="list-style-type: none"> - Publicize activities for older adults (i.e. Croquet, Cornhole, Bocce Ball, local museums, Senior Center activities, game tables in parks) - Accessibility to park restrooms 			
Objectives	Ad Hoc Sub-Committee	Timeline	Current Status & Budget Allocation
	Commissioner:		
Develop Opportunities to Promote Respect and Social Inclusion			
<ul style="list-style-type: none"> - Presentations for social engagement - Engage with Santa Clara Women’s League 			
Objectives	Ad Hoc Sub-Committee	Timeline	Current Status & Budget Allocation
	Commissioner:		
Advocate for Affordable, Convenient, and Safe Transportation and Streets			
<ul style="list-style-type: none"> - Bicycle Advisory Committee - ADA Committee 			

**City of Santa Clara
Senior Advisory Commission
Draft Work Plan FY 2024/25**



**City of
Santa Clara**

Objectives	Ad Hoc Sub-Committee	Timeline	Current Status & Budget Allocation
	Commissioner:		
A. Send representative(s) to attend Bicycle & Pedestrian Advisory Committee meeting.	Commissioner:		
Develop Opportunities to Promote Health, Wellness, and Nutrition <ul style="list-style-type: none"> - Accessibility in/at City activities/events - City ADA Committee - My Santa Clara App. - Senior Needs Assessment - Publicize food distribution points - Free meals 			
Objectives	Ad Hoc Sub-Committee	Timeline	Current Status & Budget Allocation
Review current Senior Needs Assessment and provide input on survey content and outreach plan to conduct a new survey in 2024	All Commissioners	During monthly meeting.	
Provide Access to Community Resources and Information <ul style="list-style-type: none"> - Monthly presentations (i.e. Neighborhood Watch) 			
Objectives	Ad Hoc Sub-Committee	Timeline	Current Status & Budget Allocation
A. Appoint representative(s) to attend the ADA Committee Meetings.	Commissioner:		